



Evergreen Club

Welcome to the Evergreen Club, EVA Airways' Frequent Flyer Program. This program is designed to provide the personalized service whenever you fly EVA Air's international flights. EVA Airways is committed to provide you with the best service possible.

This is a simple guide to how Evergreen Club membership works to your advantage.

The Evergreen Club membership rewards you with a broad range of benefits base on the mileage flown with EVA Airways. Upon confirmation of your membership, you will be issued with an Evergreen Club Card.

Welcome to the Evergreen Club!



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In order to ensure your membership rights, please read the following revisions carefully (the latest membership handbook was issued in JAN, 2009):

1. "Participation" is amended (See page 9).
2. "Club Benefits" is amended (See page 10-12)
3. "How to Order an Award Ticket" is amended (See page 24-28)
4. "How to Order an Upgrade Award" is amended (See page 29-31)
5. "Mileage Table" is amended (See Appendix 9).
6. "Worldwide Reservation Numbers" is amended (See Appendix 10).



1. Enrolment in the Evergreen club is limited to individuals. In case of loss or theft of your membership card, please contact your local EVA Air office or Evergreen Club Service Center immediately. 1,000 miles will be deducted for Green card reissue.
2. Your Evergreen Club card is the sole property of EVA Airways Corporation. EVA Air reserves the right to disqualify any member who fails to follow or abuses program policies.
3. EVA Air reserves the right to interpret and apply the policies and procedures communicated in this membership handbook. All judgments by EVA Air shall be final and conclusive in each case.
4. EVA Air reserves the right to take all appropriate legal action necessary to disqualify violators from further participation in the program in case of failure to follow program policies and procedures or misrepresentation of information.
5. EVA Air is not responsible for the loss or delay of any mailed correspondence resulting from an incorrect address.
 - ① Member himself/herself can call any of our Evergreen Club service centers.
 - ② Notify any of our Evergreen Club service centers via fax or mail. (please see Appendix 8)
 - ③ Modify your Evergreen Club membership personal data via EVA Air's website.
6. Members' information cannot be mailed to travel agency or hotel addresses.
7. EVA Air is not responsible for loss or delay of mailed correspondence resulting from an incorrect address.
8. Please show your membership card for entry to all EVA Air's facilities, and to receive membership benefit entitlements. EVA Air reserves the right to refuse entry/entitlements to any member who fails to adhere to these regulations.
9. EVA Air cannot be held accountable for countries/areas where the Evergreen Club Award Program mileage accumulation is illegal or unenforceable.
10. If events beyond the control of EVA Air, such as civil disturbances, war, strikes, or acts of God, materially affect its ability to provide awards, the program may be in part or in whole suspended/terminated or cease to be applicable in the areas affected by such events.
11. EVA Air reserves the right to rectify any inconsistency with regard to member's mileage accumulation.
12. Members may terminate their membership by sending written notice to Evergreen Club Service Center at any time.
13. Upon the death of a member, his/her membership will be automatically terminated.
14. While the membership is terminated, the private membership account will not be reserved, and the membership mileages and electronic upgrade certificates will be ceased.
15. EVA Airways will disqualify the Evergreen Club member who violates Section A or Section B from further participation in the program and revoke all membership mileage credits and electronic upgrade certificates immediately.
 - (A) Member hereby agrees not to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates by internet, newspaper or magazines or make others to do so.
 - (B) Member hereby agrees not to diffuse the information to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates in internet, newspaper or magazines or make others to do so.
16. EVA Air reserves the following rights:
 - (A) to modify and/or discontinue the Evergreen Club program.
 - (B) to modify the terms and conditions of the Evergreen Club award program.
 Please refer to EVA Air's website: <http://www.evaair.com> or contact Evergreen Club service center for updated award program.
17. Your participation in the program will be governed by these provisions. It is the member's responsibility to read and understand all of them.

Evergreen Club

1. To accumulate mileage, give your card number to our reservation agent when you make a reservation.
2. Present your membership card at the airport counter upon check-in to ensure that mileage data is properly credited to your account.
3. A member who has registered a valid e-mail address in his/her member data will receive monthly Electronic Mileage Statements. A member who has not registered the e-mail address in his/her member data will receive Mileage Statements via postal mail every month or every six months in January and July based on the membership status. Mileage statements will list the total accumulated mileage, upgrade certificate balance and mileage redemption record.
4. As an Evergreen Club member, you are entitled to claim an upgrade of your class of cabin service, earn free tickets and free hotel voucher with sufficient mileage.

There is no sign-up fee. You will immediately become an Evergreen Club Member by completing an application form or applying through the website.

Applicants aged 2 to 12 are welcome to join the EVA Air frequent flyer program, but at least one guardian must be an Evergreen Club member in order for the child to qualify.

Evergreen Club Membership	Upgrade	Renewal	Validity
	Any qualified EVA/UNI Air international flight and mileage within a 12 months period during the current valid membership period	Any qualified EVA/UNI Air international flight and mileage within the current valid membership period	
 Green Card (GC)	Applicant age 2 and above Former EVA Kid's Flyer program participants are being upgraded to Green Card status, effective 1 July, 2005.		Permanent
 Silver Card (CE)	Within a 12 months period during the current valid Green Card status: • 30,000 miles on 6 or more international flights OR • traveled on 26 or more international flights	Within the current Silver Card status: • 40,000 miles on international flights OR • traveled on 42 or more international flights	2Years
 Gold Card (CG)	Within a 12 months period during the current valid Silver Card status: • 50,000 miles on international flights OR • traveled on 50 or more international flights	Within the current Gold Card status: • 80,000 miles on international flights OR • traveled on 80 or more international flights	2Years
 Diamond Card (CD)	Within a 12 months period during the current valid Gold Card status: • 120,000 miles on international flights OR • traveled on 100 or more international flights OR • starting from 2003, being a Gold card member for 8 consecutive years	Within the current Diamond Card status: • 200,000 miles on international flights OR • traveled on 140 or more international flights	2Years

1. After upgrading to Silver/Gold card, any remaining mileage will be carried forward onto the mileage needed for the next higher status for one year. The new card will be effective from next month. The validity is 2 years.
2. The mileage accumulated during the previous membership period will be deducted upon renewing. This means the mileage needed for renewal will be accumulated from the beginning.

- Green Card
- Gold Card
- Executive Card (Silver Card)
- Diamond Card

As a member, you can enjoy a number of privileges on EVA Air and UNI Air international flights operated by EVA Air and UNI Air.

Reservation privileges.....

- 1. Convenient booking (Star Record). Please give the reservation agent your membership card number when you make a reservation.
- 2. Member reservation hotline. Whenever you make reservations in Taiwan, use our special Evergreen Club reservation hotline.
- 3. Wait list priority on fully booked flights.
- 4. Guaranteed booking. Diamond card members who make reservations and register with membership card number 72 hours prior to flight departure are guaranteed a seat on EVA Air and UNI Air international flights. Online reservation is exclusive (please see note 1)

Note 1 : Limited to individual fare tickets. Guaranteed bookings are not available to Diamond Card members traveling with a:
 a. upgrade ticket
 b. free or discount ticket, promotional fare ticket, barter ticket and group ticket
 c. code-sharing flight operated by another airlines
 d. charter flight

Airport privileges

- 1.Exclusive check-in counter at Taiwan Taoyuan International Airport when hold the FIT ticket.
- 2.At other airport, designated members can check in at these counters (please see note 1):
 CE- Business Class / Premium Laurel Class check-in counter (Silver Card members holding Evergreen Deluxe Class / Elite Class ticket or with confirmed upgrading reservation can check in at Business Class / Premium Laurel Class check-in counter)
 CG- Business Class / Premium Laurel Class check-in counter.
 CD- Diamond card or Business Class / Premium Laurel Class check-in counter.
- 3."Diamond Member Check In Lounge" at Taiwan Taoyuan International Airport. Diamond card members and three of his/her travel companions are welcome to enjoy the private check in service, and selective drinks/snacks and internet service.
- 4. Wait list priority for fully booked flights upon airport check-in.

- 5.Special tags for expeditious baggage loading and unloading depending on membership status and confirmed class.(please see note 2)
- 6.Extra baggage allowance on EVA Air and UNI Air operated routes / flights : (please see note 2)

Card Type	Extra Baggage Allowance	
	Other area By weight	American/Canada By piece
Silver Card	10kgs or 22lbs	1piece (23kgs or 50lbs)
Gold Card	20kgs or 44lbs	1piece (23kgs or 50lbs)
Diamond Card	20kgs or 44lbs	1piece (23kgs or 50lbs)

- 7.Access to EVA Air VIP lounge when you are traveling with EVA Air's or UNI Air's international flight. Please present your membership card upon check-in to acquire VIP lounge invitation card. VIP lounge privileges include : (please see note 3)

Card Type	Member	Member's companion	Member's children (under 12 years old)
Silver Card	Yes (please see note 4)	No	No
Gold Card	Yes	Yes (1 companion)	Yes (Only at Taiwan Taoyuan International Airport)
Diamond Card	Yes	Yes (2 companions)	Yes (Only at Taiwan Taoyuan International Airport)

- 8. When Gold Card/Diamond Card members travel with other airlines' international flight, members can access the EVA Air VIP lounge through the following:

Card Type	Taiwan Taoyuan International Airport	BKK/SFO Airports
Gold Card	1 travel companion and/or children under 12 years old	No
Diamond Card	2 travel companions and/or children under 12 years old	2 travel companions (including children under 12 years old)

* The VIP lounge facilities are available for members during the opening time. (please see note 3)

- 9.Diamond card member travel with other airlines' international flight can invite 2 travel companions (including children under 12 years old) to access the UNI Air's VIP Lounge in Kaohsiung International Airport.
 * The VIP lounge facilities are available for members during the opening time.
- 10.In addition to the above privileges, members who are entitled to access EVA Air VIP Lounge can use his / her own Electronic Miles to invite his/her travel companion to VIP Lounge when traveling with EVA Air (Each companion requires 5,000 Electronic Miles for entrance into VIP Lounge)

- Note 1: If the flight is a code-sharing flight and operated by the other airlines, please access to that airline's Business class or First class or an Exclusive Membership check-in counter.
- Note 2: This is limited to the flights operated by EVA Air and UNI Air only; any code-sharing flights operated by other airlines are excluded.
- Note 3: EVA Air will arrange substitution if there is no space in the VIP lounge.
- Note 4: a. Silver Card members traveling with any EVA Air's international flights can access EVA Air VIP Lounge at TPE / BKK / SFO.
 b. Silver Card members holding Evergreen Deluxe Class / Elite Class ticket or with confirmed upgrading reservation can access EVA Air VIP Lounge worldwide.

Other privileges

- 1. When upgrade to Diamond card within the validity of Gold card, 4 complimentary electronic upgrade certificates will be deposited to you automatically. During the validity of Diamond Card, you will receive another 4 complimentary electronic upgrade certificates for every 140,000 EVA / UNI Air international flight miles. Each upgrade certificate is valid for 1 year and is good for you to upgrade to the next higher class in one flight number you booked. These electronic upgrade certificates will be deposited into member's account with verification numbers and are transferable. (Please follow the normal Mileage Transfer procedure).
- 2. Personalised baggage name tags.
- 3. Diamond Card and Gold Card members are entitled to enjoy a discount of 10% at EVA Sky Shop by presenting a membership card (cigarettes and liquor are excluded). This privilege is limited to the flights operated by EVA Air or UNI Air only; any code-sharing flights operated by other airlines are excluded. This offer will only apply to members who present the membership card upon purchasing at the EVA Sky Shop in-flight can enjoy the 10% sales discount.
- 4. Members can earn extra bonus miles when flying with EVA Air during their birth months. Diamond Card members can earn extra 100% bonus miles and Gold Card members can earn extra 50% bonus miles if they fly with EVA Air during their birth months. The longest sector of a one-way flight will be selected automatically with bonus miles into their membership account as a birthday gift. These bonus miles will be credited on the 10th date of the following month.
- 5. Enjoy special discount rate at selected hotels, and car rentals.
- 6. You can earn mileage and redeem for :
 - a. upgrade to the next higher class of cabin service.
 - b. award tickets throughout EVA Air program.
 - c. hotel accommodation voucher throughout EVA Air program.

