



DNS Abuse Handling

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Acknowledgements

- Dave Piscitello
 - Vice President, Security and ICT Coordination – ICANN

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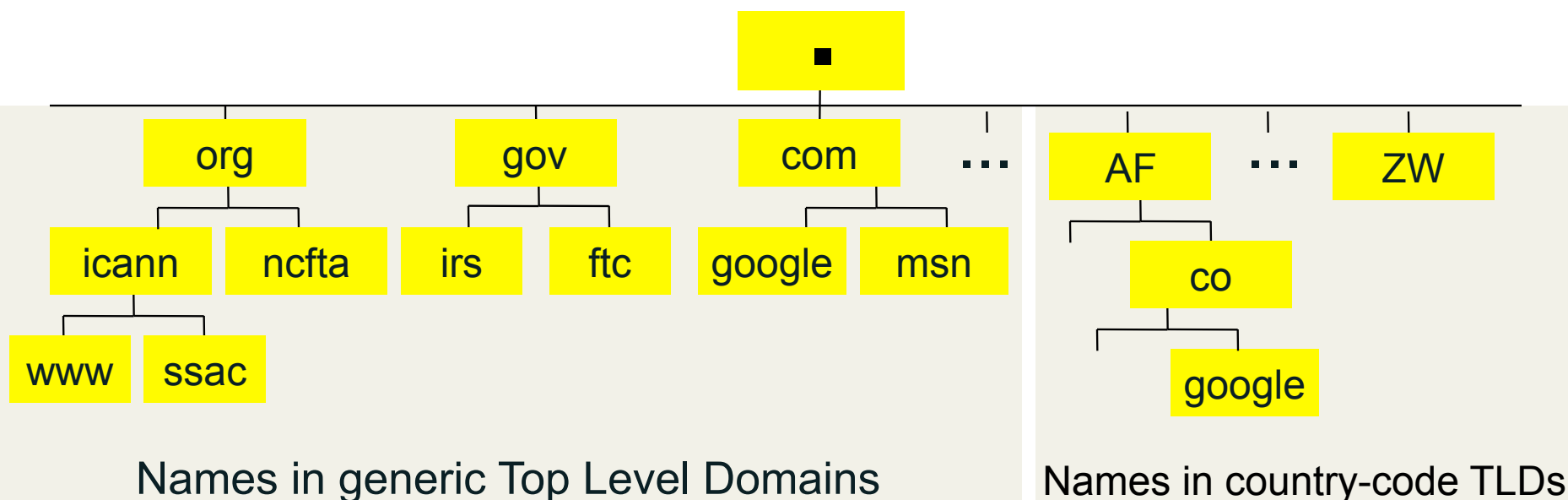
Summary / Demo



Brief Overview of DNS

DNS Recap

- A **domain** is a node in the Internet name space
 - A domain includes all its descendants
- Domains have names
 - Top-level domain (TLD) names are generic or country-specific
 - TLD *registries* administer domains in the top-level
 - TLD registries *delegate* labels beneath their top level delegation



Names in generic Top Level Domains

Names in country-code TLDs

DNS Recap

- DNS is a distributed database
- Types of DNS servers
 - DNS Authoritative
 - Master
 - Slaves
 - DNS Resolver
 - Recursive
 - Cache
 - Stub resolver

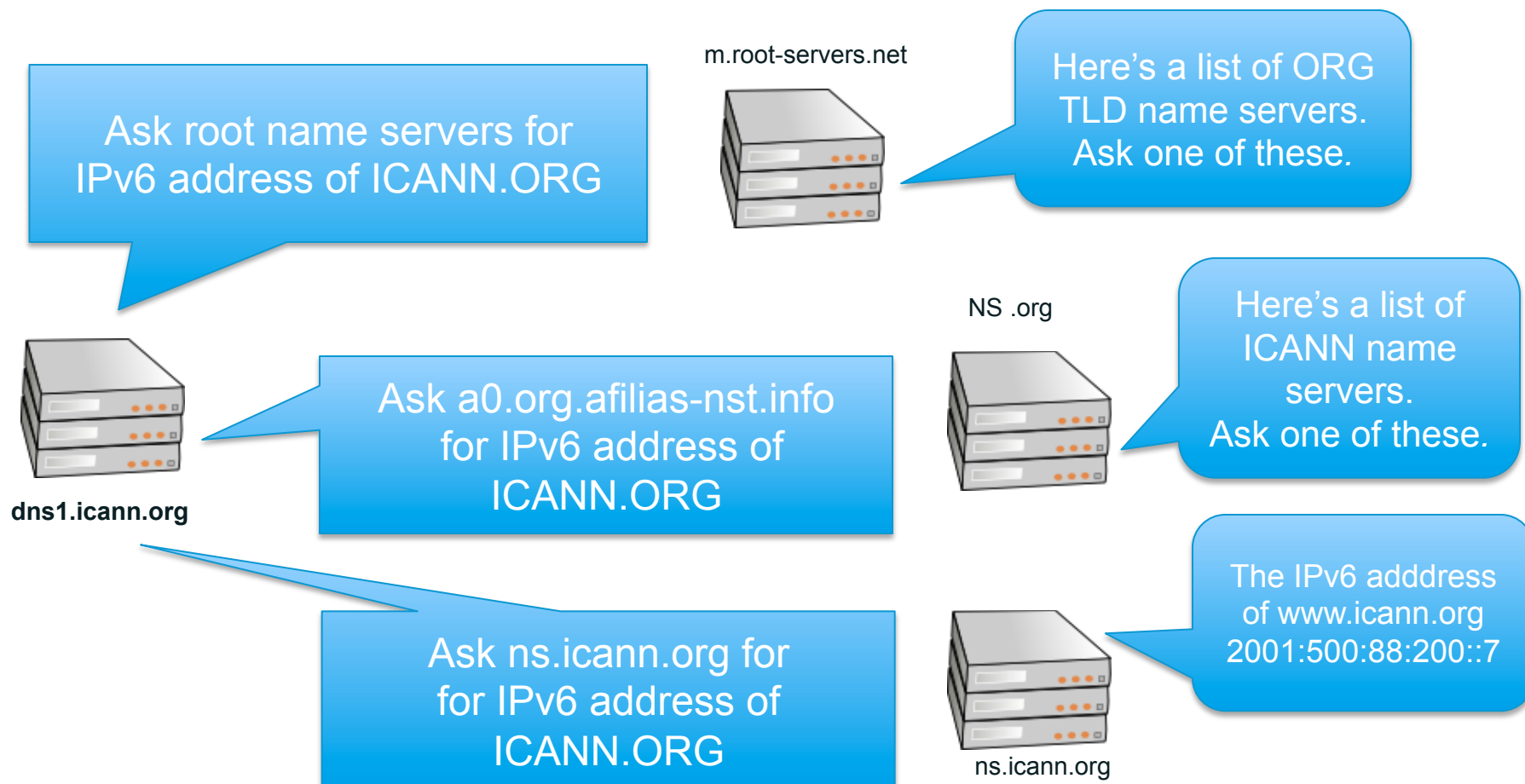
Operational elements of the DNS

- Authoritative Name Servers host zone data
 - The set of “DNS data” that the registrant publishes
- Recursive Name Resolvers (“resolvers”)
 - Systems that find answers to queries for DNS data
- Caching resolvers
 - Recursive resolvers that not only find answers but also store answers locally for “TTL” period of time
- Client or “stub” resolvers
 - Software in applications, mobile apps or operating systems that query the DNS and process responses

