Redress Program

The Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP) is a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at airports. Those who believe they have been mistakenly matched to a name on the watch list are invited to apply for Redress through DHS TRIP. Secure Flight uses the results of the redress process in its watch list matching process, thus preventing future misidentifications for passengers who may have a name that is similar to an individual on the watch list. For more information on the redress process, visit www.dhs.gov/trip.

Secure Flight Benefits

• Unified process enhances security

• Fewer misidentified passengers

• More efficient redress process

For more information visit
www.tsa.gov/SecureFlight

Transportation Security Administration

TSA is an Equal Opportunity Employer

Privacy

Protecting the privacy of individuals' information is a cornerstone of Secure Flight. TSA safeguards passenger data by:

• Adhering to the letter and spirit of privacy law

• Treating individuals and their personal privacy information with respect

• Ensuring a high standard of privacy protection

• Responding effectively to public concerns

TSA collects the minimum amount of personal information necessary to conduct effective watch list matching. Furthermore, personal data will be collected, used, distributed, stored, and disposed of in accordance with stringent guidelines and all applicable privacy laws and regulations.

TSA Secure Flight
Your safety is our priority

Transportation
Security
Administration

Program Mission

The mission of the Secure Flight program is to enhance the security of domestic and international commercial air travel through the use of improved watch list matching. Secure Flight will do this by:

- Identifying known and suspected terrorists

- Preventing individuals on the No Fly List from boarding an aircraft

- Identifying individuals on the Selectee List for enhanced screening

- Facilitating passenger air travel

- Protecting individuals' privacy

Overview

Secure Flight is a program developed by the Department of Homeland Security (DHS) in response to a key 9/11 Commission recommendation that watch list matching should be performed by the Transportation Security Administration (TSA).
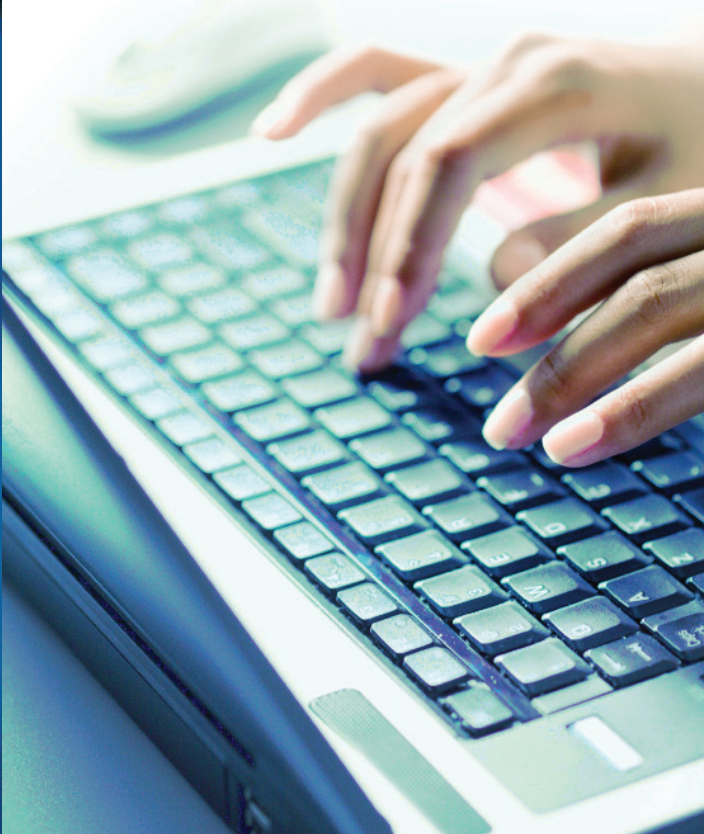
Data Requirements

Passengers must provide the following information to airlines in order to allow TSA to conduct watch list matching before passenger check-in:

- Full name (as it appears on passenger's government-issued ID.)

- Date of birth

- Gender

- Redress Number (if available)

- Those who encounter misidentification are invited to apply for Redress at www.dhs.gov/trip to help prevent watch list matching misidentifications in the future.

Providing the required data elements allows Secure Flight to more effectively perform watch list matching, resulting in a better travel experience for passengers.