Mileage Accumulation

1. You can earn mileage by flying EVA Air and its partner airlines, and through participating hotels, car rental agencies and credit card companies.. etc.
2. To ensure proper credit for cumulative mileage, please always make your reservations in your name exactly as it appears on your membership card.
3. Mileage accrual begins with your enrollment in the Evergreen Club program and can be traced back to the last six months after enrollment. The system takes 3-5 days to complete recording the mileage into your account.
4. Mileage earned on EVA Air's international flights will be credited toward membership upgrades and renewals. Beginning Jan.1, 2008, mileage and flight sectors accrued on UNI Air flights will count toward Evergreen Club membership upgrades and renewal (except for Taiwan domestic flights). Bonus miles earned through promotional offers and with travel partners can be redeemed only through the awards program.
5. Please retain travel documentation, i.e., passenger ticket coupon and boarding pass, and receipts from EVA Air travel partners for a minimum of six months, or until you are credited with correct mileage.
6. Mileage Accumulation is based on the lower class of the actual ticket class and actual flown class.

Mileage Transfer.....

(1) Nominee Registration

1. To protect membership rights, a list of mileage or electronic upgrade certificates nominees must be submitted to Evergreen Club before transferring mileage or upgrade certificate.
2. Please refer any following steps to apply for nominee registration:
 - ◎ Members can fill out the Nominee Register Application Form (Please refer to Appendix 5) at any EVA Air ticketing counter (except at airports). Be sure to prepare the applicant's passport copy.
 - ◎ Members can fill out the Nominee Register Application Form (Please refer to Appendix 5) and send/fax it to Evergreen Club service center. Be sure to prepare the applicant's passport copy.
 - ◎ For easy to apply for nominee registration via EVA Air's website (<http://www.evair.com>), members can fill out the On-line Service Form (please refer to Appendix 3 for more details) at any EVA Air ticketing counter (except at airports).
3. The new nominee can get his/her transferred mileage or electronic upgrade certificates in 30 days after the registration is completed on computer system by Evergreen Club service center during office hours. Members cannot request to change nominees after they are listed. The validity of effective nominees list is permanent.
4. The number of applying nominee registration each calendar year varies by the card tiers: Green/Silver/Gold members have up to 6 nominees; Diamond card members have up to 9 nominees. The number of nominee registration is based on the new card type when changing the card tier.

- The nominees receive mileage or electronic upgrade certificates after 2006 will be listed as effective nominees in the transferor's account automatically.

(2) Mileage Transfer

- The nominees must be listed as effective nominees in the transferor's account before transferring mileage or upgrade certificates.
- Members can transfer his/her own mileage to other Evergreen Club members. However, the transferred mileage is not combinable with transferee's own mileage or any mileage transferred by a 3rd party.
- Mileage with the earliest expiration date will be transferred to the transferee's account. The transferred mileage will follow its original validity and will be deposited into the transferee's account accompanied by the transferor's account number.
- Please refer any following steps to apply for Mileage Transfer.
 - Members can fill out the Transfer/Return Application Form (Please refer to Appendix 2) at any EVA Air ticketing counter (except at airports). Be sure to prepare the transferor's passport copy.
 - Members can fill out the Transfer/Return Application Form (Please refer to Appendix 2), and send/fax it to Evergreen Club service center. Be sure to prepare the transferor's passport copy.
 - For easy to apply for Mileage Transfer via EVA Air's website (<http://www.evaair.com>), members can fill out the On-line Service Form (Please refer to Appendix 3 for more details) at any EVA Air ticketing counter (except at airports).

(3) Notification

- Members can inquire the results via EVA Air's website (<http://www.evaair.com>) or contact Evergreen Club service center. EVA Air will not process any application without complete documents.
- Please notify any of our local ticketing offices in advance and allow yourself some extra time to apply for mileage or upgrade certificates transfers as the system requires 5 working days to process your application.
- There is a limitation on the number of transferees based on the membership status. Each Green card, Silver card and Gold card member can transfer his/her mileage to a maximum of 6 transferees per calendar year; Diamond card members have up to 9 transferees per calendar year.
- The number of transferees based on the new card type when changing the card tier.
- EVA Airways will disqualify the Evergreen Club member who violates Section A or Section B from further participation in the program and revoke all membership mileage credits and electronic upgrade certificates immediately.
 - (A) Member hereby agrees not to sell, purchase, barter, bestow, lease, loan,

- assign, and deposit the mileage credits or electronic upgrade certificates by internet, newspaper or magazines or make others to do so.
- (B) Member hereby agrees not to diffuse the information to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates in internet, newspaper or magazines or make others to do so.

Transfer Back

Transferor can cancel his/her original transfer application and request it to be reinstated back to its original state. However, it can only be re-deposited back to its original owner and the validity of the mileage and/or upgrade certificates will remain the same.

Mileage Credit Verification and Correction

- A member who has registered a valid e-mail address in his/her member data will receive monthly Electronic Mileage Statements.
- A member who has not registered an e-mail address in his/her member data will receive Mileage Statements via postal mail.
 - Monthly Mileage Statements will be sent via postal mail to Gold and Diamond Card members.
 - Silver and Green Card members will receive Mileage Statement via postal mail every six months in January and July.
- Mileage Statements will show traveling details with EVA Air and partners during the current statement period, along with total accumulated mileage, upgrade certificate balance, and mileage redemption history. Members will not receive a Mileage Statement if the Evergreen Club account does not have any traveling credits or mileage changes during the statement period.
- Once the above statements are mailed to the address provided by the member, it is deemed delivered after the normal mail delivery period. Mileage corrections can be made only within 6 months of the actual date flown or the actual date of mileage-earning expenditures. Members must submit required documents, i.e., passenger ticket coupon and boarding pass, and receipts from EVA Air travel partners, to EVA Air for corrections to mileage discrepancies. Or you could accumulate EVA Air flight mileage through EVA's website www.evaair.com in "Members Only Area".
- The new updated account summary will be showed in your next mileage statement.
- Mileage earned by traveling or partners will be retained for 5 years from travel date or partner's system apply day. Earned mileage within its validity is redeemable. The expired mileage will be automatically cancelled at the end of the calendar year without notice.
- EVA Air retains the right to determine the final mileage credit.

Earning Miles with Airlines

EVA AIR	Ticket Class	Earned Miles
Economy Class	Y,K	Actual miles
	T	Actual miles x 90%
	B	Actual miles x 85%
	S,X	Actual miles x 80% (please see note 1)
	U	Actual miles x 70%
Evergreen Deluxe Class / Elite Class	Y,M	Actual miles x 115% (please see note 2)
	Q	Actual miles x 110% (please see note 2)
	L	Actual miles (please see note 2)
	V	Actual miles x 90% (please see note 2)
Super Business Class / Premium Laurel Class	C	Actual miles x 130%
	J	Actual miles x 125%
	Z	Actual miles x 120%

Please note:

- Mileage accrual with S class on flights between Taiwan and Hong Kong / Macau/Japan would be earned with 90% of actual miles.
- When there is no Evergreen Deluxe Class /Elite Class service enroute, mileage accrual with Y/M/Q classes would be earned with 100% of actual miles, mileage accrual with L classes would be earned with 90% of actual miles, mileage accrual with V classes would be earned with 70% of actual miles. (The new regulation goes into effect on June 21, 2008)
- Members traveling in Super Business / Premium Laurel Class with C/J/Z class tickets will earn 1.5 times normal flight sectors. (The new regulation for Z class goes into effect on SEP 1, 2008)
- Please note that the mileage/EVA Air international flight credits cannot be earned with the following tickets:
 - Various free or special offer tickets
 - Group tickets
 - Charter tickets(Except scheduled charter flight between Taiwan and Mainland China)
 - Infant tickets
 - Barter tickets
 - Special promotion fare tickets
Ex: Holding R/H booking class code tickets.
 - For any promotional tickets, the promotion's regulations will prevail.
- The mileage record with cabin class upgrade can be credited to Evergreen Club membership account only, it is not permitted to transfer into other partner airlines.
- Members can only earn mileage credits for the same flight in one program. It is not permitted to transfer mileage accumulated in the Evergreen Club account to any other carrier's program; nor can members transfer mileage accumulated in another carrier's program to the Evergreen Club program.

UNI AIR	Ticket Class	Earned Miles
Domestic		
Economy Class	B,H,K	Actual miles x 70%
	T,V,X,Y,J,L,M,N,Q,R	Actual miles
Business Class	C	Actual miles x 150%
International		
* Mileage can be credited into Evergreen Club account only; please refer to EVA Air's mileage rules.		

Please note:

- Please note that the mileage credits cannot be earned with the following tickets:
 - Various free or special offer tickets
 - Group tickets
 - Charter tickets(Except scheduled charter flight between Taiwan and Mainland China)
 - Infant tickets
 - Barter tickets
- As an Evergreen Club Member, you may choose to credit your domestic flight mileage into either your Evergreen Club account or UNI club account. However, if you have selected one account, you are not allowed to transfer your mileage to another. Therefore, please present your Evergreen Club membership card at the airport check-in counter to ensure proper credit.
- Mileage Accumulation is based on the lower class of the actual ticket class and actual flown class. Please kindly verify with airlines concerned regarding any exceptions.

All Nippon	Ticket Class	Earned Miles
Economy Class	Y	Actual miles
Business Class	C	Actual miles x 130%

Please note:

- Mileage credits may be earned only on EVA Air and All Nippon code-shared flights, and members must make reservation for All Nippon's flight number. (Effective from travel date Jul. 1, 2007)
- Mileage credits may be earned with following ticket classes:
Economy Class: Y
Business Class: C
- Mileage can not be credited into Continental Airlines frequent flyer program for EVA Air and All Nippon code-shared flights operated by All Nippon.

Continental Airlines	Earned Miles
Economy Class	1-500miles 500 miles over 500miles Actual miles
First Class	Actual miles x 200%

Please note:

- Members may present their Evergreen Club account when taking a scheduled flight operated by Continental (CO), including Continental Micronesia and Continental Express.
- Evergreen Club mileage cannot be earned on Continental Airlines that are operated by other airlines. However, mileage can be earned if the Continental flights are operated by EVA Air.
- Mileage credits may be earned with different ticket/booking classes:
Economy Class: Y,B,M,H,K,Q,U,V,G,W,E,S,T,N,L
First Class: F,C,J,D,Z,A
(Effective from date Jan. 21, 2009)
- Mileage credits cannot be earned with the following tickets:
 - (1) Various free or special offer tickets (such as free tickets, tickets with no face value, and free or discount travel/airline industry tickets)
 - (2) Infant tickets
 - (3) Charter tickets
 - (4) Barter tickets
 - (5) Group tickets
 - (6) VUSA (domestic American special offer tickets)
 - (7) Special promotional tickets
- Members can only earn mileage credits for the same flight in one program. It is not permitted to transfer mileage accumulated in the Evergreen Club account to any other carrier's program; nor can members transfer mileage accumulated in another carrier's program to the Evergreen Club program.
- Mileage Accumulation is based on the lower class of the actual ticket class and actual flown class. Please verify with airlines regarding any exceptions.

American Airlines/ US Airways

In the case of mileage earned on American Airlines or US Airways flight, members must buy EVA Air's tickets and make reservation for EVA Air's flight number. Please submit required documents to Evergreen Club Service Center for corrections within 6 months of the actual date flown for credit.

