

TRANSPORT FOR LONDON

AUDIT COMMITTEE

SUBJECT: FINAL INTERNAL AUDIT REPORTS – QUARTER 2 2011/12

DATE: 28 NOVEMBER 2011

1 PURPOSE AND DECISION REQUIRED

- 1.1 The purpose of this report is to inform the Committee of the final audit reports issued in the second quarter of 2011/12. The Committee is asked to note the report.

2 BACKGROUND

- 2.1 There were 23 final reports issued in the quarter including five interim reports that were concluded 'Well Controlled' and immediately closed as there were no management actions to complete. Two final reports were not closed.

3 RECOMMENDATION

- 3.1 The Audit Committee is asked to NOTE the report.

4 CONTACT

- 4.1 Contact: Clive Walker, Director of Internal Audit
Number: 020 7126 3022
Email: CliveWalker@tfl.gov.uk

Interim	Finals
AC= Adequately Controlled	WC= Well Controlled
RI= Requires Improvement	ACL= Audit Closed
PC= Poorly Controlled	ANC= Audit Not Closed
WC= Well Controlled	

Reference	Report Title	Interim Report Issued	Original Objective	Final Report Issued
IA_10_349F	Contract Management of Hayley Rail	17/01/2011 RI	To confirm that the management action plan for resolving contractual issues with Hayley Rail is being implemented and that the lessons learnt have been addressed in processes and procedures.	29/07/2011 ACL
IA_10_308F	Head of Project Management Centre, Roads Directorate	17/06/2011 AC	To review the effectiveness of the processes and controls over the contract management of the implementation of scheme works delivered under the Highways Maintenance and Works Contracts.	16/09/2011 ACL
IA_10_136F	Congestion Charging Financial Transactions	12/04/2011 AC	To provide assurance that controls are operating effectively within the Congestion Charge financial systems, and that all monies received by TfL have been correctly accounted for.	05/08/2011 ACL
IA_10_224F	Building Energy Efficiency Programme	25/03/2011 AC	To provide assurance that the programme is being managed in an effective and efficient manner.	30/06/2011 ACL
IA_11_626F WC	Contract Management of Oyster Card on National Rail	26/07/2011 WC	To review the contractual arrangements for Train Operating Companies (TOCs) to use Oyster card on the National Rail network, to ensure that they are operating effectively.	26/07/2011 WC
IA_10_225F	Controls over suspension and cancellation of projects	13/06/2011 RI	To provide assurance that projects are cancelled and/or suspended in an efficient and effective manner.	07/09/2011 ACL
IA_10_437F	Axon Service Delivery Management	05/10/2010 RI	To provide assurance that the services delivered to TfL by Axon under the Managed Service Call Off agreement were governed by a defined and documented agreement on relevant IM services and service levels and that the accomplishment of service levels was effectively monitored and reported on a timely basis to relevant stakeholders.	30/06/2011 ACL
IA_11_010F WC	Protective security arrangements – SAP Host and Disaster Recovery sites – Belfast, NI	14/07/2011 WC	To assess the effectiveness of the physical and logical security arrangements at the third party hosting provider sites, to ensure confidentiality, integrity and availability of TfL data in view of an increase and change in the threat from terrorist groups.	14/07/2011 WC

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Reference	Report Title	Interim Report Issued	Original Objective	Final Report Issued
IA_09_433F	Implementation of Wireless Technology	22/11/2010 PC	To provide assurance that the risks to networks and resources, from the implementation of Wireless Local Area Network (WLAN) on key parts of the TfL estate had been identified, appropriate controls implemented and the resulting technology managed appropriately.	20/07/2011 ACL
IA_11_415F WC	Oyster Change Control Processes	24/08/2011 WC	To confirm that the Oyster System change processes, including authorisation and validation of change through to testing and release, are robust and effective.	24/08/2011 WC
IA_10_433F	Procure to Pay	07/03/2011 RI	To provide assurance on the effectiveness of the controls that were operating over TfL's Procure to Pay processes.	23/08/2011 ACL
IA_09_439F	Maturity of IM Related Aspects of Business Continuity	28/07/2010 RI	To assess the suitability of Business Continuity (BC) arrangements within TfL with specific reference to IM service continuity.	25/08/2011 ANC
IA_10_311F	Management of claims and disputes resolution	24/12/2010 AC	To provide assurance that effective controls are in place to manage contractual claims and disputes in TfL Legal.	28/06/2011 ACL
IA_10_127F	Policy Management	27/10/2012 RI	To review the adequacy of the controls for the management of TfL policies.	05/08/2011 ACL
IA_10_108F	Efficiencies Delivery Programme Customer Contact Centres	09/05/2011 AC	To review the Efficiencies Delivery Programme – Customer Contact Centre work stream and to obtain assurance that the planned efficiency savings are achievable and are being accurately reported.	26/08/2011 ACL
IA_10_222F WC	PYRAMID	25/07/2011 WC	To provide assurance that PYRAMID's activities are being delivered in an efficient and effective manner.	25/07/2011 WC
IA_11_517F WC	Management of Crossrail and Network Rail Interface	30/08/2011 WC	To provide assurance that Crossrail is managing the interface with Network Rail effectively to support the delivery of the Crossrail Surface Works.	30/08/2011 WC
IA_10_501F	Management of Key Performance Indicators	09/02/2011 RI	To provide assurance over the management, reporting, and monitoring of KPIs, to ensure that KPIs are used appropriately and effectively to improve the management of Crossrail.	30/08/2011 ACL

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Reference	Report Title	Interim Report Issued	Original Objective	Final Report Issued
IA_10_503F	To review whether effective processes and controls are in place to undertake the management of Compensation Events (CEs) in Crossrail.	06/06/2011 RI	To review whether effective processes and controls are in place to undertake the management of Compensation Events in Crossrail.	31/08/2011 ACL
IA_10_150F	London Transport Museum General Ledger	03/03/2011 AC	To review the adequacy and effectiveness of the controls operating over LTM's General Ledger.	10/08/2011 ACL
IA_10_152F	Realisation of Cost and Income Benefits Arising from Charitable Status	23/12/10 RI	To determine the extent to which the conversion of LTM to a charity has led to delivery of cost savings and income maximisation.	10/08/2011 ACL
IA_10_151F	London Transport Museum's Legal Compliance	04/01/2011 RI	To review the adequacy of the controls in place for ensuring that the LTM complies with relevant UK/EU regulations.	31/08/2011 ANC
IA_10_434F	TfL Pension Fund Security of Online Services Including Web Access to Compendia	27/01/2011 RI	To provide assurance that the Internet connections to Pension Fund systems are appropriately secured.	09/09/2011 ACL