

Executive Council Resolution No. (6) of 2016
Regulating
Passenger Transport by Cars in the Emirate of Dubai¹

We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council,

After perusal of:

Law No. (5) of 1994 Establishing the Dubai Transport Corporation and its amendments;

Law No. (5) of 1995 Establishing the Department of Finance;

Law No. (6) of 1997 Concerning Contracts of Government Departments in the Emirate of Dubai and its amendments;

Law No. (3) of 2003 Establishing the Executive Council of the Emirate of Dubai;

Law No. (17) of 2005 Establishing the Roads and Transport Authority and its amendments;

Law No. (9) of 2006 Affiliating the Dubai Transport Corporation to the Roads and Transport Authority;

Law No. (10) of 2007 Authorising the Chairman of the Executive Council to Issue Regulations Governing Passenger Transport by Taxicabs in the Emirate of Dubai;

Decree No. (29) of 2015 Concerning Impoundment of Vehicles in the Emirate of Dubai; and

Regulation No. (1) of 2007 Concerning Passenger Transport by Taxicabs in the Emirate of Dubai,

Do hereby issue this Resolution.

Definitions

Article (1)

The following words and expressions, wherever mentioned in this Resolution, will have the meaning indicated opposite each of them unless the context implies otherwise:

Emirate: The Emirate of Dubai.

RTA: The Roads and Transport Authority.

Director General: The director general and chairman of the board of executive directors of the RTA.

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict the Arabic text will prevail.

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PTA:	The Public Transport Agency of the RTA.
Taxicab:	A Vehicle designated for transporting Passengers in return for a fare charged in accordance with the Tariff prescribed by the RTA.
Luxury Cab:	A Vehicle designated for transporting Passengers which meets the standards and requirements determined by the RTA, and which is used pursuant to an agreement determining the fare, duration, and destination of a trip.
Activity:	Transporting Passengers by Taxicabs and Luxury Cabs.
Establishment:	A company or corporation licensed in the Emirate to conduct the Activity.
Passenger:	A natural person who uses a Taxicab or a Luxury Cab.
Tariff:	The fare scheme prescribed by the PTA for transporting Passengers by Taxicabs.
Taximeter:	A device approved by the RTA and installed in Taxicabs which displays the fare that must be paid in return for using Taxicabs.
Franchise Agreement:	An agreement whereby the RTA appoints an Establishment to provide the service of Passenger transport by Taxicabs or Luxury Cabs in accordance with the relevant agreed terms and conditions.
Person with Disability:	A person suffering from a permanent or temporary, total or partial physical, mental, sensory, communicative, learning, or psychological deficiency or impairment that may prevent him from meeting his ordinary needs as his non-disabled peers would under the same conditions.

Functions of the PTA

Article (2)

The PTA will have the duties and powers to:

1. determine applications for authorisations governed by the provisions of this Resolution;
2. determine the number of cars that an Establishment may use in conducting the Activity;
3. conclude Franchise Agreements to provide Passenger transport services by Taxicabs and Luxury Cabs, and assess their efficiency, effectiveness, safety, and quality;
4. establish and approve the technical standards and safety standards required for operating Taxicabs and Luxury Cabs;

5. determine the requirements for facilitating the use of Taxicabs and Luxury Cabs by Persons with Disabilities;
6. monitor compliance by Establishments with the terms of the authorisations issued by the PTA, and with the terms of the Franchise Agreements concluded with them;
7. create a database of the service of Passenger transport by Taxicabs and Luxury Cabs, and conduct specialised studies to develop and improve this service in the Emirate;
8. organise training courses required for the qualification of Taxicab and Luxury Cab drivers; and
9. perform any other duties required for regulating the Activity in the Emirate.

Authorisations

Article (3)

- a. For purposes of this Resolution, the PTA will issue the following authorisations:
 1. an authorisation to conduct the Activity in the Emirate;
 2. a temporary authorisation to transport Passengers from the Emirate to other emirates by cars that are not licensed in the Emirate;
 3. an authorisation to work as a Taxicab driver;
 4. an authorisation to work as a Luxury Cab driver; and
 5. an authorisation to provide the service of on-demand Passenger transport by cars, requested through telephone calls, electronic media, smart applications, or any other method.
- b. The authorisations referred to in paragraphs (a)(1), (a)(3), (a)(4), and (a)(5) of this Article will be valid for a term of one (1) year renewable for the same period.
- c. The authorisation referred to in paragraph (a)(2) of this Article will be valid for a term of one (1) month renewable for the same period.
- d. The PTA will determine the terms, procedures, and requirements that must be satisfied; and the documents that must be submitted, for issuing the authorisations referred to in paragraph (a) of this Article.