For example:

If members traveled Taipei-Los Angeles-Dallas by using EVA Air's tickets and wanted to accumulate LAX-DFW bonus mileage, the booking flight number for LAX-DFW should be BRxxxx instead of AAxxxx. Please be reminded that mileage cannot be accumulated for any AA's flight number.

Earning Miles with Hotel & Car Rental Partners

Hotel & Car Rental	Earn	Service Line
Evergreen International Hotels Keelung, Taipei, Taichung, Tainan Bangkok, Penang, Paris, Fukuoka	500 miles per qualifying hotel stay	
InterContinental Hotels Group (InterContinental, Crowne Plaza, Holiday Inn, Holiday Inn Express, Staybridge Suites, Candle- wood Suites, Hotel Indigo)	500 miles per qualifying hotel stay * must be priority club member	
Windsor Hotels Taichung, Kunshan, Dongguan	100 miles per qualifying night	
Langham Hotels International The Langham, Auckland / The Langham, Boston / The Langham, Hong Kong / The Langham, London / The Langham, Melbourne / The Langham, Huntington Hotel & Spa, Pasadena(LA,U.S.A.) / The Langham, Yangtze Boutique, Shanghai / Langham Place, Mongkok, Hong Kong / Eaton Hotel Hong Kong	500 miles per qualifying hotel stay	
The Splendor Hotel Taichung	100 miles per qualifying night	
AVIS Rent A Car	500 miles per qualifying car rental * Customers are encouraged to file retro claims online at www.avisworld.com click on Missing miles webpage	TEL: 0800-368080
HERTZ Rent A Car	Rentals in Asia: 250 miles per qualifying car rental at participating locations Rentals outside Asia: 500 miles per qualifying car rental at participation locations 250 miles per qualifying commercial and/or government contract rental at participating locations * Customer are encouraged to file retro claims online at www.hertz.com click on Partners \ Air Partners \ EVA Air \ Retroactive Claims	TEL: 02-27310377

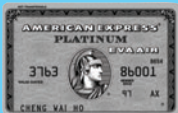
Please note :

- Please make sure to present your Evergreen Club membership card at hotel check-in or car pick up.
- Due to technical reasons mileage credit may not immediately appear on your most current mileage statement.
- For retroactive mileage credit, please send the hotel or car rental invoice to EVA Air office or Evergreen Club service center for verification.
- Hotel and car rental partners shall credit miles on all published rates. Please kindly verify with hotel or car rental concerned regarding any exception.

Earning Miles with Credit Card Partners

1. EVA Air Co-Brand Card

(1) American Express EVA Air Platinum Charge Card



- 2 points for every NT\$30 spent. 1 point = 1 mile.
- TEL: 0800-511811 / 0800-666233

(2) American Express EVA Air Gold Charge Card



- 1 point for every NT\$25 spent. 1 point=1 mile.
- 50% additional bonus mileage reward on overseas spending or purchases of EVA Air tickets and ÉVASION packages.
- TEL :0800-055656 / 0800-666233

(3) Diners EVA Air Co-Brand Card



- 1 mile for every NT\$15 spent overseas or on purchases EVA Air tickets and ÉVASION packages.
- 1 mile for every NT\$25 spent elsewhere.
- Every 20,000 miles will be converted automatically.
- TEL: 886-2-25768000 / 886-2-25788877

(4) Citibank EVA Air Platinum Co-Brand Card



- 1 mile for every NT\$15 spent overseas or on purchases within NT\$70,000 of EVA Air tickets and ÉVASION packages.
- 1 mile for every NT\$25 spent elsewhere.
- Every 20,000 miles will be converted automatically.
- TEL: 886-2-25768000 / 886-2-25788877

(5) Citibank EVA Air Voyage Co-Brand Card



- 1 mile for every NT\$25 spent
- Every 20,000 miles will be converted automatically.
- TEL: 886-2-25768000 / 886-2-25788877

Please note:

1. This program is limited to credit cards issued in Taiwan.
2. Only Gold card and Diamond card members in Taiwan will be invited to apply for American Express EVA Air Platinum Charge Card.

2. Credit Cards in Taiwan

Credit Card	Earn	Service Line
Citibank Credit Card	1 point for every NT\$30 spent. 3 points=1 mile. Minimum transfer requirement for each conversion is 6,000 points equaling 2,000 miles.	TEL:886-2-25765888
Cathay United Credit Card	(1) Gold/Visa/Master Card: 1 point for every NT\$20 spent, Platinum Card: 2 points for every NT\$20 spent. 6 points = 1 mile. Minimum transfer requirement for the first conversion is 2,000 miles. The requirement for subsequent conversion is 1,000 miles. (2)World Card/Business Platinum Card/Signature Card: 2 points for every NT\$20 spent in Taiwan. 5 points for every NT\$20 spent overseas (valid through 2009/07/31). 5 points = 1 mile. Minimum transfer requirement for the first conversion is 1,000 miles. The requirement for subsequent conversion is 1,000 miles.	TEL:0800-818001 (Taiwan Only) 886-2-23831000
Taishin Credit Card	1 point for every NT\$20 spent. 4.5 points = 1 mile. The requirement for subsequent conversion is 45,000 points equaling 10,000 miles.	TEL:886-2-26553355
Taipei Fubon Bank Credit Card	1 point for every NT\$20 spent. (1) Minimum transfer requirement for the first conversion is 24,000 points equaling 6,000 miles. (2)The requirement for subsequent conversion is 8,000 points, equaling 2,000 miles.	TEL:0800-099799 (Taiwan Only) 886-2-87511313
E. Sun Bank Credit Card	1 point for every NT\$25 spent. 12,000 points = 5,000 miles.	TEL:886-2-21821313
Far Eastern International Bank Credit Card	1 point for every NT\$30 spent. 3 points = 1 mile (1) Minimum transfer requirement for the first conversion is 30,000 points equaling 10,000 miles. (2)The requirement for subsequent conversions is 6,000 points equaling 2,000 miles.	TEL:886-2-80731166
Bank SinoPac Credit Card	1 point for every NT\$30 spent. 15,000 points=5,000 miles (Only for VIP of Back SinoPac Credit Card)	TEL:886-2-25287776
Shin Kong Commercial Bank Credit Card	1 point for every NT\$20 spent. 4 points = 1 mile (1)Minimum transfer requirement for the first conversion is 24,000 points equaling 6,000 miles. (2)The requirement for subsequent conversions is 8,000 points equaling 2,000 miles.	TEL:0800-081108 (Taiwan Only) 886-2-21711055
The Shanghai Commercial & Saving Bank Credit Card	1 point for every NT\$20 spent. 30,000 points = 6,000 miles.	TEL:886-2-25523111
AIG Credit Card Taiwan	1 point for every NT\$10 spent. 12 points = 1 mile. (1) Minimum transfer requirement for the first conversion is 10,000 miles. (2)The requirement for subsequent conversions is 2,000 miles.	TEL:886-2-28389000

Please note:

1. This program is limited to credit cards issued in Taiwan.
2. Mileage earned from the credit card cannot be re-converted back to the credit card points once they have been transferred to EVA Air mileage.
3. Please refer to the updated exchange rules published by banks if it has been changed.

3. Credit Cards in other areas

Credit Card	Earn	Service Line
Diners Card in USA	1 point for every US\$1 spent. 1,000 points=1,000 miles The requirement for subsequent conversions is 1,000miles. (please see note 1)	TEL:1-800-234-6377
Diners Card in Canada	1 point for every CAD1 spent. 1,250 points=1,000 miles The requirement for subsequent conversions is 1,000miles. (please see note 1)	TEL:1-800-663-0798
ABN AMRO Bank -Indonesia	(1) Gold Card: 1 reward point for every Rp.1,000 transaction. 30 points=1 mile (2) VGPB and Platinum Card: 2 reward points for every Rp.1,000 transaction. 25 points=1 mile (3) Minimum 5,000 ABN AMRO rewards points for every rewards redemption request. (please see note 2)	(021)2758 6777 0804 177777

Please note:

1. This program is limited to credit cards issued in USA or Canada.
2. This program is limited to credit cards issued in Indonesia.
3. Mileage earned from the credit card cannot be re-converted back to the credit card points once they have been transferred to EVA Air mileage.
4. Please refer to the updated exchange rules published by banks if it has been changed.

International Personal Bank Singapore(IPB)

Citibank Singapore IPB account may convert reward points to EVA Air bonus miles. 800 points equaling 5,000 miles. For more details, please contact IPB in Singapore at 65-62245757 or www.ipb.citibank.com.sg

Do you want to know how many miles you have in your account, secure an electronic upgrade certificate or update your personal information? Simply input your membership number and password, and enjoy our convenient online service by selecting the desired option:

- ◎Mileage Records
- ◎Mileage Correction
- ◎Personal Data Update
- ◎e-Mileage Statement or Replacement Card
- ◎Nominee Registered
- ◎Transfer/Return Electronic Miles, Electronic Upgrade Certificate
- ◎Members only Promotions



1. All award reservations can be made through any EVA Air Reservation Office.
2. The member or authorized designee with valid and sufficient Electronic Miles under a same Evergreen Club membership can go to any EVA Air office during office hours to issue an award ticket (except for airport ticket counters)
3. By logging into the Evergreen Club account online, members can make reservations, change itineraries and issue award tickets. Please note that the award reservation on the EVA Web Site can only apply to the same international gateway and non-stopover round trip on EVA Air's or UNI Air's flights.
4. When members make an award reservation, please ensure there are sufficient and valid Electronic Miles for an award ticket and provide the intended class. Please also state the booking code of the issued award ticket that you are holding when you want to change the itineraries. Booking code for an award ticket are as follow:

Airlines	Award Tickets Class	Booking Code	Ticket validity after issued
EVA Air	Super Business Class /Premium Laurel Class	D	One year
	Evergreen Deluxe Class /Elite Class	W	One year
	Economy Class	I	One year
Continental Airline	First Class	I	One year
	Economy Class	X	One year
UNI Air Domestic	Business Class	D	Six month
	Economy Class	W	Six month
UNI Air International (Within Asia)	Business Class	D	One year
	Economy Class	I	One year

5. Please notify any of our local ticket offices in advance and allow yourself some extra time, as the system requires 5 working days to process your application.
6. An award ticket can be changed as follows:

Item	Entirely unused award ticket	Partially used award ticket
Change of name	Not permitted	Not permitted
Change of routing	Permitted (note 1)	Not permitted
Change of booking class	Permitted (note 1)	Not permitted
Change travel date to "peak period"	Permitted (note 1)	Not permitted
Refund	Permitted (note 2)	Permitted (note 3)

Note 1: A service fee of US\$50.00 will be applied to any change. Any mileage differences will not be returned back to member's account if the reissued award ticket requires fewer Electronic Miles than the original itinerary. Additional Electronic Mileage may be collected if the award ticket is requested for reissue. If the Electronic Miles used for the original award ticket had expired when the ticket is reissued, then that same number of Electronic Miles equal to those that have expired will be collected. The validity of the re-issued ticket is the same as the validity of the original issued ticket.

Note 2: Upon request, EVA Air can refund taxes and surcharges on an unused award ticket and converted back into Electronic Miles if still valid. A service fee of US\$50.00 will be applied.

Note 3: Upon request, EVA Air can refund taxes and surcharges on partially used award ticket, but it cannot be converted back into Electronic Miles. A service fee of US\$50.00 will not be applied.

7. The award ticket holder is responsible for all taxes and surcharges. (payable by credit card or cash only)
8. EVA AIR will not provide a free hotel accommodation, day rest service or shuttle bus service to an award ticket holder.
9. If an award ticket is lost, it cannot be replaced.
10. Award tickets cannot be used with the ÉVASION program or UNI Holidays program.
11. An award ticket holder cannot obtain a seat/class upgrade by paying the fare difference.
12. Diamond, Gold and Executive (Silver) Card holders using award tickets can enjoy all the exclusive privileges that accompany each Evergreen Club membership level. Diamond Card members, however, cannot use the guaranteed booking privilege in conjunction with an award ticket.
13. EVA Air and its partner airlines reserve the right to restrict departure dates and the number of free award ticket holders on any one flight.