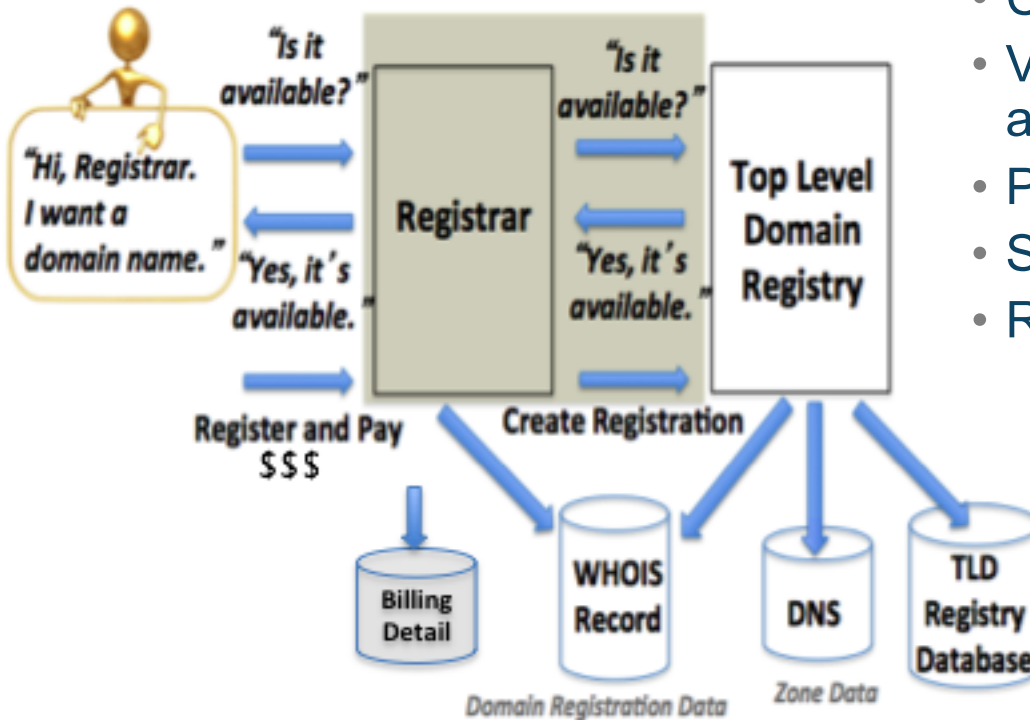
Domain name “directory assistance”

How does a resolver find the IP address of ICANN.ORG?

- Resolvers find answers by asking questions *iteratively*



Domain Name Registration 101



How to register a domain:

- Choose a string e.g., example
- Visit a registrar to check string availability in a TLD
- Pay a fee to register the name
- Submit registration information
- Registrar and registries manage:
 - “string” + TLD (managed in registry DB)
 - Contacts, DNS (managed in Whois)
 - DNS, status (managed in Whois DBs)
 - Payment information

What is a DNS zone *data*?

- DNS zone data are hosted at an *authoritative name server*
 - Each “cut” has zone data (root, TLD, delegations)
- DNS zones contain *resource records that describe*
 - name servers,
 - IP addresses,
 - Hosts,
 - Services
 - Cryptographic keys & signatures...

```
$TTL      86400 ; 24 hours could have been written as 24h or 1d
; $TTL used for all RRs without explicit TTL value
$ORIGIN  example.com.
@  IN  SOA  ns1.example.com. hostmaster.example.com. (
        2002022401 ; serial
        3H ; refresh
        15 ; retry
        1w ; expire
        3h ; minimum
    )
    IN  NS   ns1.example.com. ; NS in the domain bailiwick
    IN  NS   ns2.smokeyjoe.com. ; NS external to domain
    IN  MX   10 mail.another.com. ; external mail provider
;
; Sender policy framework with hard fail
; Use A and MX resource records for verification and google too
;
example.com. IN TXT "v=spf1 a mx include:google.com -all"
;
; server host definitions
;
ns1          IN  A      192.168.0.1      ;name server definition
www         IN  A      192.168.0.2      ;web server definition
;
; web and ftp server on same address
;
ftp         IN  CNAME  www.example.com. ;ftp server definition
;
; endpoint or non server domain hosts
;
mikeslaptop IN  A      192.168.0.3
fredsipad   IN  A      192.168.0.4
```

Only US ASCII-7 letters, digits, and hyphens can be used as zone data.

In a zone, IDNs strings begin with XN--

Common DNS Resource Records

```
$TTL 86400 ; 24 hours could have been written as 24h or 1d
; $TTL used for all RRs without explicit TTL value
$ORIGIN example.com.
@ 1D      IN  SOA  ns1.example.com. hostmaster.example.com. (
                2002022401 ; serial
                3H ; refresh
                15 ; retry
                1w ; expire
                3h ; minimum
        )
        IN  NS   ns1.example.com. ; NS in the domain bailiwick
        IN  NS   ns2.smokeyjoe.com. ; NS external to domain
        IN  MX   10 mail.another.com. ; external mail provider
;
; Sender policy framework with hard fail
; Use A and MX resource records for verification and google too
;
example.com. IN  TXT  "v=spf1 a mx include:google.com -all"
;
; server host definitions
;
ns1      IN  A      192.168.0.1      ;name server definition
www      IN  A      192.168.0.2      ;web server definition
;
; web and ftp server on same address
;
ftp      IN  CNAME  www.example.com. ;ftp server definition
;
; endpoint or non server domain hosts
;
mikeslaptop  IN  A      192.168.0.3
fredsipad    IN  A      192.168.0.4
```

Time to live (TTL)

- *How long RRs are accurate*
- ## Start of Authority (SOA) RR
- *Source: zone created here*
 - *Administrator's email*
 - *Revision number of zone file*

Name Server (NS)

- *IN (Internet)*
- *Name of authoritative server*

Mail Server (MX)

- *IN (Internet)*
- *Name of mail server*

Sender Policy Framework (TXT)

- *Authorized mail senders*

Common DNS Resource Records

```
$TTL      86400 ; 24 hours could have been written as 24h or 1d
; $TTL used for all RRs without explicit TTL value
$ORIGIN  example.com.
@ 1D      IN  SOA  ns1.example.com. hostmaster.example.com. (
                2002022401 ; serial
                3H ; refresh
                15 ; retry
                1w ; expire
                3h ; minimum
        )
        IN  NS   ns1.example.com. ; NS in the domain bailiwick
        IN  NS   ns2.smokeyjoe.com. ; NS external to domain
        IN  MX   10 mail.another.com. ; external mail provider
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; Sender policy framework with hard fail
; Use A and MX resource records for verification and google too
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example.com. IN  TXT  "v=spf1 a mx include:google.com -all"
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; server host definitions
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ns1          IN  A     192.168.0.1      ;name server definition
www         IN  A     192.168.0.2      ;web server definition
;
; web and ftp server on same address
;
ftp         IN  CNAME www.example.com. ;ftp server definition
;
; endpoint or non server domain hosts
;
mikeslaptop IN  A     192.168.0.3
fredsipad  IN  A     192.168.0.4
```

