

ISO CERTIFICATION OF AIRPORTS UNDER VARIOUS STANDARDS

1. The International Organization for Standardization (ISO), a Non Government Organization (NGO), is a network of National Standards Institute of 148 countries on the basis of one (01) Member per country with a central secretariat at Geneva, Switzerland that coordinates the system. From India, Bureau of Indian Standards (BIS) is represented on the Technical Committee of ISO. The ISO formulates voluntary standards, which are generic in nature so that it can be applied to any organization irrespective of size & type of product. The ISO 9001:2000 standard deals with Quality Management System (QMS) emphasizing commitment from the Management to enhance customer satisfaction by meeting the applicable regulatory requirements and to continually improve its performance in this regard. The ISO does not regulate or authorize certification bodies but are left to the States. In our country, Quality Council of India (QCI) has been entrusted with the responsibility of accreditation of Certification Bodies (CB) as also Auditors' and Training for this scheme. The Bureau of Indian Standards (BIS) is a member of the Technical Committee for developing the ISO standards. The Quality Council of India has different Boards under it, namely, National Accreditation Board for Certification Bodies (NABCB) and National Accreditation Board for Auditors' and Training (NABAT). The NABCB is a member of International Accreditation Forum (a non-governmental group of accreditation bodies and other State holds) for accreditation process through MLA (Multilateral Arrangement). Accreditation bodies wanting to issue ISO certification are to register themselves with this forum. There is no restriction on accreditation bodies to operate in a particular country and are universal in nature so that their services can be utilized world over. However, accreditation bodies for gaining national importance and confidence of the organizations, register themselves with their respective national Accreditation Boards and in case of India, NABCB.
2. The ISO standards are Technical Standards for voluntary adoption by organizations in different parts of the world. The accreditation bodies take approvals from respective Boards in their country and are permitted to operate in any part of the world. The ISO certification is issued by the Accredited Bodies and also indicates the Board which has authorized it for issue of accreditation certification.
3. In order to improve upon the Quality Management System (QMS), AAI has started the process of ISO certification of Airports, units and offices under various ISO standards. The progress in this field is as under:

ISO 9001 : 2000 : Quality Management System (QMS)

The Airports, Units, Offices certified under this Standard are:

1. Ahmedabad
2. Chennai
3. Coimbatore
4. Jaipur
5. Kolkata
6. Mangalore
7. Mumbai

2004-05

8. Pune
9. Udaipur
10. Madurai
11. Deptt of Information Technology, CHQ
12. New ATS Complex Mumbai
13. Goa

2005-06

14. Nagpur
- 15 Trivandrum
- 16 Amritsar
- 17 Calicut
- 18 Indore
- 19 Trichy
- 20 New ATS Delhi
- 21 Lucknow

2006-07

- 22 CATC Allahabad
23. FIU, Delhi
- 24 Hyderabad
- 25 Patna
- 26 E&M Workshop Delhi
- 27 Varanasi
- 28 Guwahati
29. Baghdogra
30. Vizag
31. Ranchi
- 32Jammu

2007-08

33. Bhubaneswar
34. NIAMAR
35. Bhopal
36. RCDU – Delhi
37. RAU – Delhi
38. Raipur
39. Rajkot
- 40 CNS/ ATM including AIS, Kolkata
- 41 ATS Chennai
42. Regional Hqrs. AAI S.R. Chennai
43. Jodhpur

2008-09

44. Corporate Vigilance Department & Vigilance Department Northern Region
45. Agartala Airport
46. Aurangabad Airport
47. Gaya Airport
48. Calicut Int'l Airport

ISO 14001 : 2004 : Environmental Management System (EMS)

The Airports certified under this Standard are:

2005 – 06

1. Ahmedabad
2. Mangalore

2006 – 07

- 3 Jaipur
4. Trivandrum

2007 – 08

5. Udaipur
6. Lucknow

2008-09

7. Indore
8. Calicut Int'l Airport
9. LGB Int'l Airport, Guwahati

OHSAS 18001 : 1999: Occupational Health & Safety Management System Specifications

2006 – 07

1. Jaipur

2007 – 08

- 2 Ahmedabad
3. Lucknow

2008-09

4. Indore
5. LGB Int'l Airport, Guwahati

Integrated Certification of ISO Standards (QMS/ EMS/ OHSAS)

- 1 Jaipur
2. Ahmedabad
3. Indore
4. LGB Int'l Airport, Guwahati

4. The ISO certification will be a gradual process for certification of Airports till all major airports and airports receiving scheduled flight services are certified.

5. The Quality Policy and the Scope of Certification for the Airport, Unit or Office should be properly evolved with the involvement of all users. Broadly, the Quality Policy should be appropriate to the purpose of the organization with special emphasis to the Corporate Mission, commitment to comply with requirement & continually improve the effectiveness of Quality System, framework for establishing & reviewing quality objectives, Communicated and well understood within the organization from top to bottom. It should be reviewed for continuing suitability and improvements at par with technology and other advancements that take place.

6. The ISO certification of an airport keeps the QMS in place at all times. It gives recognition to the airport within and outside the country. The Accreditation agencies logo can be used on stationery of promotional literature and is an added privilege of international repute.