Requirements for ordering EVA Air Award Tickets

1.Regular Period requirements for ordering Award Tickets

Requirement Route \ Class	Economy	Evergreen Deluxe Elite Class	Super Business Premium Laurel Class
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Asia Pacific

Between Taiwan & Hong Kong / Macau / Mainland China	35,000Miles	---	50,000Miles
---	-------------	-----	-------------

Within Asia	35,000Miles	40,000Miles	50,000Miles
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Within Asia & Oceania	100,000Miles	---	135,000Miles
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America

Between Asia & America	100,000Miles	110,000Miles	135,000Miles
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Europe

Between Asia & Europe	100,000Miles	110,000Miles	135,000Miles
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2.Peak Period requirements for ordering Award Tickets

Requirement Route \ Class	Economy	Evergreen Deluxe Elite Class	Super Business Premium Laurel Class
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Asia Pacific

Between Taiwan & Hong Kong / Macau / Mainland China	75,000Miles	---	100,000Miles
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Within Asia	75,000Miles	80,000Miles	100,000Miles
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Within Asia & Oceania	150,000Miles	---	180,000Miles
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America

Between Asia & America	150,000Miles	165,000Miles	180,000Miles
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Europe

Between Asia & Europe	150,000Miles	165,000Miles	180,000Miles
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* If any travel date is during the Peak Period, the award ticket needs to be issued by the "Peak Period Requirement for Ordering Award Tickets" standard.

* If there is a surface sector between Hong Kong/Macau/Mainland China and Asia (Eg. TPEHKG/BKKTPE), the requirements for ordering award tickets and peak period "Within Asia" is applied.

Peak Period Route	2009	2010
Between Taiwan & Hong Kong / Macau / Mainland China	JAN21-JAN31 JUN25-JUL10 SEP25-OCT12	FEB09-FEB19 JUN25-JUL10 SEP25-OCT12
Within Asia	JAN01-JAN06 JAN21-JAN31 JUN21-AUG20 DEC15-DEC31	JAN01-JAN06 FEB09-FEB19 JUN21-AUG20 DEC15-DEC31
From Asia to America (Note1)	JAN01-JAN10 JAN21-JAN31 JUN21-AUG20	JAN01-JAN10 FEB09-FEB19 JUN21-AUG20
From America to Asia (Note2)	JAN21-JAN31 JUN01-JUL15 DEC10-DEC26	FEB09-FEB19 JUN01-JUL15 DEC10-DEC26

Peak Period Route	2009	2010
Within Asia & Europe	JAN01-JAN10 JAN21-JAN31 JUN25-JUL31 AUG20-SEP10 DEC11-DEC25	JAN01-JAN10 FEB09-FEB19 JUN25-JUL31 AUG20-SEP10 DEC11-DEC25
Within Asia & Oceania	JAN04-JAN31 JUN19-AUG15	JAN04-JAN25 FEB09-FEB19 JUN19-AUG15

Note1: Award Tickets with outbound flight from Asia to America.

Note2: Award Tickets with outbound flight from America to Asia.

*Please refer to EVA Air's website for updated Peak Period.

Please note :

- Not applicable routes:
 - Charter flight routes (except scheduled charter flight routes between Taiwan and Mainland China)
 - Some code-shared routes with partner airlines, Eg: Taipei-Nagoya and Taipei-Tokyo routes code-shared with All Nippon which are operated by All Nippon.
 - Taiwan connecting domestic flight.
- No additional miles are required when travel on international flight and connect Taiwan International Airport to Kaohsiung International Airport and vice versa.
- In addition to the turnaround point, one free stopover is allowed for each trip. Furthermore, only one additional stopover is allowed with additional 20,000 miles upon ticket issue. Intermediate stop or transit in Taipei or Kaohsiung is not permitted for travel wholly within Asia, unless they are the turnaround point. (Example: From Singapore to Hong Kong via Taipei, from Hong Kong to Singapore via Taipei is not allowed.)
- Award tickets may be used to travel from a point of origin to the turnaround point and return to the point of origin only. This intermediate stopover point must be within a continuous route between point of origin and point of destination without backtracking. Use of a different surface sector is permitted at the origination point or turnaround point or at both origination and turnaround points. However, the outward point of departure and the inward point of arrival must be in the same area. The outward point of arrival and the inward point of departure must also be in the same area. However, as an exception, an journey starting from Taiwan to a turnaround point is limited back to Taiwan only. Surface sector is at passenger's own expenses.

(Eg1. Area Definition: Asia, Oceanic, America, Europe. Eg2. Permitted Sample: Permitted:
 (A) Singapore/Taipei/Kuala Lumpur.
 (B) New York/(x)Taipei/Singapore-/(/)/Kuala Lumpur/(x)Taipei/Seattle.
 Not Permitted:
 Taipei/Los Angeles/(x)Taipei/Hong Kong
- For travel to or beyond Taipei, mileage deduction are based on standard long haul routes. When different aircraft types are used during the short-haul routes, the class of cabin service cannot be higher than that service on the long haul routes.
- Round-trip award tickets with different class service: mileage deduction will be redeemed according to the higher cost one.
- Award tickets may be issued to combine UNI Air international route with EVA Air.

How to Order an Award Ticket

How to Order an Upgrade Award

Requirements for ordering UNI Air Award Tickets

Requirement / Route	Class			
	Economy	Business		
Domestic	25,000 Miles	50,000 Miles		
International				
*Please refer to EVA Air's award ticket rules				
Please note :				
1. Domestic award tickets are only available for a round-trip journey.				
2. International award tickets.				
a. Not applicable to charter flight routes (except scheduled charter flight routes between Taiwan and Mainland China)				
b. Award tickets may be issued to combine EVA Air international route with UNI Air.				
Blackout Date / Domestic	Peak Period / International (within Asia)		Peak Period / International (Between Taiwan and Mainland China)	
	2009	2009	2009	2010
JAN21-FEB03	JAN01-JAN06	JAN01-JAN06	JAN21-JAN31	FEB09-FEB19
MAY01-MAY04	JAN21-JAN31	FEB09-FEB19	JUN25-JUL10	JUN25-JUL10
MAY28-MAY31	JUN21-AUG20	JUN21-AUG20	SEP25-OCT12	SEP25-OCT12
	DEC15-DEC31	DEC15-DEC31		
* Please refer to EVA Air's website for updated blackout date / Peak Period.				

Requirements for ordering Continental Airline Award Tickets

Requirement / Route	Class	
	Economy	First
Within or between the 48 contiguous U.S., Alaska and Canada	35,000 Miles	55,000 Miles
Please note :		
1. Award tickets can be issued after reservations have been confirmed for the entire journey.		
2. Award tickets are only available for a round-trip journey which can include one open-jaw and one en-routes stopover point for the entire trip.		
3. Code-shared routes operated by another airline are not available for award ticket redemption.		

1. You may follow the following steps to apply for upgrade award when you reach the upgrade award requirement with valid Electronic Miles earned by the same account number:

Booking Designators for upgrade award:
N-Super Business / Premium Laurel
O-Evergreen Deluxe / Elite

Step 1

Make your reservations through an EVA Air reservation office and state your intention to use Electronic Miles or Upgrade Certificate for an upgrade award. Please also state the type of ticket that you are holding or will purchase (Please see note 1).

Note 1: Members can also make award upgrade reservations by logging into the Evergreen Club account online. It is available to ticketed passengers with confirmed reservations made by EVA Internet Booking System only. Please refer to EVA Air's website for details.



Step 2

Choose to use your own miles, the miles transferred to you or Electronic Upgrade Certificate.



Step 3

The system will automatically deduct miles or Upgrade Certificate from your electronic account once you book confirm seat. The total mileage required for the upgrade must be valid till the departure date.

2. When you cancel an upgraded reservation that was made by using the Electronic Miles or Upgrade Certificate before the departure date, the system will automatically re-deposit the original valid Electronic Miles or Upgrade Certificate back to the account. The system takes 3-5 days to process the re-deposit action if the cancellation occurred after the departure date.
3. Please print the original ticketing class category of buying on the ticket when booking the N, O, for upgrade award .
4. Upgrade awards are applicable to EVA Air and UNI Air international routes with BR or B7 flight number except charter flights (scheduled charter flights between Taiwan and Mainland China are excluded) and some code-shared routes with partner airlines. Eg: Taipei-Nagoya and Taipei-Tokyo routes code-shared with All Nippon which are operated by All Nippon.

5. Holders of the following tickets can not reserve an upgrade award in advance or upgrade upon airport check-in.
 - (1) Various free or special offer tickets, such as free tickets, tickets with no face value, and free or discount travel/airline industry tickets.
 - (2) Barter tickets,
 - (3) Group tickets,
 - (4) Special promotion program/fare ticket
 Eg: Holding R/H booking classes code tickets.
6. Upgrade awards are limited to the next higher class only. Successive class upgrade is not allowed.
7. EVA Air and UNI Air reserve the right to limit the number of passenger upgrades on each flight.
8. If the ticket presented at the airport check-in counter does not comply with the rules for upgrade, the member must abide by the airport staff's recommendation. You will be most likely asked to purchase another ticket, pay the difference between the two tickets, or check in according to the ticket class.
9. Infant tickets are required to pay fare difference for the upgrade.
10. Evergreen Club members who hold Y/M/Q/K ticket do not have enough miles to redeem for an upgrade in cabin service for same day EVA flight can purchase the required miles upon check-in at the airport for an en route upgrade. But members cannot reserve a free upgrade in advance. A member cannot purchase more than 5,000 miles at check-in to secure an en route upgrade, and the cost is US \$40.00 for every 1,000 miles purchased. Miles purchased will be reflected as bonus miles in your Evergreen Club account.
11. The ticket holder is responsible for all taxes and surcharges for an upgrade award.
12. The mileage record with cabin class upgrade can be credited to Evergreen Club membership account only, it is not permitted to transfer into other partner airlines.
13. Upgrade Awards are allowed for member holding EVA Air or UNI Air ticket with booking class code Y/M/Q/K upon airport check-in and are subject to seat availability with sufficient Electronic miles or Electronic Upgrade Certificate. Members holding other booking class code tickets need to reserve Upgrade Awards in advance. Booking class code R/H/G/W/I are not eligible for Upgrade Awards with Electronic miles or Electronic Upgrade Certificate.

Requirements for one flight number upgrade award

	Evergreen Deluxe / Elite ↑ Economy		Super Business / Premium Laurel ↑ Economy (Flights without Evergreen Deluxe/Elite cabin service)		Super Business / Premium Laurel ↑ Evergreen Deluxe / Elite	
	Regular Period	Peak Period	Regular Period	Peak Period	Regular Period	Peak Period
Between Taipei(TTY) & Kaohsiung	Not available		10,000 Miles	10,000 Miles	Not available	
Between Taiwan & Hong Kong / Macau	Not available		15,000 Miles	15,000 Miles	Not available	
Between Taiwan & Mainland China	Not available		15,000 Miles	20,000 Miles	Not available	
Within Asia	10,000 Miles	15,000 Miles	15,000 Miles	20,000 Miles	15,000 Miles	20,000 Miles
Within Asia & Europe / America	25,000 Miles	35,000 Miles	45,000 Miles	55,000 Miles	35,000 Miles	45,000 Miles
Within Taipei & New York	30,000 Miles	40,000 Miles	Not available		40,000 Miles	50,000 Miles
Within Taipei & Oceania	Not available		35,000 Miles	45,000 Miles	Not available	

Please Note :

- (1) The Upgrade Award requirement is based on one sector route.