Name server address record

- *NS1 (name server name)*
- *IN (Internet)*
- *A (IPv4) * AAAA is IPv6*
- *IPv4 address (192.168.0.1)*

Web server address record

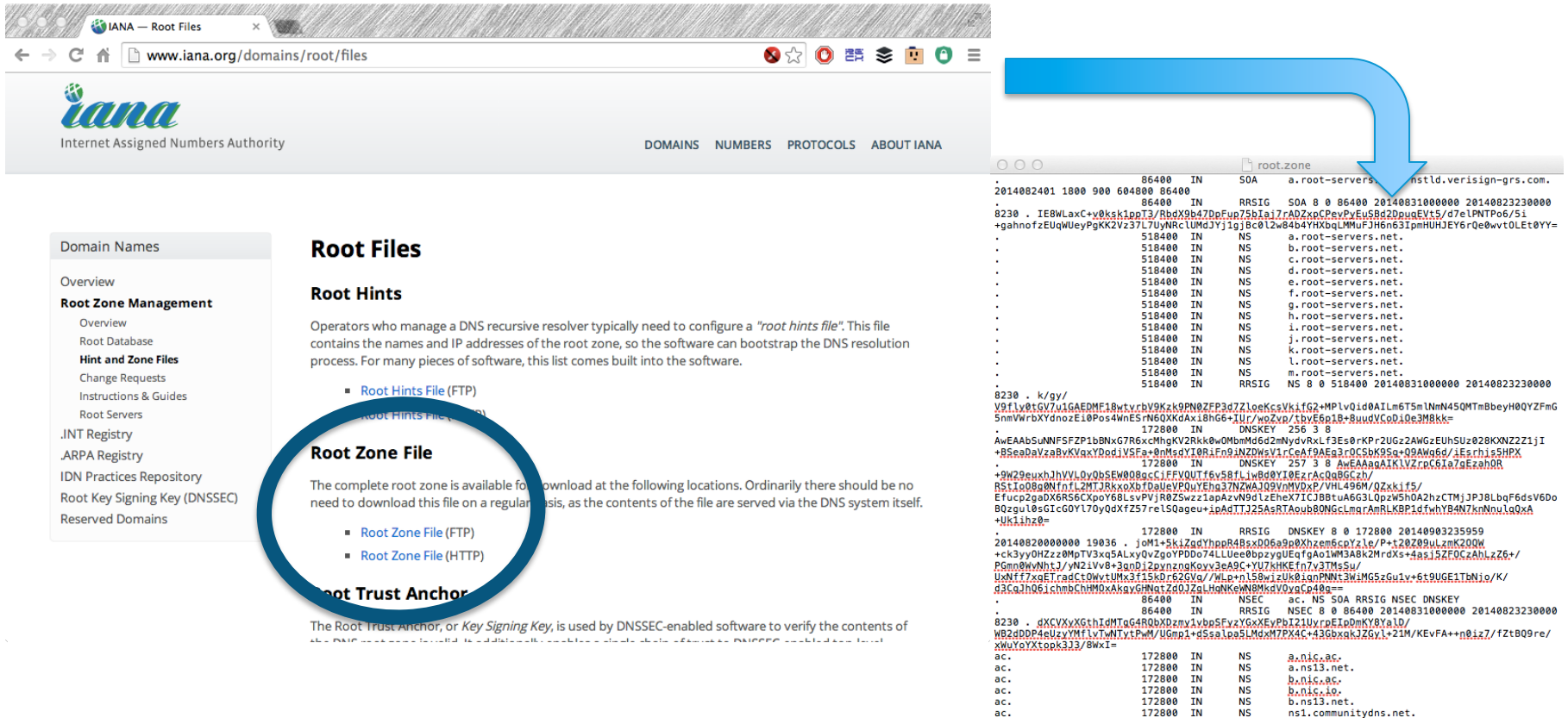
- *www (world wide web)*
- *IN (Internet)*
- *A (IPv4) * AAAA is IPv6*
- *IPv4 address (192.168.0.2)*

File server address record

- *FTP (file transfer protocol)*
- *IN (Internet)*
- *CNAME means “same address spaces and numbers as www”*

Where can I get root zone data?

- IANA Root Zone Management
 - <http://www.iana.org/domains/root/files>



The screenshot shows the IANA Root Files website. The navigation menu includes "DOMAINS", "NUMBERS", "PROTOCOLS", and "ABOUT IANA". The "Root Files" section is active, displaying "Root Hints" and "Root Zone File" options. A blue circle highlights the "Root Zone File" section, which lists "Root Zone File (FTP)" and "Root Zone File (HTTP)". A blue arrow points from the "Root Zone File" section to a list of root zone files in a terminal window. The list includes files for various TLDs, such as "a.root-servers.net", "b.root-servers.net", "c.root-servers.net", "d.root-servers.net", "e.root-servers.net", "f.root-servers.net", "g.root-servers.net", "h.root-servers.net", "i.root-servers.net", "j.root-servers.net", "k.root-servers.net", "l.root-servers.net", "m.root-servers.net", and "ns1.communitydns.net".

Domain Names

- Overview
- Root Zone Management**
 - Overview
 - Root Database
 - Hint and Zone Files**
 - Change Requests
 - Instructions & Guides
 - Root Servers
- .INT Registry
- ARPA Registry
- IDN Practices Repository
- Root Key Signing Key (DNSSEC)
- Reserved Domains

Root Files

Root Hints

Operators who manage a DNS recursive resolver typically need to configure a "root hints file". This file contains the names and IP addresses of the root zone, so the software can bootstrap the DNS resolution process. For many pieces of software, this list comes built into the software.

- Root Hints File (FTP)
- Root Hints File (HTTP)

Root Zone File

The complete root zone is available for download at the following locations. Ordinarily there should be no need to download this file on a regular basis, as the contents of the file are served via the DNS system itself.

- Root Zone File (FTP)
- Root Zone File (HTTP)