Franchise Agreements

Article (4)

- a. The RTA may, in coordination with the Department of Finance, authorise an Establishment to provide, pursuant to a Franchise Agreement, the service of Passenger transport by Taxicabs and Luxury Cabs within the Emirate or between the Emirate and other emirates.

The Franchise Agreement will stipulate the rights and obligations of the parties, the franchise fee and its method of payment, and any other relevant terms the RTA deems appropriate.

- b. When concluding a Franchise Agreement, the provisions and procedures stipulated in the above-mentioned Law No. (6) of 1997 and the legislation in force in the Emirate must be observed; and fair competition amongst all Establishments that are prequalified to provide the service of Passenger transport by Taxicabs and Luxury Cabs must be ensured. Integrity, transparency, and impartiality must be ensured in Franchise Agreement procedures.

Prohibited Acts

Article (5)

The following acts are hereby prohibited:

1. conducting the Activity in the Emirate without first obtaining the relevant authorisation from the PTA;
2. driving Taxicabs and Luxury Cabs without first obtaining the relevant authorisation from the PTA and completing the relevant training courses approved by the PTA;
3. transporting Passengers for a consideration using cars which are not licensed in the Emirate to conduct the Activity;
4. transporting Passengers from the Emirate to other emirates using Vehicles which are not licensed in the Emirate for such purpose without first obtaining the relevant authorisation from the PTA;
5. providing the service of on-demand Passenger transport by cars, requested through telephone calls, electronic media, smart applications, or any other method without first obtaining the relevant authorisation from the PTA;
6. promoting the service of Passenger transport by cars which are not licensed in the Emirate to conduct the Activity, or advertising this service by calling out to Passengers or by any other method;
7. transporting Passengers by Taxicab without operating the Taximeter installed in it at the beginning of each trip;
8. operating a Taxicab without a Taximeter installed in it, or tampering with the Taximeter with the intent of changing the Tariff prescribed by the PTA;
9. operating a Luxury Cab as a Taxicab or vice versa; and
10. operating a Taxicabs or Luxury Cab without first satisfying the conditions and requirements determined by the RTA, particularly safety requirements.

Fees
Article (6)

In return for issuing the authorisations and providing the services stated in Schedule (1) attached hereto, the RTA will charge the fees indicated opposite each of these authorisations and services.

Administrative Penalties
Article (7)

- a. Without prejudice to any stricter penalty stipulated in any other resolution, a person who commits any of the acts stated in Schedule (1) attached hereto will be punished by the fine indicated opposite that act.
- b. Upon repetition of the same violation within one (1) year from the date of the previous violation, the amount of the fine referred to in paragraph (a) of this Article will be doubled. The fine must not exceed three hundred thousand Dirhams (AED 300,000.00).
- c. In addition to the penalty of a fine referred to in paragraph (a) of this Article, the RTA may take one or more of the following actions and measures against a violator:
 1. suspending the Activity for a period not exceeding six (6) months;
 2. suspending the driving licence for a period not exceeding six (6) months;
 3. suspending the authorisation to work as a Taxicab or Luxury Cab driver for a period not exceeding six (6) months;
 4. revoking the authorisation to work as a Taxicab or Luxury Cab driver;
 5. impounding the car used in committing the violation for a period not exceeding six (6) months; and/ or
 6. revoking the authorisation and coordinating with the competent commercial licensing authority to cancel the commercial licence.
- d. The RTA may, pursuant to a written request submitted to it by a driver or an entity whose authorisation is revoked, issue a new authorisation after the lapse of one (1) year from the date of the revocation of the previous authorisation. The new authorisation will be issued in accordance with the relevant procedures and rules adopted by the RTA.
- e. An authorisation of a violating driver may not be renewed unless he completes the relevant training courses prescribed by the PTA.