Peak period

Route	2009	2010
Between Taiwan & Hong Kong / Macau / Mainland China	JAN21-JAN31 JUN25-JUL10 SEP25-OCT12	FEB09-FEB19 JUN25-JUL10 SEP25-OCT12
Within Asia	JAN01-JAN06 JAN21-JAN31 JUN21-AUG20 DEC15-DEC31	JAN01-JAN06 FEB09-FEB19 JUN21-AUG20 DEC15-DEC31
From Asia to America	JAN01-JAN10 JAN21-JAN31 JUN21-AUG20	JAN01-JAN10 FEB09-FEB19 JUN21-AUG20
From America to Asia	JAN21-JAN31 JUN01-JUL15 DEC10-DEC26	FEB09-FEB19 JUN01-JUL15 DEC10-DEC26
Within Asia & Europe	JAN01-JAN10 JAN21-JAN31 JUN25-JUL31 AUG20-SEP10 DEC11-DEC25	JAN01-JAN10 FEB09-FEB19 JUN25-JUL31 AUG20-SEP10 DEC11-DEC25
Within Asia & Oceania	JAN04-JAN31 JUN19-AUG15	JAN04-JAN25 FEB09-FEB19 JUN19-AUG15

EVA Air Flight Simulator Experience Requirements
(Exclusively for Diamond and Gold Card members)

1. Mileage required: 100,000 miles
2. Time: Tuesday or Thursday afternoon from 2:00 to 3:30 (1.5hours)
3. To apply:
 - (1) Please fill out the EVA Air Flight Simulator Experience Application Form (See Appendix 6) and fax it to 886-3-351-0005.
 - (2) Submit your application before the 15th of the month prior to the month in which you want to schedule your session.
 - (3) Note that the required 100,000 miles will be deducted from your account after your flight simulator session has been confirmed.
4. Location: EVA Air Training Center , Taoyuan , Taiwan
(376 Hsin Nan Road, Sec.1, Luchu, Taoyuan County, Taiwan)
5. Reminder:
 - (1) The participant must be a Diamond or Gold Card member.
 - (2) The instructor will be determined by EVA Air.
 - (3) The type of flight simulation will be determined by EVA Air.
 - (4) Participants must come to the EVA Air Training Center by him/herself.



How to Order a Free Hotel Accommodation Voucher with Evergreen International Hotels

1. When members fulfill the requirements for ordering a hotel accommodation voucher with valid electronic miles earned under a same account number, members or clients can fill out the Hotel Accommodation Voucher Application Form (Please refer to Appendix 4 for more details) at any EVA Air ticketing counter (except for the airports ticket counters) during the office hours. Please be sure to prepare photocopy of passport when applying.
2. Members can also issue the Hotel Accommodation Voucher by logging in to their accounts online.
3. This accommodation voucher is valid for one year from the date on which it was issued. Furthermore, this accommodation voucher is not eligible during the Chinese Lunar Year.
4. Name and Membership Card Number must be exactly the same as EVA Membership Card when you make your reservation with listed hotels.
5. This accommodation voucher cannot be transferred, changed hotel, reassigned to a different name, or converted back to electronic mileage credits after this accommodation voucher has been issued. It cannot be replaced if lost or destroyed.
6. Members must pay an extra fee for a different room type, or stay in Evergreen Laurel Hotel (Keelung, Taichung and Tainan) during weekends or Eves of Taiwan National Holidays.

Requirement for ordering Evergreen International Hotels a free accommodation voucher

City	Requirement	Electronic Miles
Keelung	Standard Twin Room	30,000 Miles
Taipei	Superior Room	40,000 Miles
Taichung	Regular Floor Superior Room	30,000 Miles
Tainan	Deluxe Room	30,000 Miles
Bangkok	Superior Room	30,000 Miles
Paris	Superior Room	40,000 Miles

Please Note:

1. Above requirement is based on "one night's accommodation".
2. The accommodation voucher cannot be transferred and it is only for the member who is over 18 years old.
3. Please make the hotel reservation in advance and contact the hotel for more details. Please present the original accommodation voucher when checking in.
4. A room is available for 1-2 person. Change of room type should contact with listed hotels for rate surcharge if any.
5. An extra fee of NTD 1,000 for Keelung, NTD 800 for Taichung and NTD 500 for Tainan will be applied to members who stay during the weekends and Eves of Taiwan National Holidays.
6. Daily breakfast is excluded with the accommodation voucher.
7. Free in-room fruit, daily newspaper and mineral water will be provided by the listed hotels.
8. Free parking, and free usage of well-equipped gym, sauna, swimming pool, aerobic studio (for Keelung and Tainan only), and children's playground (for Taichung only), free in-room movies (for Taipei only) are available for the listed hotels.
9. Above requirement which is subject to the availability and terms and conditions of hotels applied. Please contact hotel for more details.
10. The above program is subject to change without prior notice.
11. Evergreen International Hotels worldwide reservation fax number is: 886-2-25185568.

Shopping

Evergreen Laurel Collection

Evergreen Club members can enjoy a 10% off discount for wines and a 5% off discount for liquors.

Car Rental

HERTZ

For reservations, please contact HERTZ reservations using the service number in your country listed below.

Please remember to quote the Evergreen Club - HERTZ discount number CDP#348046 for Green Card member, CDP#401307 for Silver Card member, CDP#1577927 for Gold Card member and CDP#1577925 for Diamond card member to receive the special negotiated Frequent Traveler (FT) rates.

- | | |
|----------------------------|-----------------------------|
| Taiwan : (02)27310377 | Hong Kong : (852)25252838 |
| Indonesia : (001)803657788 | Philippines : 1 800 6510055 |
| Thailand : 02 6341804 | Singapore : 1 800 8393388 |
| Malaysia : (03)27158383 | India: (22)6501 8963 |
| Korea : 080 7770400 | Japan : 0120 489882 |
| USA : 800 6543001 | Canada : 800 2630600 |
| UK : 870 8448844 | France : 01 39383838 |
| New Zealand : 0800 654321 | Australia : 133039 |

AVIS

For reservations, please contact AVIS worldwide reservations using the service number in your country listed below. Please remember to quote the Evergreen Club - AVIS Worldwide discount number AWD Y328000 to receive the special exclusive member rates.

- | | |
|--------------------------------------|--------------------------|
| Taiwan: 0800 368080 | Hong Kong: (852)28906988 |
| Macau: (853)28336789 | Indonesia: (6221)3142900 |
| Philippines: (632)7184064 | Singapore: (65)67371668 |
| Thailand: (662)2555300-4 | |
| Japan: (81)362264082//0120311911 | |
| Malaysia: (603)76282300//1 800881054 | |
| USA: (1)800 3311084 | Canada: (1)800 3311084 |
| UK: (44)01344707070 | New Zealand: 0800655111 |
| Australia:136333 | |

Chain Hotels

Evergreen International Hotels		
City	Rates/per night	Reservation Hotline
Bangkok	Superior Room: THB 3,000	66-2-266-9988 886-2-2504-8800
Paris	Superior Room: CD/CG:High:EUR 200 Low:EUR 160 CE/GC:High:EUR 220 Low:EUR 180	33-1-4758-8899 886-2-2504-8800
Penang	Superior Room:MYR230	60-4-226-9988 886-2-2504-8800
Fukuoka	Standard Twin: CD/CG:JPY 15,400 CE/GC:JPY 17,000	81-92-8955511 886-2-2504-8800
Keelung	Superior Room: CD/CG:NTD 3,000 CE/GC:NTD 3,300	886-2-2427-9988 886-2-2504-8800
Taipei	Deluxe Suite:NTD 7,100 Superior Suite:NTD 6,000 Deluxe Room:NTD 5,500 Superior Room:NTD 4,500	886-2-2501-9988 886-2-2504-8800
Taichung	Deluxe Room:NTD 4,000 Superior Room:NTD 3,600	886-4-2324-2277 886-2-2504-8800
Tainan	Deluxe Room:NTD 3,000	886-6-289-9988 886-2-2504-8800

- Validity: 2009.01.01-2009.12.31
- The above rates include 1 or 2 breakfasts.
- Please make the room reservation directly with hotels and confirm the membership's rate in advance. To receive the membership's special offers, please present the membership card upon check-in.
- Please check the fare difference with hotels directly if you need to change the room type.
- An extra fee of NTD 1,000 for Keelung, NTD 800 for Taichung, NTD 500 for Tainan, will be applied to the members who stay during the weekends and Eves of Taiwan National Holidays respectively.
- The rates for Evergreen Laurel Hotel (Bangkok) are subject to 10% service charges and 7% government tax. The rates for Evergreen Laurel Hotel (Penang) are subject to 10% service charges and 5% government tax.
- Diamond Card members and Gold Card members may be upgraded to a higher room accommodation (subject to room availability upon check-in).
- Free upgrade in Evergreen Laurel Hotel (Taipei) for all members is subject to availability.
- Free upgrade in Evergreen Laurel Hotel (Bangkok) for all members is subject to the room availability.
- Paris Hotel: Dates of High/Low season, show date and game date will according to the Hotel's announcement.
- Penang Hotel: Rate is Single use, extra fee MYR 20 will be charged on second guest, Deluxe room surcharge is MYR 10. The surcharge of MYR 10 will be applied during the period of 6/6-6/7, 8/29-8/30, 9/19-9/21, 10/17-10/18, 12/24-12/26, 12/31-2010.1/2. Chinese New Year: 2009.1/26-2/2, surcharge per room per night: MYR 20.
- Fukuoka Hotel: JPY 6,000 extra fee will be charged for special festivals and holidays.
- Hotel Website: <http://www.evergreen-hotels.com>
- The above requirement is subject to the availability and conditions of each hotel.
- The above promotion is subject to change without prior notice.

Windsor Hotels			
City	Room Type	Room Rates / per night	Reservations TEL/ FAX
Taichung	Superior Room	CD / CG : NTD 3,400 CE / GC : NTD 3,600	TEL: 886-4-2465-6555 0800385555 FAX: 886-4-2465-8555
Kunshan	Superior Room	CD / CG : RMB 432 CE / GC : RMB 468	TEL: 86-512-5737-3688 8008305328 FAX: 86-512-5735-0202
Dongguan	Deluxe Room	CD / CG : RMB 396 CE / GC : RMB 440	TEL: 86-769-8691-8888 8008305328 FAX: 86-769-8363-6333

- Validity: 2009.01.01-2009.12.31 (Blackout Period: JAN26-30 for Taichung and Kunshan Hotel).
- The above rates include 1 breakfast.
- Please make room reservation directly with the hotels and confirm the membership's rate in advance. To receive the membership's special offers, please present the membership card upon check-in.
- Please check the fare difference with hotels directly if you need to change the room type.
- The rates for Taichung and Kunshan hotels are subject to 10% service charge.
- Diamond Card members and Gold Card members may be upgraded to a higher room accommodation at Dongguan Hotel (subject to room availability upon check-in).
- Staying at Windsor Hotels can enjoy the following benefits: free in-room fruit, free usage of fitness Club and swimming pool, internet access and shoe polish service.
- Hotels Websites: <http://www.windsorchina.com> & <http://www.windsortaiwan.com>
- The above requirement is subject to the availability and conditions of each hotel.
- The above promotion is subject to change without prior notice.

Others

- Validity: 2009.01.01-2009.12.31
- This offer is exclusive for Evergreen Club members: NTD2,680 for one-year subscription of Common Wealth magazine (25 issues), and NTD1,680 for one-year subscription of Common Health magazine (12 issues).
- Exclusive member-only gifts from the Common Wealth group when subscribed successfully: 800 bouns miles and 《 NaNa's Adventures in Taiwan: An In-depth Exploration of Taiwan by 10 Bloggers 》 .
- Customer service hotline: 886-2-2662-0332.