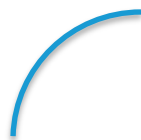
Root Trust Anchor

The Root Trust Anchor, or *Key Signing Key*, is used by DNSSEC-enabled software to verify the contents of the DNS root zone file. The Root Trust Anchor is a public key that is used to verify the contents of the DNS root zone file.

```
2014082401 1800 900 604800 86400
. 86400 IN SOA a.root-servers.net. nstld.verisign-grs.com.
. 86400 IN RRSIG SOA 8 0 86400 20140831000000 20140823230000
8230 . IE8WlaxC+v0skk1ppT3/RbbX9b47DpFup75b1a17rAD2xpcPevPyEu58gZDpouEvt5/d7e1PMTPo6/51
+gahnorfEuqWUeyPgK2Vz37L7UyNRcLUWgJYj1g1Bc0LzW84b4YHxqLMMuFJH6n63IpmHUHJEY6rQe0wvt0LEtEyy=
518400 IN NS a.root-servers.net.
. 518400 IN NS b.root-servers.net.
. 518400 IN NS c.root-servers.net.
. 518400 IN NS d.root-servers.net.
. 518400 IN NS e.root-servers.net.
. 518400 IN NS f.root-servers.net.
. 518400 IN NS g.root-servers.net.
. 518400 IN NS h.root-servers.net.
. 518400 IN NS i.root-servers.net.
. 518400 IN NS j.root-servers.net.
. 518400 IN NS k.root-servers.net.
. 518400 IN NS l.root-servers.net.
. 518400 IN NS m.root-servers.net.
. 518400 IN RRSIG NS 8 0 518400 20140831000000 20140823230000
8230 . k/g/y/
V9f1lyBtGV7u1GAEDMF18WtVrbV9Kzk9PN0ZFpD3ZLoeKCsVki1fg2+MPlv01d0A1Lm6T5m1NnM45QMTmBbeyH0QYZfMg
5nnVwrbXYnozeE10Pos4WnESrM60XkAax18hg6+1UJ7/wbZvp/1bvE6p1B+8uu0VCo0.10e3M8k=
. 172800 IN DNSKEY 256 3 8
AwEAAbSuNMFsfZP1bNkxG7R6xcMhgKV2Rkk0w0MbmM6d2mNydVrXLF3Es0rKPrZUGz2AWGzEUHSuz028KXNZ2Z1jI
+B5eadaVzaBvKVaxYDed1V5Fa+0MsdY10RiFn9iNZD0sV1rCeA9AEq3rDCSBK95q+Q9AW6d/iEsrhi5HPX
. 172800 IN DNSKEY 257 3 8 AwEAAsqA1K1LVZrnc6Ia7GzEzahr
+9W29eukjhVYl0y0b5EW08GcCJFFVOUTf6v58fL1wB08Y10EzrAsQd8GcZn/
R5f1c0808nfrGL2M7J8kx0x8f0aueV9QuV6ha37nZWA399VnVdVp/VHL496M/QZkk1fs/
Efucp2gndV6R6GxPoY6BlsvPVjR825wzzIapAzVN9d1ZeHeX7IC3B8tuA6G3L0pW5H0A2hzCTMJpJ38LbqF6sV6D0
BQzgu10sG1rG0Y170yQdXfZ57re1S0ageu+ipAdITJ25ASrTAouB80NGcLmarAmRLKBP1dfwHY4N7knNnu1Q0xA
+Uki1ihz0=
. 172800 IN RRSIG DNSKEY 8 0 172800 20140803235959
20140820000000 19036 . j0Mi+5k1zadYhprR48sD0680p0Xhzm6CpZ1e/P+T0Z09ulzmK200W
+ck3yy0Hzze8MpTV3x05ALxy0vZgoYpD074LLUee0bpyzUeEqfgo1mW348k2mraXs+4as13Zf0CzANLzZ6+/
PGmn0WwNht1/yN2iVv8+3qnD1pynzngKovV3eA9C+YU7KHKEfn7v3TMsSu/
UxNff7xqETradC10wvtUMx3f15kDr62Gvq//wLp+n150wizUk01anPNt3WIMG5zGu1v+6T9UGE1TBN1o/K/
d3CqJh06jchbCHH00XakvGhNatzD0ZgLUhNkNm8MkdV0vgCp40a==
. 86400 IN NSEC ac NS SOA RRSIG NSEC DNSKEY
. 86400 IN RRSIG NSEC 8 0 86400 20140831000000 20140823230000
8230 . dXCVxyXGthIdMtG4R0bXDMzmv1vbp5EvYxKvEpb12UjvRtE0DMKY8Ya1D/
WB2qDDP4eUzyYmfLvTWntYtPw/Ucnp1+d5Sslp05LMxM7P4Xc+43GbxkAZGy1+21M/KEvFA+nh0iz7/fzTB09r/
xWuYoYXtopk3J3/Bwx1=
ac. 172800 IN NS a.nic.ac.
ac. 172800 IN NS a.nsl3.net.
ac. 172800 IN NS a.nic.n5.
ac. 172800 IN NS b.nic.n5.
ac. 172800 IN NS b.nsl3.net.
ac. 172800 IN NS ns1.communitydns.net.
```

Whois

Databases containing records of registrations



- Domain Whois

- Sponsoring Registrar
- Domain Name Servers
- Domain Status
- Creation/Expiry dates
- Point of Contact
- DNSSEC data

- Address Whois

- Regional Internet Registry
- IPv4/v6 address allocation
- ASN allocation
- Creation/Expiry dates
- Point of Contact

Relevance to Abuse Handlers

Abuse investigations typically involve collection of most/all of these identifiers

- Domain Names
- Name Servers
- IP networks and addresses
- Autonomous Systems
- Registration data



Defining Badness in the DNS

Common Uses for Maliciously Registered Domains

- Counterfeit goods
- Data exfiltration
- Exploit attacks
- Illegal pharma
- Infrastructure (ecrime name resolution)
- Malware C&C
- Malware distribution (drive-by pages)
- Phishing
- Scams (419, reshipping, stranded traveler...)



Abuses of other peoples' Domains & DNS



- Host criminal DNS infrastructure
- Domain, NS, or MX Hijacking
- Hacktivism (e.g., defacement)
- Tunneling (covert communications)
- Attack obfuscation
- Host file modification (infected devices)
- Changing default resolvers (DNSChanger)
- Poisoning (resolver/ISP)
- Man in the Middle attacks (insertion, capture)

How Abusers acquire DNS resources

- Purchase using stolen credit cards, compromised accounts
- Abuse “free” services
- Leverage bullet-proof or grey hat hosting/ domain providers
- Hack and exploit legitimate hosts
- Phish registration account credentials and use to modify domain zone data or buy domains



Abuse (Malicious) Domain
or a
Misused (Exploited) Domain?

- *Not always easy to differentiate*

Collecting Evidence of DNS Abuse/Misuse

- Recent domain registration creation date
- Questionable Whois contact data
- Privacy protection service
- Suspicious values in DNS Zone data (e.g., TTL)
- Spoofing or confusing use of a brand
- Known DGA or malware control point
- Hosted on suspicious (notorious) name servers
- High frequency/volume of name errors
- Suspicious (notorious) hosting location
- Suspicious (notorious) service operator
- Base site content is non-existent or bad
- Linked content is suspicious or bad
- Suspicious mail headers, sender, or content

Not always easy to identify badness

- **Abusers Use Obfuscation**
 - Redirection: hacked sites use URL shorteners
 - Recursion: Shortened URLs are shortened
 - One-time use URLs
 - Add subdomains to zone at a hacked DNS server
 - Country- or script-specific content; non-visible content
 - Privacy-protected domain registrations or bogus Whois
- **Abusers use ACLs**
 - Prevent registrars, Google, LE, investigators from seeing sites
- **“Abuse” behaviors can emulate legitimate behavior**
 - EXAMPLE: Fast flux versus adaptive networking (e.g., CDNs)

What is Fast Flux Hosting?

- An evasion technique
- Using fast flux hosting, an attacker
 - Hosts illegal content at a web site
 - Sends phishing email containing URLs that point to compromised computers he commands
 - Commands the compromised computers (proxies) to forward user requests to the attacker's web site
 - Rapidly changes the IP addresses of the proxies to avoid detection and takedown
- Several variants
 - Double flux changes addresses of name servers as well as proxies
 - Domain names are key element of FF attacks

Steps to investigate & suspend domains

1. Collect evidence of abuse
 - A. The purpose of this course is to show ways to do this
2. Determine registrar
 - A. Is there a reseller of that registrar involved?
3. Contact registrar abuse desk
 - A. Provide evidence of abuse
 - B. Point out registration problems
 - C. Ask if TOS ,ICANN, ccTLD registry domain suspension policy applies
4. No success? Contact registry
 - A. Same supporting info as registrar
5. Escalate
 - A. Sharing/intel networks
 - B. National CERT or local LE
 - C. ICANN compliance

If you are looking at a suspicious domain, someone else is, too.