Law Enforcement
Article (8)

RTA employees nominated pursuant to a resolution of the Director General will have the capacity of law enforcement officers to record the acts committed in breach of the provisions of

this Resolution and the resolutions issued in pursuance hereof. For this purpose, they may issue the necessary violation reports, and, where necessary, seek the assistance of police personnel.

**Grievance
Article (9)**

Any affected party may submit to the Director General a written grievance against any decision, procedure, or measure taken against him in accordance with this Resolution or the resolutions issued in pursuance hereof, within thirty (30) days from the date of being notified of the contested decision, procedure, or measure. The grievance will be determined by a committee formed by the Director General for this purpose, within thirty (30) days of its submission, and the decision issued by the committee on the grievance will be final.

**Payment of Fees and Fines
Article (10)**

The fees and fines collected pursuant to this Resolution will be paid to the Public Treasury of the Government of Dubai.

**Repeals
Article (11)**

Regulation No. (1) of 2007 Concerning Passenger Transport by Taxicabs in the Emirate of Dubai is hereby repealed. Any provision in any other resolution will also be repealed to the extent that it contradicts the provisions of this Resolution.

**Issuing Implementing Resolutions
Article (12)**

The Director General will issue the resolutions required for the implementation of this Resolution.

**Publication and Commencement
Article (13)**

This Resolution will be published in the Official Gazette and will come into force on the day on which it is published.

Hamdan bin Mohammed bin Rashid Al Maktoum
Crown Prince of Dubai
Chairman of the Executive Council

Issued in Dubai on 7 March 2016

Corresponding to 27 Jumada al-Ula 1437 A.H.

Schedule (1)
Fees for Authorisations and Services

SN	Description	Fee (in Dirhams)
1	Issuing or renewing an authorisation to conduct the Activity in the Emirate	1,000.00
2	Issuing, renewing, or amending an authorisation to work as a Taxicab or Luxury Cab driver	200.00
3	Issuing a temporary authorisation to transport Passengers from the Emirate to other emirates using cars that are not licensed in the Emirate	300.00 per Vehicle per month
4	Issuing or renewing an authorisation to provide the service of on-demand Passenger transport by cars, requested through telephone calls, electronic media, smart applications, or any other method	500.00
5	Issuing a true copy of any document or instrument related to the implementation of this Resolution	100.00
6	Issuing a clearance certificate	100.00
7	Issuing a 'To Whom It May Concern' certificate	100.00
8	Issuing a replacement of any lost or damaged document	200.00
9	Scheduling a driving test appointment for a Taxicab or Luxury Cab driver	100.00
10	Assessment of a used car for approval to be used as a Luxury Cab	1,500.00

Schedule (2)
Violations and Fines

SN	Violation	Fine (in Dirhams)
1	Conducting the Activity in the Emirate without first obtaining the relevant authorisation from the PTA	50,000.00
2	Operating a Taxicab or a Luxury Cab without first obtaining the relevant authorisation from the PTA	20,000.00
3	Allowing a person who does not hold an authorisation from the PTA to operate a Taxicab or a Luxury Cab	20,000.00
4	Violation by an Establishment of the terms of the authorisation issued by the PTA	5,000.00
5	Violation by a Taxicab or Luxury Cab driver of the terms of the authorisation issued by the PTA	2,000.00
6	Transporting Passengers for a consideration by Vehicles which are not licensed in the Emirate to conduct the Activity	5,000.00
7	Transporting Passengers from the Emirate to other emirates by cars which are not licensed in the Emirate to conduct the Activity without first obtaining the relevant authorisation from the PTA	20,000.00
8	Promoting the service of Passenger transport by cars which are not licensed in the Emirate to conduct the Activity, or advertising this service by calling out to Passengers or by any other method	5,000.00
9	Providing the service of on-demand Passenger transport by cars, requested through telephone calls, electronic media, smart applications, or any other method without first obtaining the relevant authorisation from the PTA	5,000.00
10	Transporting Passengers by a Taxicab without operating the Taximeter installed in it at the beginning of a trip	2,500.00
11	Operating a Taxicab without installing a Taximeter in it, or tampering with the Taximeter installed in the Taxicab with the intent of changing the Tariff prescribed by the PTA	25,000.00
12	Operating Luxury Cabs as Taxicabs or vice versa	20,000.00

13	Operating a Taxicab or a Luxury Cab without satisfying the requirements prescribed by the RTA, particularly safety requirements	5,000.00
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