Hotels in Taiwan

Northern Taiwan

SHANGRI-LA'S FAR EASTERN PLAZA HOTEL, TAIPEI

* 25% off on rooms

Blackout Period: JUN01-05, DEC31

☎: 02-2378-8888 www.shangri-la.com.tw**GRAND FORMOSA REGENT TAIPEI**

* 35% off on rooms Blackout Period: JUN01-06, COMPUTEX, SEMICON Show

☎: 02-2523-3636 / 02-2523-8000 www.grandformosa.com.tw**GRAND HYATT TAIPEI**

* GRAND ROOM TWD7,100 or above

Blackout Period: JUN01-04

☎: 02-2720-1200 *3158 www.taipei.grand.hyatt.com**THE GRAND HOTEL**

* 35% off on rooms Blackout Period: JUN01-06

☎: 02-2886-8888 www.grand-hotel.com.tw**IMPERIAL HOTEL TAIPEI**

* 50% off on rooms Blackout Period: JUN02-06, SEP08-10

☎: 02-2596-5111 www.imperialhotel.com.tw**SHERATON TAIPEI HOTEL**

* 40% off on rooms

☎: 02-2321-5511 www.sheraton-taipei.com**CHINA TRUST HOTEL** (Chungli/Hsintian/Tamsui/Taoyuan)

* 25-40% off on rooms Blackout Period: JAN24-31

☎: 02-2581-0509 www.chinatrust-hotel.com.tw**AMBASSADOR HOTEL TAIPEI**

* 30% off on rooms

☎: 02-2551-1111 www.ambassadorhotel.com.tw**CAESAR PARK HOTEL TAIPEI**

* 50% off on rooms Blackout Period: JUN01-06

☎: 02-2311-5151 www.caesarpark.com.tw**AMBASSADOR HOTEL HSINCHU**

* 35% off on rooms

☎: 03-515-1111 www.ambassadorhotel.com.tw

Central Taiwan

CHINA TRUST HOTEL (Taichung)

* 40-50% off on rooms Blackout Period: JAN24-31

☎: 02-2581-0509 www.chinatrust-hotel.com.tw**THE SPLENDOR HOTEL TAICHUNG**

* 45% off on rooms Blackout Period: JAN24-31, National Holidays

☎: 0800-048-000/04-2328-8000 www.splendor-taichung.com.tw

Southern Taiwan

CHINA TRUST HOTEL (Chiayi / Kaohsiung / Kenting)

* 20-60% off on rooms Blackout Period: JAN24-31

☎: 02-2581-0509 www.chinatrust-hotel.com.tw**GRAND HI LAI HOTEL**

* 45% off on rooms Blackout Period: JAN25-31, JUL13-29

☎: 07-213-5766 www.grand-hilai.com.tw**THE GRAND HOTEL CHENG CHING LAKE KAOHSIUNG**

* 50% off on rooms Blackout Period: JAN25-31, JUL13-23

☎: 07-370-5911 www.grand-hotel.com.tw**THE SPLENDOR KAOHSIUNG**

* 40% off on rooms Blackout Period: JAN24-31, JUL13-29

☎: 07-566-8000 www.thesplendor-khh.com.tw**AMBASSADOR HOTEL KAOHSIUNG**

* 45% off on rooms Blackout Period: JAN25-31, JUL13-23

☎: 07-211-4757 www.ambassadorhotel.com.tw**CAESAR PARK HOTEL KENTING**

* 50% off on rooms

Blackout Period: Saturday, Summer Vacation, National Holidays, Consecutive Holidays, Chinese Lunar New Year

☎: 08-886-1888 www.caesarpark.com.tw

Eastern Taiwan

CHINA TRUST HOTEL (Chaoshi / Hualien)

* 10-45% off on rooms Blackout Period: JAN24-31

☎: 02-2581-0509 www.chinatrust-hotel.com.tw

Member Data Change Application Form Appendix 1

(Please write in block letters)

Card No	Card number	Card status
Name	Family Name : _____ Given Name : _____	
ID No. or Passport No.		
Home Phone		
Business Phone		
Mailing Address	<input type="checkbox"/> Home <input type="checkbox"/> Business	
E-mail Address		
Remarks	<input type="checkbox"/> Terminate membership <input type="checkbox"/> Others _____	
Signature of Member or Guardian	<input type="checkbox"/> Member Signature Date : _____ / _____ / _____	
	<input type="checkbox"/> Guardian Relationship _____ Signature : _____	

Please Note :

1. Please attach a copy of passport when requesting a change of name of membership card, ID No. or Passport No.. We will not accept this request without copy of passport.
2. After completing this application form, please fax or mail to local Evergreen Club Service Center.
3. In order to avoid any lost mail when delivery, please check your membership data through the EVA Air website (www.evaair.com) after one week.
4. Please visit EVA Air website (www.evaair.com) in "Members Only Area" or contact Evergreen Club Service Center to query membership card reissue.

FORM NO. SF-0003

Transfer/Return Application Form Appendix 2

(Please write in block letter)

Applying Date: ____Month____Day____Year

Member No.:	Name:	Signature: (Same as passport)
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Transfer to Return to

Member No.	Name	Mileage or Upgrade Certificate

*If you want to apply the on-line service of transfer/return function in Members Only Area, please fill out as below:

On-line Service Application	<input type="checkbox"/> Apply the online service and agree with the statement, Signature : _____ (same as passport)
	I agree the following statement: <ol style="list-style-type: none"> 1. Please visit EVA's web-site on "Members Only Area" to create a personal password for your membership account in advance, and you can enjoy the on-line service privilege of applying nominee register and mileage or electronic upgrade certificate transfer/return. 2. For security reason, members should keep your own password properly, please do not reveal or provide your password to other persons. It will be regarded as the member's own behavior if someone processed this on-line service with same membership number and password. 3. It is necessary to immediately notify EVA Air if members detect the on-line service is embezzled by the third person. EVA Air is not responsible for any indemnity of this situation happened. 4. All records processed on-line are based on EVA Air's data. EVA Air reserves the right to rectify any inconsistency happened.

Please Note:

1. Transferor and nominee must agree upon the above mileage / electronic upgrade certificate transfer and the mileage/electronic upgrade certificate with the earliest expiring date will be transferred first. The validity will remain the same.
2. Members can transfer his/her own mileage to other Evergreen Club members. However, the transferred mileage cannot be combined with nominee's own mileage or any mileage transferred by a 3rd party.
3. Miles/Electronic upgrade certificate can only be returned to the original transferor. It cannot be transferred to a third member.
4. Transferor needs to prepare passport copy when transferring/returning Mileage or Electronic upgrade certificate. (Nominee must be a member of Evergreen Club.) The guardian needs to sign the signature column for the transferor aged 2 to 12. Passport copy needs to be provided as well. Please be noticed that application with incomplete document will not be accepted.
5. The number of nominees each year varies by the card tiers: Green/Silver/Gold-6, Diamond- 9.
6. EVA Airways will disqualify the Evergreen Club member who violates Section A or Section B from further participation in the program and revoke all membership mileage credits and electronic upgrade certificates immediately.
 (A) Member hereby agrees not to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates by internet, newspaper or magazines or make others to do so.
 (B) Member hereby agrees not to diffuse the information to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates in internet, newspaper or magazines or make others to do so.

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FORM NO. SF-0002

Process Date	Handling Agent	Process Number

Applicant (Please write in block letter)	
Member No.:	Name:
<input type="checkbox"/> Apply On-line Service <input type="checkbox"/> Cancel On-line Service	
Reminder :	
1. Please visit EVA's web-site on "Members Only Area" to create a personal password for your membership account in advance, and you can enjoy the on-line service privilege of applying nominee register and mileage or electronic upgrade certificate transfer/return. 2. For security reason, members should keep your own password properly, please do not reveal or provide your password to other persons. It will be regarded as the member's own behavior if someone processed this on-line service with same membership number and password. 3. It is necessary to immediately notify EVA Air if members detect the on-line service is embezzled by the third person. EVA Air is not responsible for any indemnity of this situation happened. 4. All records processed on-line are based on EVA Air's data. EVA Air reserves the right to rectify any inconsistency happened. 5. Applicant needs to prepare the photocopy of passport. If the applicant is aged 2 to 12, the guardian needs to sign the signature column and passport photocopy needs to be provided as well. Please be noticed that application with incomplete document will not be accepted.	
I, the undersigned, warrant, represent and undertake that:	
Signature of applicant : _____ (same as passport)	
Signature of deputy : _____	
Date of Apply : _____ Month _____ Day _____ Year	

Process Date	Handling Agent	Process Number

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FORM NO. SF-0006

Applicant (Please write in block letter)	
Member No.:	Name:
Hotel Name:	
Telephone No:	
Mileage requirements for Hotel Accommodation	One Room _____ Night(s) <input type="checkbox"/> Deduct self mileage _____ Or <input type="checkbox"/> Deduct transferred mileage _____ From Membership No. _____

Reminder :

1. The accommodation voucher cannot be transferred and it is only for member who is over 18 years old. Please prepare the photocopy of passport at any EVA Air ticketing counter (except at airports) to issue hotel accommodation voucher. Please be noticed that application with incomplete document will not be accepted.
2. The transferred mileage cannot be combined with nominee's own mileage or any mileage transferred by a third party.
3. If hotel accommodation voucher is lost or damage, it cannot be replaced.
4. The hotel reserves the right to limit the quantity of room provided. Please follow all reservation terms and conditions of hotels.

Signature of applicant : _____ (same as passport)

Signature of deputy : _____

Date of Apply : _____ Month _____ Day _____ Year

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Voucher No.	Process Date	Handling Agent	Process No.

FORM NO. SF-0007

Nominee Register Application Form Appendix 5

(Please write in block letter)

Applying Date: ____Month ____Day ____Year

Member No.	Name	Signature (same as passport)
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Add New Nominees					
No.	Member No.	Name	No.	Member No.	Name
1			4		
2			5		
3			6		

* If you want to apply the on-line service of nominee register application in Members Only Area, please fill out as below:

On-line Service Application	<input type="checkbox"/> Apply the online service and agree with the statement, Signature : _____ (same as passport)
	I agree the following statement: 1. Please visit EVA's web-site on "Members Only Area" to create a personal password for your membership account in advance, and you can enjoy the on-line service privilege of applying nominee register and mileage or electronic upgrade certificate transfer/return. 2. For security reason, members should keep your own password properly, please do not reveal or provide your password to other persons. It will be regarded as the member's own behavior if someone processed this on-line service with same membership number and password. 3. It is necessary to immediately notify EVA Air if members detect the on-line service is embezzled by the third person. EVA Air is not responsible for any indemnity of this situation happened. 4. All records processed on-line are based on EVA Air's data. EVA Air reserves the right to rectify any inconsistency happened.

Please Note :

- The nominated individuals must be Evergreen Club members.
- The nominees receive mileage or electronic upgrade certificates after 2006 will be listed as effective nominees in the transferor's account automatically.
- The new nominee can get his/her transferred mileage or electronic upgrade certificates in 30 days after the registration is completed on computer system. Member cannot request to change nominees after they are listed. The validity of effective nominees list is permanent.
- The number of applying nominee registration each calendar year varies by the card tiers: Green/Silver/ Gold members have up to 6 nominees, Diamond card members have up to 9 nominees.
- Applicant needs to prepare passport copy. The guardian needs to sign the signature column for the transferor aged 2-12. Passport copy needs to be provided as well. Please be noticed that application with incomplete document will not be accepted.
- EVA Airways will disqualify the Evergreen Club member who violates Section A or Section B from further participation in the program and revoke all membership mileage credits and electronic upgrade certificates immediately.
 - (A) Member hereby agrees not to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates by internet, newspaper or magazines or make others to do so.
 - (B) Member hereby agrees not to diffuse the information to sell, purchase, barter, bestow, lease, loan, assign, and deposit the mileage credits or electronic upgrade certificates in internet, newspaper or magazines or make others to do so.