Collecting Evidence of Abuse/Misuse

- Domain names
- Name servers, resolvers
- DNS zone data
- DNS traffic
- Name registration data
- Registry
- Registrar
- Host IP addresses
- IP networks
- Address registration data
- Autonomous systems
- Service providers
- Hosting providers
- Content

Reputation

A world map where the continents are defined by a complex network of white nodes and connecting lines, set against a dark blue background. The nodes vary in size and are densely packed in some areas, creating a digital or network-like appearance of the globe.

Tools for Identifying Badness and Abuse Sources

Tools for Abuse Handlers

- Many tools to help you identify the abused or malicious resource
 - Domain names, host names, IP addresses, ASNs
 - Hosting location (web, DNS, mail) or origin
 - Content (URL, file, email, attachment)
- Many tools to identify whom to contact or report the resource
 - Databases of domain registrants, operators, ISPs
 - Block list and analysis sites and data providers

SAVE A COPY OF EVERYTHING YOU VISIT OR QUERY

WHOIS Database

- Internet Protocol you can use to search registry and registrar databases and discover who registered a domain name or IP address
- Includes contact information for registrant

A typical WHOIS entry

- Registrant name
- Street address
- Email
- Telephone number
- Creation date
- Expiration date

```
Domain Name: SAMPLE.NET
Registrar: REGISTRAREXAMPLE
Whois Server: whois.registrarexample.com
Referral URL: http://www.registrarexample.com/en_US/
Name Server: GREEN.SAMPLE.NET
Name Server: PURPLE.SAMPLE.NET
Name Server: BLACK.SAMPLE.NET
Status: clientTransferProhibited
Updated Date: 09-jan-2008
Creation Date: 12-jun-2003
Expiration Date: 12-jun-2017
```

```
REGISTRANT: ILLUSTRATION, INC.
ADDRESS: 123 Street NW, City, State, Country
```

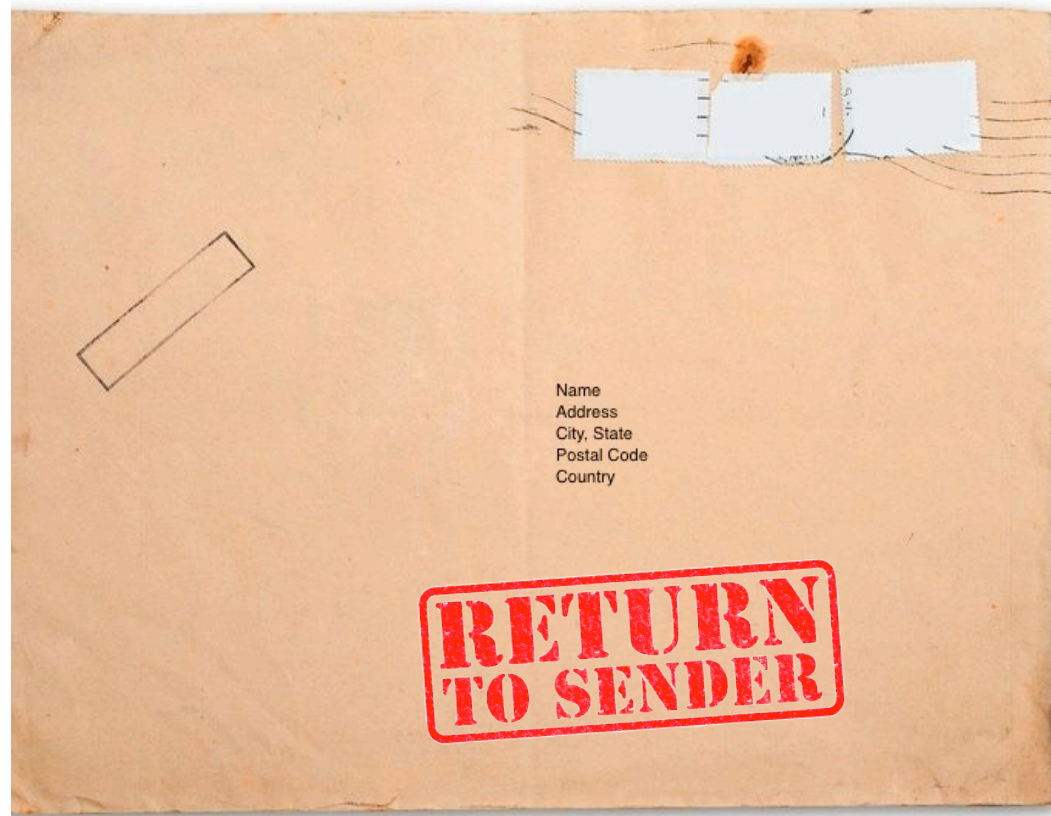
```
ADMINISTRATIVE CONTACT: Beto Toros
EMAIL: btoros@sample.net
ADDRESS: 456 S. Avenue, City, State, Country
PHONE: +123 456 789
FAX: +123 456 987
```

Why is WHOIS important?

- Helps network administrators find and fix system problems and maintain Internet stability
- Manages registration status of domain names
- Assists in fighting abusive use of Internet

Accuracy of WHOIS data is important

- WHOIS records are created when a domain name is registered
- Information changes over time and should be updated so that registrants can be easily contacted
- Inaccurate records can lead to the domain name's cancellation



Who do I tell if WHOIS information is wrong or missing?

- Send complaint to ICANN about inaccurate or missing WHOIS data
- <http://www.icann.org/en/resources/compliance/complaints/whois/inaccuracy-form>



- ICANN requires all accredited registrars and registries to provide contact information for registrants and managers via WHOIS.
- Some registrars offer privacy or proxy services that show the contact information of the service instead of the registrant's.
- These are not truly anonymous. A registrar may be legally compelled to release information in some cases or will voluntarily release information in accordance with its policies.

WHOIS may change dramatically in future



- An Expert Working Group has proposed a complete overhaul to how registrant information is provided to users.
- Next Generation gTLD Directory Services Model would streamline the way data is retrieved and validated.
- It would also help safeguard data against illegitimate uses.

Delegation Records for new TLDs

- <http://newgtlds.icann.org/en/program-status/delegated-strings>
- <https://newgtlds.icann.org/newgtlds.csv>

ICANN APPLICANT GUIDEBOOK CUSTOMER PORTAL CUSTOMER SERVICE

ICANN New Generic Top-Level Domains

About Applicants Program Status News & Media

日本語

Centralized Zone Data Service (CZDS)

Comments & Feedback

Current Application Status

Delegated Strings →

Contention Set Status

DELEGATED STRINGS

Overview

The expansion of generic Top-Level Domains (e.g. .COM, .ORG, .NET) in the Domain Name System is underway. Over 1,300 new names or "strings" could become available in the next few years.