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FORM NO. SF-0012

Process Date	Handling Agent	Process Number

EVA Air Flight Simulator Experience Application Form Appendix 6

Applicant (Please write in block letter)	
Member No.:	Name:
Telephone No:	
Preferred date for your session	1st Preference: ____ Month ____ Day ____ Year
	2nd Preference: ____ Month ____ Day ____ Year (We will do our best to schedule your first preference.)
Mileage requirements for Flight Simulator Experience (100,000 miles)	<input type="checkbox"/> Deduct self mileage _____ OR <input type="checkbox"/> Deduct transferred mileage _____ From Membership No. _____

To Apply, Please :

- Remember that each participant must be a Diamond or Gold Card member.
- Fill out this form and fax it to 886-3-351-0005.
- Submit your request before the 15th of the month prior to the month in which you want to schedule your flight simulator session.
- Time: Tuesday or Thursday afternoon from 2:00 to 3:30 (1.5 hours).
- The instructor will be determined by EVA Air.
- The type of flight simulation will be determined by EVA Air.
- Each participant must come to the EVA Air Training Center by him/herself.
- Location: EVA Air Training Center, 376 Hsin Nan Road, Sec.1, Luchu, Taoyuan County, Taiwan

I understand that the required 100,000 miles will be deducted from my account after my flight simulator session has been confirmed.

Signature of applicant : _____ (same as passport)

Date of Apply : ____ Month ____ Day ____ Year

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Process Date	Handling Agent	Process Number

FORM NO. SF-0013

Mileage Statement Appendix 7

Upon receiving your Mileage Statement, please verify your card number, name and address. If there are any changes that need to be made, please contact any of our Evergreen Service Centers for assistance. The information provided to you on your mileage statement includes the following:

- ① Accumulated mileage from flying
- ② The mileage that had been earned from EVA Air's partners or special promotions
- ③ The mileage that had been deducted from your account for ordering free tickets or free upgrades
- ④ The mileage that had been re-deposited back to your account as a result of canceling the transfer request
- ⑤ The mileage that had been transferred from your account
- ⑥ The mileage that had been transferred into your account
- ⑦ The mileage that had been re-deposited back to your account as a result of canceling the transfer request
- ⑧ Unused expired mileage
- ⑨ Details of mileage balance including self mileage and transferred mileage
- ⑩ The validity of your current Evergreen Club card
- ⑪ The mileage required within your accrual period for you to maintain your current card
- ⑫ The mileage required within your accrual period for you to upgrade to the next higher card type
- ⑬ Included miles transferred by the other member under your account. The transferred mileage is not combinable with transferee's own mileage

**376 HSN NAN ROAD, SEC. 1,
LUCHEU, TAOYUAN HSIEN,
TAIWAN, 33801 R.O.C.
Mr. David Wang
(7000000000CE)**

**Evergreen Club Mileage Statement
Mileage Posted Period:2009/01/01-2009/01/31**

**For detailed mileage information
Please log on <http://www.evaair.com>**

Previous Balance 70,000	+	55,029	-	23,563	=	Mileage Balance 101,466
Previous Certificate Balance 0	+	1	-	0	=	Certificate Balance 1

Mileage Details

Item	Post Date	Description	E-Mileage Eamed	Mileage Expiring Date
① Flight Mileage	2009/01/07	2009/01/07 BR0855 Y TPE-HKG	+510	2014/12/31
	2009/01/18	2009/01/18 BR0271 Y TPE-MNL	+731	2014/12/31
	2009/01/20	2008/12/01 BR0255 C TPE-DPS	-3563	2013/12/31
	2009/01/20	2008/11/14 BR0031 K NYC-TPE	+7788	2013/12/31
	② Bonus Mileage	2009/01/10	2008/12/31 Citibank Credit Card	+20000
	2009/01/24	2009/01/24 Apply For Password	+1000	2014/12/31
③ Mileage Redeemed	2009/01/15	Upgrade 2009/03/15 BR851 O TPEHKG	-10000	2010/12/31
④ Mileage Returned for Redemption	2009/01/20	Cancel upgrade 2009/02/25 BR67 N TPEBKK	+15000	2010/12/31
⑤ Mileage Transferred	2009/01/12	Transfer to 1300122222 Mr. Tom Chen	-5000	2010/12/31
⑥ Mileage Received	2009/01/05	Transfer from 3301555555 Mr Jack Chang	+2000 +3000	2010/12/31 2011/12/31
⑦ Mileage Re-deposited	2009/01/21	Return from 1300053333 Mr. John Wang	+5000	2010/12/31
⑧ Mileage Expired	2009/01/01	Your own unused mileage valid through 2008/12/31.	-3000	2008/12/31
		Your unused mileage received from 3301555555 Mr. Jack Chang, valid through 2008/12/31.	-2000	2008/12/31
⑨ Mileage Balance		Self	+20000	2010/12/31
			+40000	2011/12/31
			+34225	2012/12/31
			+2241	2013/12/31
			+2000	2010/12/31
		Received from 3301555555 Mr. Jack Chang	+3000	2011/12/31

DETAIL OF ELECTRONIC UPGRADE CERTIFICATES

Item	Post Date	Description	Certificate No.	Valid Through
New Certificate	2009/01/01	Received from 3301555555 Mr. Jack Chang	200800100861	2009/12/31
Certificate Balance	2009/01/01	Received from 3301555555 Mr. Jack Chang	200800100861	2009/12/31

OTHER REPORT

- ① Your card status is **Silver**. Validity is **2007/11/01 - 2009/10/31**.
- ② You can extend **2** years for your card status if you earn another **14,682** valid miles, or **30** valid sectors before **2009/10/31**.
- ③ You can upgrade your card status to **Gold** if you earn another **20,285** miles, or **38** valid sectors before **2009/04/11**.
(You have travelled **12** valid sectors, **29,715** valid miles from **2008/04/01** to **2009/01/18**)

Asia

TAIWAN	
Service Center	Telephone: 886-2-25017899/0800-088500 (Taiwan Only) Fax: 886-3-3510022
✉ Mailing Address	376 Hsin Nan Road, Sec.1, Luchu, Taoyuan Hsien, Taiwan 33801, R.O.C.
↑ Ticketing Counter	Taipei: 117, Sec 2, Chang An E. Road., Taipei Taiwan 10455, R.O.C. Taoyuan: 16F.-1, No.207, Fusing Rd., Taoyuan City, Taoyuan County Taiwan 33066, R.O.C. Hsinchu: Room619, 6 Floor, 1, Industry E. 2nd Road., Science-Based Industrial Park, Hsinchu, Taiwan 30075, R.O.C. Taichung: Building A, 14th-7 Floor, No.20, Ta-Long Road, West Dist., Taichung, Taiwan 40310, R.O.C. Kaohsiung: No.2-6, Jungshan 4th Road, Kaohsiung City, Taiwan 81252, R.O.C.

BANGKOK

Service Center	Telephone: 66-2-2696300 Fax: 66-2-2400450
✉ Mailing Address	Green Tower, 2nd Floor, 3656/4-5 Rama IV Road, Klongtoey Klongton Bangkok 10110, Thailand

HO CHI MINH CITY

Service Center	Telephone: 848-38224488/38217151 Fax: 848-38217215
✉ Mailing Address	4th Floor, Saigon Riverside Office Center 2A-4A Ton Duc Thang Str, Dist 1 Ho Chi Minh City, Vietnam

HONG KONG

Service Center	Telephone: 852-28109251 Fax: 852-28686708
✉ Mailing Address	11/F, Luk Kwok Centre 72 Gloucester Road, Wan Chai, Hong Kong
↑ Ticketing Counter	

JAKARTA

Service Center	Telephone: 62-21-5212536 Fax: 62-21-5212282
✉ Mailing Address	EVA AIR, 10th Floor, Mega Plaza Building
↑ Ticketing Counter	JL.HR.Rasuna Said Kav C-3 Jakarta 12920, Indonesia

KUALA LUMPUR

Service Center	Telephone: 60-3-21632978 Fax: 60-3-21613596
✉ Mailing Address	Suite 1205, Kenanga International, Jalan Sultan Ismail, 50250 Kuala Lumpur Malaysia
↑ Ticketing Counter	

MACAU

Service Center	Telephone: 853-28726855 Fax: 853-28726840
✉ Mailing Address	Novos Aterros Do Porto, Dynasty Plaza 21/A, Macau
↑ Ticketing Counter	

MANILA

Service Center	Telephone: 632-7531383 Fax: 632-8841141
✉ Mailing Address	23rd Floor, LKG Tower, 6801 Ayala Avenue, Makati City, Philippines
↑ Ticketing Counter	

PENANG

Service Center	Telephone: 60-4-2293628 Fax: 60-4-2291477
✉ Mailing Address	Room 2.2, 2nd Floor, Wisma Leader, 8, Larut Road, 10050 Penang Malaysia
↑ Ticketing Counter	

PHNOM PENH

Service Center	Telephone: 855-23-210303/21911 Fax: 855-23-210699
✉ Mailing Address	Suite 11-14B/79, Rue 205, Sangkat Tomnobleouk, Khan Chamkarmon, Phnom Penh, Cambodia
↑ Ticketing Counter	

SINGAPORE

Service Center	Telephone: 65-62255189 Fax: 65-62262177
✉ Mailing Address	331 & 331D Jalan Besar RTW House, Singapore 208983
↑ Ticketing Counter	

TOKYO

Service Center	Telephone: 81-3-57982811/0120-031885 (Japan only) Fax: 81-3-57980511
✉ Mailing Address	Evergreen Building, 2-15-13 Takanawa, Minato-Ku Tokyo 108-0074
↑ Ticketing Counter	

America

LOS ANGELES	
Service Center	Telephone: 1-310-3626600 Fax: 1-310-3626610
✉ Mailing Address ‡ Ticketing Counter	Pacific Corporate Towers 200 N. Sepulveda Blvd, Suite 1600, El Segundo, CA 90245, U.S.A.
SAN FRANCISCO	
Service Center	Telephone: 1-650-5791818 Fax: 1-650-5795535
✉ Mailing Address ‡ Ticketing Counter	1350 Bayshore Highway, Suite 820 Burlingame CA 94010, U.S.A
SEATTLE	
Service Center	Telephone: 1-206-2428888 Fax: 1-206-2426635
✉ Mailing Address ‡ Ticketing Counter	18000 International Blvd., Suite 108 Seattle, WA 98188, U.S.A.
NEW YORK	
Service Center	Telephone: 1-201-6264043 Fax: 1-201-6264031
✉ Mailing Address ‡ Ticketing Counter	100 Town Square Place, Suite 310 Jersey City, NJ 07310, U.S.A.
VANCOUVER	
Service Center	Telephone: 1-604-6823576 Fax: 1-604-6823566
✉ Mailing Address ‡ Ticketing Counter	Suite 1015, 1030 West Georgia Street, Vancouver, B.C. Canada V6E 2Y3

Europe

AMSTERDAM	
Service Center	Telephone: 31-20-5759165 Fax: 31-20-5759174
✉ Mailing Address ‡ Ticketing Counter	World Trade Center Amsterdam, Strawinskylaan 617, 1077 Amsterdam Netherlands
BRUSSELS	
Service Center	Telephone: 32-2-7549142 Fax: 32-2-7549149
✉ Mailing Address ‡ Ticketing Counter	Room 218 Building 703, Box 2 1931 Brucargo, Belgium
FRANKFURT	
Service Center	Telephone: 49-69-929109-0/-12 Fax: 49-69-92910999
✉ Mailing Address ‡ Ticketing Counter	Stiftstr 23, 60313 Frankfurt, Germany
LONDON	
Service Center	Telephone: 44-207-3808323 Fax: 44-207-3830821
✉ Mailing Address ‡ Ticketing Counter	EVA AIR Corporation, Evergreen House, 160 Euston Road, London NW1 2DT U.K.
PARIS	
Service Center	Telephone: 33-1-4143911/13 Fax: 33-1-41439110
✉ Mailing Address ‡ Ticketing Counter	Business Center 8, Place Georges Pompidou 92300 Levallois-Perret, France
VIENNA	
Service Center	Telephone: 43-1-7109898 EXT 11-13 Fax: 43-1-710989897
✉ Mailing Address ‡ Ticketing Counter	Marc-Aurel-Strasse 4, Top 6, A-1010 Wien, Austria