After completing the New gTLD Program, a new gTLD becomes part of the Internet when it is delegated. This means it is introduced into the Internet's authoritative database, known

16 August 2014	HOW
16 August 2014	OOO
16 August 2014	UOL
16 August 2014	HELP

Tools for Investigating DNS

- nslookup (Win), host
<http://support.microsoft.com/kb/200525>
- dig (Linux, BSD, MacOS),
<https://library.linode.com/linux-tools/common-commands/dig>
- Robtex
<http://www.robtex.com/dns/>
- Passive DNS at BFK.DE
http://www.bfk.de/bfk_dnslogger.html
- Passive DNS at DNSDB
<https://www.dnsdb.info/>

Using dig (Linux, BSD)

```
davepiscitello — bash — 80x24
Last login: Wed Aug  8 17:13:30 on console
Daves-MacBook-Pro:~ davepiscitello$ man dig
Daves-MacBook-Pro:~ davepiscitello$ dig icann.org

; <<>> DiG 9.8.1-P1 <<>> icann.org
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 7037
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 0

;; QUESTION SECTION:
;icann.org.                IN      A

;; ANSWER SECTION:
icann.org.                600    IN      A      192.0.43.7

;; Query time: 67 msec
;; SERVER: 8.8.8.8#53(8.8.8.8)
;; WHEN: Tue Aug 21 12:24:26 2012
;; MSG SIZE rcvd: 43

Daves-MacBook-Pro:~ davepiscitello$
Daves-MacBook-Pro:~ davepiscitello$
```

basic dig

Domain internet groper

Using dig (Linux, BSD)

```
○ ○ ○ davepiscitello — bash — 80x24
Daves-MacBook-Pro:~ davepiscitello$ dig -t MX icann.org +noquestion +nocomments
+nostats

; <<>> DiG 9.8.1-P1 <<>> -t MX icann.org +noquestion +nocomments +nostats
;; global options: +cmd
icann.org.      536      IN       MX       10 pechora1.icann.org.
icann.org.      536      IN       MX       10 pechora2.icann.org.
icann.org.      536      IN       MX       10 pechora3.icann.org.
icann.org.      536      IN       MX       10 pechora4.icann.org.
icann.org.      536      IN       MX       10 pechora5.icann.org.
icann.org.      536      IN       MX       10 pechora6.icann.org.
icann.org.      536      IN       MX       10 pechora7.icann.org.
icann.org.      536      IN       MX       10 pechora8.icann.org.
Daves-MacBook-Pro:~ davepiscitello$
```

ask for mail servers

```
Daves-MacBook-Pro:~ davepiscitello$ dig -t NS icann.org +noquestion +nocomments
+nostats

; <<>> DiG 9.8.1-P1 <<>> -t NS icann.org +noquestion +nocomments +nostats
;; global options: +cmd
icann.org.      22412   IN       NS       a.iana-servers.net.
icann.org.      22412   IN       NS       b.iana-servers.net.
icann.org.      22412   IN       NS       c.iana-servers.net.
icann.org.      22412   IN       NS       d.iana-servers.net.
icann.org.      22412   IN       NS       ns.icann.org.
Daves-MacBook-Pro:~ davepiscitello$
```

ask for name servers

Domain internet groper

Using dig (Linux, BSD)

⊙ ⊙ ⊙ davepiscitello — bash — 137x36

```
Daves-MacBook-Pro:~ davepiscitello$ dig amazon.com txt
```

```
; <<>> DiG 9.8.5-P1 <<>> amazon.com txt
;; global options: +cmd
;; Got answer:
;; -->HEADER<<-- opcode: QUERY, status: NOERROR, id: 24679
;; flags: qr rd ra; QUERY: 1, ANSWER: 2, AUTHORITY: 6, ADDITIONAL: 2

;; QUESTION SECTION:
amazon.com.                IN      TXT

;; ANSWER SECTION:
amazon.com.                749     IN      TXT     "spf2.0/prd include:spf1.amazon.com include:spf2.amazon.com include:amazonses.com -all"
amazon.com.                749     IN      TXT     "v=spf1 include:spf1.amazon.com include:spf2.amazon.com include:amazonses.com -all"

;; AUTHORITY SECTION:
amazon.com.                98561   IN      NS      pdns6.ultradns.co.uk.
amazon.com.                98561   IN      NS      ns4.p31.dynect.net.
amazon.com.                98561   IN      NS      pdns1.ultradns.net.
amazon.com.                98561   IN      NS      ns3.p31.dynect.net.
amazon.com.                98561   IN      NS      ns2.p31.dynect.net.
amazon.com.                98561   IN      NS      ns1.p31.dynect.net.

;; ADDITIONAL SECTION:
pdns1.ultradns.net.       87809   IN      A       204.74.108.1
pdns1.ultradns.net.       87809   IN      AAAA    2001:502:f3ff::1

;; Query time: 82 msec
;; SERVER: 10.32.11.34#53(10.32.11.34)
;; WHEN: Mon Dec 08 10:48:45 EST 2014
;; MSG SIZE rcvd: 413
```

ask for TXT records

Domain internet groper

```
Daves-MacBook-Pro:~ davepiscitello$ dig amazon.com txt +short
"v=spf1 include:spf1.amazon.com include:spf2.amazon.com include:amazonses.com -all"
"spf2.0/prd include:spf1.amazon.com include:spf2.amazon.com include:amazonses.com -all"
Daves-MacBook-Pro:~ davepiscitello$
```

Using nslookup

```
C:\>nslookup icann.org
Server: google-public-dns-a.google.com
Address: 8.8.8.8

Non-authoritative answer:
Name: icann.org
Address: 192.0.43.7

C:\>nslookup -querytype=MX icann.org
Server: google-public-dns-a.google.com
Address: 8.8.8.8

Non-authoritative answer:
icann.org MX preference = 10, mail exchanger = pechora4.icann.org
icann.org MX preference = 10, mail exchanger = pechora5.icann.org
icann.org MX preference = 10, mail exchanger = pechora6.icann.org
icann.org MX preference = 10, mail exchanger = pechora7.icann.org
icann.org MX preference = 10, mail exchanger = pechora8.icann.org
icann.org MX preference = 10, mail exchanger = pechora1.icann.org
icann.org MX preference = 10, mail exchanger = pechora2.icann.org
icann.org MX preference = 10, mail exchanger = pechora3.icann.org

C:\>nslookup -q=NS icann.org
Server: google-public-dns-a.google.com
Address: 8.8.8.8

Non-authoritative answer:
icann.org nameserver = a.iana-servers.net
icann.org nameserver = b.iana-servers.net
icann.org nameserver = c.iana-servers.net
icann.org nameserver = d.iana-servers.net
icann.org nameserver = ns.icann.org

C:\>nslookup -q=aaaa icann.org
Server: google-public-dns-a.google.com
Address: 8.8.8.8

Non-authoritative answer:
icann.org AAAA IPv6 address = 2001:500:88:200::7
```

basic nslookup

ask for mail servers

ask for name servers

ask for IPv6 addresses

Also try:

“q=any”

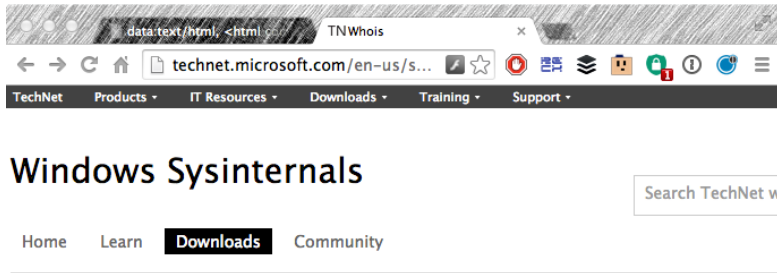
“q=“txt”

Name system lookup

Passive DNS Replication (PDNS)

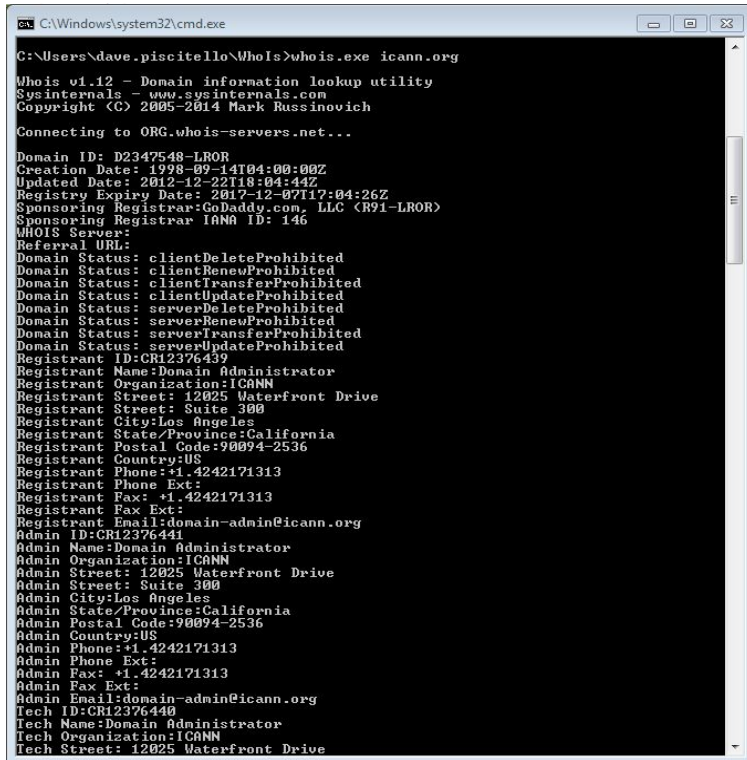
- What does Passive DNS do?
 - Shows query and response traffic, i.e.,
 - The DNS records clients are asking to resolve and
 - The Responses resolvers receives back from authoritative servers
- How does Passive DNS work?
 - Monitor DNS queries & responses (near recursive servers)
 - Put all of the data you monitor into a database
- Query the database to extract behavior
- Best results at big ISPs
 - Physical network location with visibility
 - Filter down to just the DNS queries/responses

Command line Whois

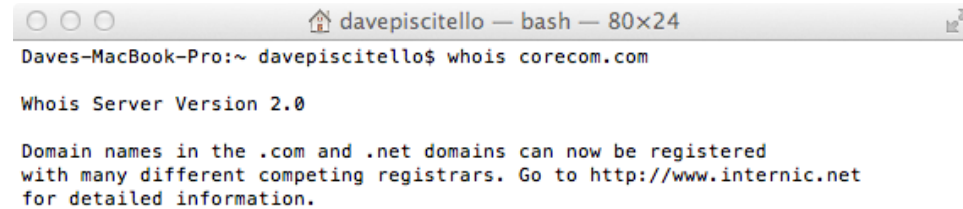


Windows Sysinternals > Downloads > Networking Utilities > Whois

Utilities Whois v1.12



Linux, BSD have it:



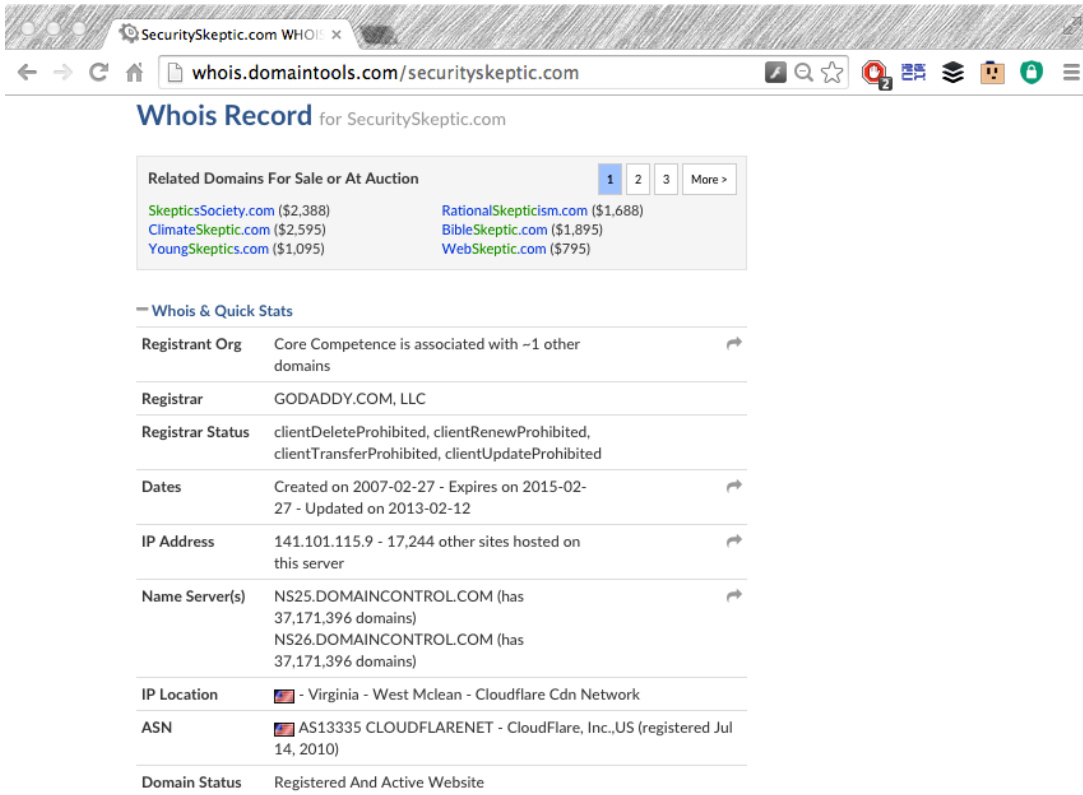
```
Domain Name: CORECOM.COM
Registrar: GODADDY.COM, LLC
Whois Server: whois.godaddy.com
Referral URL: http://registrar.godaddy.com
Name Server: NS1.WINDSTREAMHOSTING.BIZ
Name Server: NS2.WINDSTREAMHOSTING.BIZ
Name Server: NS3.WINDSTREAMHOSTING.BIZ
Name Server: NS4.WINDSTREAMHOSTING.BIZ
Status: clientDeleteProhibited
Status: clientRenewProhibited
Status: clientTransferProhibited
Status: clientUpdateProhibited
Updated Date: 20-nov-2012
Creation Date: 09-mar-1994
Expiration Date: 10-mar-2016
```