Australia & New Zealand

BRISBANE	
Service Center	Telephone: 61-7-38605555 Fax: 61-7-38605554
✉ Mailing Address ‡ Ticketing Counter	Box 8, Brisbane International Airport, Eagle Farm QLD 4007, Australia
SYDNEY	
Service Center	Telephone: 61-2-93135199 Fax: 61-2-93135230
✉ Mailing Address ‡ Ticketing Counter	P.O.Box 3088 Sydney International Airport, Mascot Nsw 2020 Australia Suite 3-1055 Sydney International Airport, Mascot Nsw2020 Australia
AUCKLAND	
Service Center	Telephone: 64-9-3588300 Fax: 64-9-3588301
✉ Mailing Address ‡ Ticketing Counter	Level 6, 59-67 High Street, Auckland, New Zealand

Mileage Table Appendix 9

Destination	Actual miles x 70%	Actual miles x 80%	Actual miles x 85%	Actual miles x 90%
Taipei-Bangkok	1,089	1,244	1,322	1,400
Taipei-Bali	1,663	1,900	2,019	2,138
Taipei-Beijing	752	859	913	967
Taipei-Fukuoka	561	642	682	722
Taipei-Guangzhou	371	424	451	477
Taipei-Hangzhou	259	296	315	333
Taipei-Hanoi	717	819	870	922
Taipei-Hong Kong	357	408	434	459
Taipei-Ho Chi Minh City	965	1,103	1,172	1,241
Taipei-Jakarta	1,662	1,899	2,018	2,137
Taipei-Kaohsiung	128	146	156	165
Taipei-Kuala Lumpur	1,407	1,608	1,709	1,809
Taipei-Komatsu	829	947	1,006	1,066
Taipei-Miyazaki	540	617	655	694
Taipei-Macau	372	426	452	479
Taipei-Manila	512	585	621	658
Taipei-Nagoya	800	914	972	1,029
Taipei-Osaka	744	850	904	957
Taipei-Phnom Penh	1,000	1,143	1,215	1,286
Taipei-Sapporo	1,180	1,348	1,432	1,517
Taipei-Seoul	638	729	774	820
Taipei-Sendai	1,020	1,166	1,238	1,311
Taipei-Shanghai	295	338	359	380
Taipei-Shenzhen	353	403	428	454
Taipei-Singapore	1,406	1,606	1,707	1,807
Taipei-Surabaya	1,621	1,853	1,969	2,084
Taipei-Tokyo	931	1,064	1,131	1,197
Taipei-Amsterdam	4,385	5,011	5,324	5,638
Taipei-London	4,421	5,053	5,369	5,684
Taipei-Paris	4,267	4,877	5,182	5,486
Taipei-Vienna	4,155	4,749	5,046	5,342
Taipei-Los Angeles	4,742	5,419	5,758	6,097
Taipei-New York	5,452	6,230	6,620	7,009
Taipei-Seattle	4,241	4,846	5,149	5,452
Taipei-San Francisco	4,515	5,160	5,483	5,805
Taipei-Vancouver	4,170	4,766	5,063	5,361
Taipei-Brisbane	2,938	3,358	3,567	3,777
Kaohsiung-Macau	307	350	372	394
Kaohsiung-Hanoi	657	751	798	845
Kaohsiung-Ho Chi Minh City	854	976	1,037	1,098
Kaohsiung-Shenzhen	291	332	353	374
Bangkok-London	4,143	4,735	5,031	5,327
Bangkok-Vienna	3,665	4,188	4,450	4,712
Bangkok-Amsterdam	3,992	4,562	4,848	5,133

Actual miles x 100%	Actual miles x 110%	Actual miles x 115%	Actual miles x 120%	Actual miles x 125%	Actual miles x 130%
1,555	1,711	1,788	1,866	1,944	2,022
2,375	/	/	2,850	2,969	3,088
1,074	/	/	1,289	1,343	1,396
802	/	/	962	1,003	1,043
530	/	/	636	663	689
370	/	/	444	463	481
1,024	/	/	1,229	1,280	1,331
510	/	/	612	638	663
1,379	1,517	1,586	1,655	1,724	1,793
2,374	/	/	2,849	2,968	3,086
183	/	/	220	229	238
2,010	/	/	2,412	2,513	2,613
1,184	/	/	1,421	1,480	1,539
771	/	/	925	964	1,002
532	/	/	638	665	692
731	/	/	877	914	950
1,143	/	/	1,372	1,429	1,486
1,063	/	/	1,276	1,329	1,382
1,429	/	/	1,715	1,786	1,858
1,685	/	/	2,022	2,106	2,191
911	/	/	1,093	1,139	1,184
1,457	/	/	1,748	1,821	1,894
422	/	/	506	528	549
504	/	/	605	630	655
2,008	2,209	2,309	2,410	2,510	2,610
2,316	/	/	2,779	2,895	3,011
1,330	/	/	1,596	1,663	1,729
6,264	6,890	7,204	7,517	7,830	8,143
6,316	6,948	7,263	7,579	7,895	8,211
6,096	6,706	7,010	7,315	7,620	7,925
5,936	/	/	7,123	7,420	7,717
6,774	7,451	7,790	8,129	8,468	8,806
7,788	8,567	8,956	9,346	9,735	10,124
6,058	6,664	6,967	7,270	7,573	7,875
6,450	7,095	7,418	7,740	8,063	8,385
5,957	6,553	6,851	7,148	7,446	7,744
4,197	/	/	5,036	5,246	5,456
438	/	/	526	548	569
939	/	/	1,127	1,174	1,221
1,220	/	/	1,464	1,525	1,586
415	/	/	498	519	540
5,919	6,511	6,807	7,103	7,399	7,695
5,235	/	/	6,282	6,544	6,806
5,703	6,273	6,558	6,844	7,129	7,414

Note: The Actual mileage is based on TPM (TICKETED POINT MILEAGE) published by IATA.

Worldwide Reservation Numbers..... Appendix 10

Taiwan

City	Reservations	City	Reservations
Taipei	886(2)25011999	★Taichung	886(4)23299566 / 7268668
Kaohsiung	886(7)7959301	★Tainan	886(6)2226688
★Hsinchu	886(3)5329668	★Taoyuan	886(3)3516431

Mainland China

City	Reservations	City	Reservations
Hong Kong	852-28109251	▲Shanghai, China	86(21)38613999
Macau	853-28726866	▲Guangzhou, China	86(20)85100000
▲Beijing, China	86(10)65635000	▲Xiamen, China	86(592)2661150

Japan

City	Reservations	City	Reservations
Fukuoka, Japan	81(92)4155811	Osaka, Japan	81(6)63773011
Komatsu, Japan	81(761)228011	Sapporo, Japan	81(123)452511
Miyazaki, Japan	81(985)640411	Sendai, Japan	81(22)3829411
Nagoya, Japan	81(52)5877861	Tokyo, Japan	81(3)57982811

Asia

City	Reservations	City	Reservations
Bangkok, Thailand	66(2)2696288	Surabaya, Indonesia	62(31)5465123
Denpasar, Indonesia	62(361)759773 / 768405	★Chennai, India	91(44)28511489-90
Hanoi, Vietnam	84(4)39361600-3	★Colombo, Sir Lanka	94(1)2302194-6
Ho Chi Minh, Vietnam	84(8)38224488 / 38217151	★Dhaka, Bangladesh	880(2)8122138 / 9115183-4
Jakarta, Indonesia	62(21)5205363	★Islamabad, Pakistan	92(51)22070670 / 22070810
Kuala Lumpur, Malaysia	60(3)21622981	★Karachi, Pakistan	92(21)2203822 / 2311010
Manila, Philippines	63(2)8643800	★Kathmandu, Nepal	977(1)4414318 / 4424153
Mumbai, India	91(22)66330713-6	★Lahore, Pakistan	92(42)5716214-6
Phnom Penh, Cambodia	855(23)210303 / 219911	★Penang, Malaysia	60(4)2291484
Seoul, Korea	82(2)7560015	★Yangon, Myanmar	95(1)298001 / 295274
Singapore	65-62261533		

Middle East

City	Reservations	City	Reservations
★Amman, Jordan	962(6)5698184	★Jeddah, Saudi Arabia	966(2)6519881 ext 123
★Cairo, Egypt	20(2)24145788	★Riyadh, Saudi Arabia	966(1)4652255ext 6438-40
★Dhahran, Saudi Arabia	966(3)8333566 ext 222	★Tel-Aviv, Israel	972(3)7951333
★Dubai, U.A.E.	971(4)3934555		

New Zealand / Australia

City	Reservations
Brisbane, Australia	61(7)38605555
★Sydney, Australia	61(2)83380419
★Auckland, New Zealand	64(9)3588300

America

City	Reservations	City	Reservations
Los Angeles, U.S.A.	◆1(800)6951188 / 1(310)3626600	★Honolulu, U.S.A.	◆1(800)6951188 / 1(809)9238299
New York, U.S.A.	◆1(800)6951188 / 1(201)6264030	★Houston, U.S.A.	◆1(800)6951188 / 1(281)2191188
San Francisco, U.S.A.	◆1(800)6951188 / 1(650)5791818	★Managua, Nicaragua	507-2706101
Seattle, U.S.A.	◆1(800)6951188 / 1(206)2428888	★Mexico City, Mexico	507-2706101
Vancouver, Canada	◆1(800)6951188 / 1(604)6823576	★Panama City, Panama	507-2706101
★Atlanta, U.S.A.	◆1(800)6951188 / 1(201)6264030	★Paraguay	54(11)43272595
★Bolivia	54(11)43272595	★Peru	54(11)43272595
★Buenos Aires, Argentina	54(11)43272595	★San Jose, Costa Rica	507-2706101
★Chicago, U.S.A.	◆1(800)6951188 / 1(650)5791818	★San Salvador, El Salvador	507-2706101
★Chile	54(11)43272595	★Tegucigalpa, Honduras	507-2706101
★Dallas, U.S.A.	◆1(800)6951188 / 1(972)5749663	★Uruguay	54(11)43272595
★Ecuador	54(11)43272595		

Europe

City	Reservations	City	Reservations
Amsterdam, Netherlands	31(20)5759166	★ Frankfurt, Germany	49(69)9291090
London, England	44(20)73808300	★ Gothenburg, Sweden	46(31)855460
Paris, France	33(1)41439111-3	★ Zurich, Switzerland	41(43)8163899
Vienna, Austria	43(1)710989812-3	★ Milano, Italy	39(02)89096170
★ Athens, Greece	30(210)4286844-5	★ Prague, Czech Republic	420(296)968270
★ Bratislava, Slovakia	421(2)52631807-8	★ Zagreb, Croatia	385(1)4878776
★ Brussels, Belgium	32(2)7549142	★ Ljubljana, Slovenia	385(1)4878776
★ Budapest, Hungary	36(1)4113880		

Electronic Ticket Hot Line

City	ET Hot Line
Taipei, Taiwan	886(2)25017499
Taichung, Taiwan	886(4)23240190
Kaohsiung, Taiwan	886(7)7959188
Los Angeles, U.S.A.	◆ 1(800)6951188
New York, U.S.A.	1(201)6264030
San Francisco, U.S.A.	1(650)5791818
Seattle, U.S.A.	1(206)2428888

◆ Toll Free Telephone Number ★ Off Line

▲ Reservation Services Only