Use **whois domain.tld > domainwhois.txt** to save output

Download for DOS here:

<http://technet.microsoft.com/en-us/sysinternals/bb897435.aspx>

Web based Whois tools



SecuritySkeptic.com WHOIS x
whois.domaintools.com/securityskeptic.com

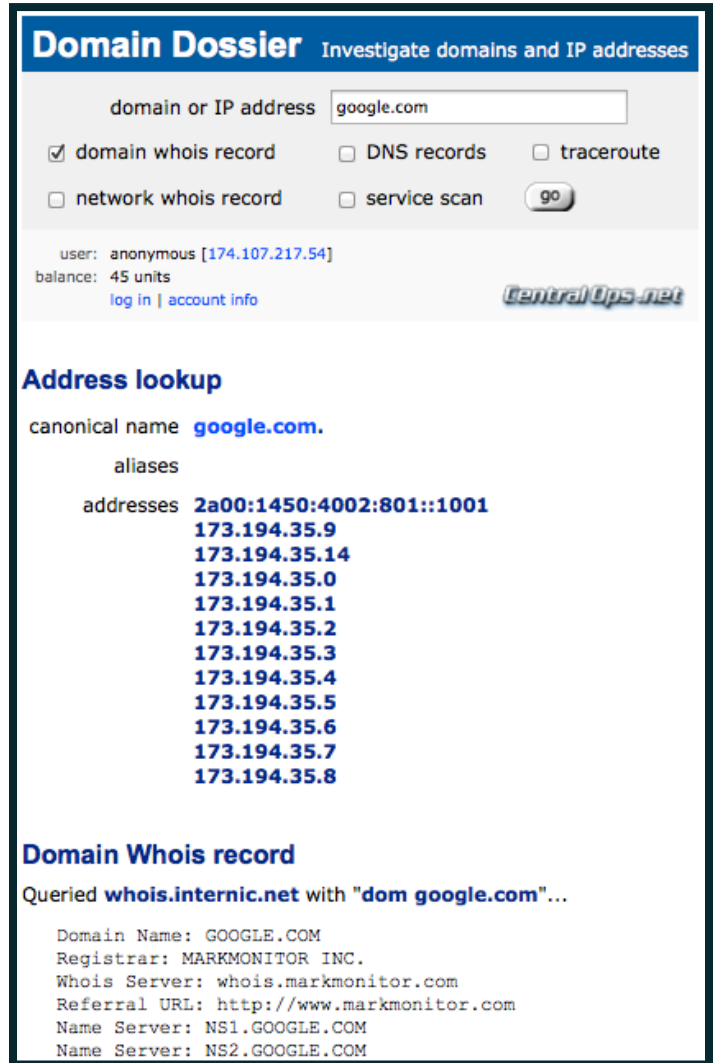
Whois Record for SecuritySkeptic.com

Related Domains For Sale or At Auction

SkepticsSociety.com (\$2,388)	RationalSkepticism.com (\$1,688)
ClimateSkeptic.com (\$2,595)	BibleSkeptic.com (\$1,895)
YoungSkeptics.com (\$1,095)	WebSkeptic.com (\$795)

— Whois & Quick Stats

Registrant Org	Core Competence is associated with ~1 other domains
Registrar	GODADDY.COM, LLC
Registrar Status	clientDeleteProhibited, clientRenewProhibited, clientTransferProhibited, clientUpdateProhibited
Dates	Created on 2007-02-27 - Expires on 2015-02-27 - Updated on 2013-02-12
IP Address	141.101.115.9 - 17,244 other sites hosted on this server
Name Server(s)	NS25.DOMAINCONTROL.COM (has 37,171,396 domains) NS26.DOMAINCONTROL.COM (has 37,171,396 domains)
IP Location	🇺🇸 - Virginia - West Mclean - Cloudflare Cdn Network
ASN	🇺🇸 AS13335 CLOUDFLARENET - CloudFlare, Inc.,US (registered Jul 14, 2010)
Domain Status	Registered And Active Website



Domain Dossier

Investigate domains and IP addresses

domain or IP address

domain whois record DNS records traceroute
 network whois record service scan

user: anonymous [174.107.217.54]
balance: 45 units
[log in](#) | [account info](#)

Central Ops .net

Address lookup

canonical name [google.com](#).

aliases

addresses **2a00:1450:4002:801::1001**
173.194.35.9
173.194.35.14
173.194.35.0
173.194.35.1
173.194.35.2
173.194.35.3
173.194.35.4
173.194.35.5
173.194.35.6
173.194.35.7
173.194.35.8

Domain Whois record

Queried [whois.internic.net](#) with "dom google.com"...

```
Domain Name: GOOGLE.COM
Registrar: MARKMONITOR INC.
Whois Server: whois.markmonitor.com
Referral URL: http://www.markmonitor.com
Name Server: NS1.GOOGLE.COM
Name Server: NS2.GOOGLE.COM
```

- Domain Tools
- <http://domaintools.com>
- Domain Dossier
 - <http://centralops.net/co/DomainDossier.aspx>

Identifying IPs and ASNs

Address Whois:

- AfriNIC.net
- APNIC.net
- ARIN.net
- LACNIC.net
- RIPE.net

- Shadowserver Whois
 - <http://www.shadowserver.org/wiki/pmwiki.php/Services/IP-BGP>
- Team Cymru
 - <https://asn.cymru.com/>
- Robtex (Share Tab)
 - <http://robtex.com>
- DNSSTuff
 - <http://www.dnsstuff.com>

Tools for Investigating Reputation

Reputation services, Block lists, Malware Analysis

Spamhaus

SURBL

ZeusTracker

Team Cymru

Alexa

Clean MX

CBL

Stopbadware

Google

VirusTotal

Anubis

ThreatExpert

URLquery

SiteVet

Wepawet

MalwareTracker

Reputation Services

- Organizations that classify
 - IP address allocations,
 - Domain names,
 - hosting providers,
 - ISPs,
- As legitimate or malicious using a scoring system
- URLQuery.net
- sitevet.com
- HOSTexploit.com
- Spamhaus.org
- ProjectHoneypot.org
- MalwareDomainList

Tracking down malware domains

I've got what I think is malware

- How do I figure out if it's a malware?
- How do I figure out if it's controlled via a domain or host?
- Malware analysis methodologies include:
 - Grab a sample: fingerprint files, dissect, disassemble...
 - Run Wireshark to capture traffic
 - Catalog the IPs and ASNs of hosts exchanging traffic with my botted machine
 - Passively map DNS
 - Share what I find with other skilled white hats
- Not your day job? Consider publicly available tools
- Web based malware analysis tools
 - VirusTotal, for malware analysis
 - <http://www.virustotal.com>

Summary

1

Brief Overview of
DNS

2

Defining Badness
in the DNS

3

Identifying
Badness and
Abuse Sources

4

Tools for Handling
DNS Abuse or
Misused Domains

5

Importance of
WHOIS

6

Summary / Demo

A world map where the continents are defined by a complex network of white dots and lines, resembling a social or data network. The background is a solid dark blue. The text "Questions?" is centered in white.

Questions?

A world map where the continents are defined by a complex network of white dots and lines, resembling a network or data visualization. The background is a solid dark blue color.

Thank You!

<champika.wijayatunga@icann.org>