

Selected Findings for the Services Sector From the 2010 National Health Interview Survey – Occupational Health Supplement (NHIS-OHS)



Background

In 2010, the National Institute for Occupational Safety and Health (NIOSH), recognizing a growing need for current, national estimates on work-related health and safety conditions, sponsored an occupational health supplement (OHS) to the National Health Interview Survey (NHIS).

The interviewed sample adult component of the 2010 NHIS consisted of 27,157 persons, of whom approximately 17,524 had been employed in the past 12 months. The sample is designed and weighted to produce national estimates.

For more information on the NHIS and to access the 2010 NHIS data, please refer to the following website: (<http://www.cdc.gov/nchs/nhis.htm>)

Purpose

This profile summarizes the 2010 NHIS-OHS data for the Services sector through figures and tables in an effort to provide sector leaders with information so they can better understand health and exposure burdens specific to their industry.

In the 2010 NHIS-OHS, the sample of those employed by the Services sector consisted of 8,467 persons, excluding workers employed in public safety occupations. This sample accounted for almost half of all workers surveyed and represented almost 74 million workers. This profile summarizes the prevalence of selected health outcomes; work organization and psychosocial factors; and physical and chemical exposures among workers in the Services sector. All Services workers are compared to all U.S. workers combined, and comparisons are made among 25 Services subsectors, although small sample sizes within several of the subsectors limit the reporting of some estimates.

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Table A. U.S. Services sector workers by subsector, 2010

Industry subsector	Census 2007 industry codes	Estimated Population Represented by Sample	% of U.S. Services workforce
Publishing industries (except internet)	6470, 6480, 6490	794,693	1.1
Motion picture, sound recording, broadcasting, and telecommunications industries	6570, 6590, 6670, 6680, 6690	2,583,939	3.5
Information services and data processing	6770, 6672, 6695, 6780	475,623	0.6
Finance industries	6870, 6880, 6890, 6970	3,992,264	5.4
Insurance carriers and related activities	6990	2,368,724	3.2
Real estate	7070	2,398,279	3.2
Rental and leasing services, including commercial, industrial, and other intangible assets	7080, 7170, 7180, 7190	497,862	0.7
Legal, accounting, tax preparation, bookkeeping, and payroll services	7270, 7280	2,767,216	3.7
Architectural, engineering, and related services	7290	1,767,758	2.4
Scientific research and development services	7460	733,690	1.0
Other professional, scientific, and technical services, including management of companies and enterprises	7370, 7380, 7390, 7470, 7490, 7570	5,018,920	6.8
Administrative and support services	7580, 7590, 7670, 7680, 7690, 7770, 7780	6,391,327	8.6
Waste management services	7790	487,115	0.7
Elementary and secondary schools	7860	9,918,602	13.4
Other Educational Services	7870, 7880, 7890	5,390,806	7.3
Independent artists, performing arts, spectator sports, and related industries	8560	1,048,684	1.4
Museums, art galleries, historical sites, and similar institutions	8570	421,774	0.6
Amusement, gambling, and recreation industries	8580, 8590	1,936,046	2.6
Accommodation	8660, 8670	1,362,723	1.8
Food services and drinking places	8680, 8690	9,380,817	12.7
Repair and maintenance	8770, 8780, 8790, 8870, 8880, 8890	2,050,639	2.8
Personal services	8970, 8980, 8990, 9070, 9080, 9090	2,548,966	3.5
Religious, grantmaking, civic, labor, professional, and similar organizations	9160, 9170, 9180, 9190	2,144,618	2.9
Private households	9290	1,046,315	1.4

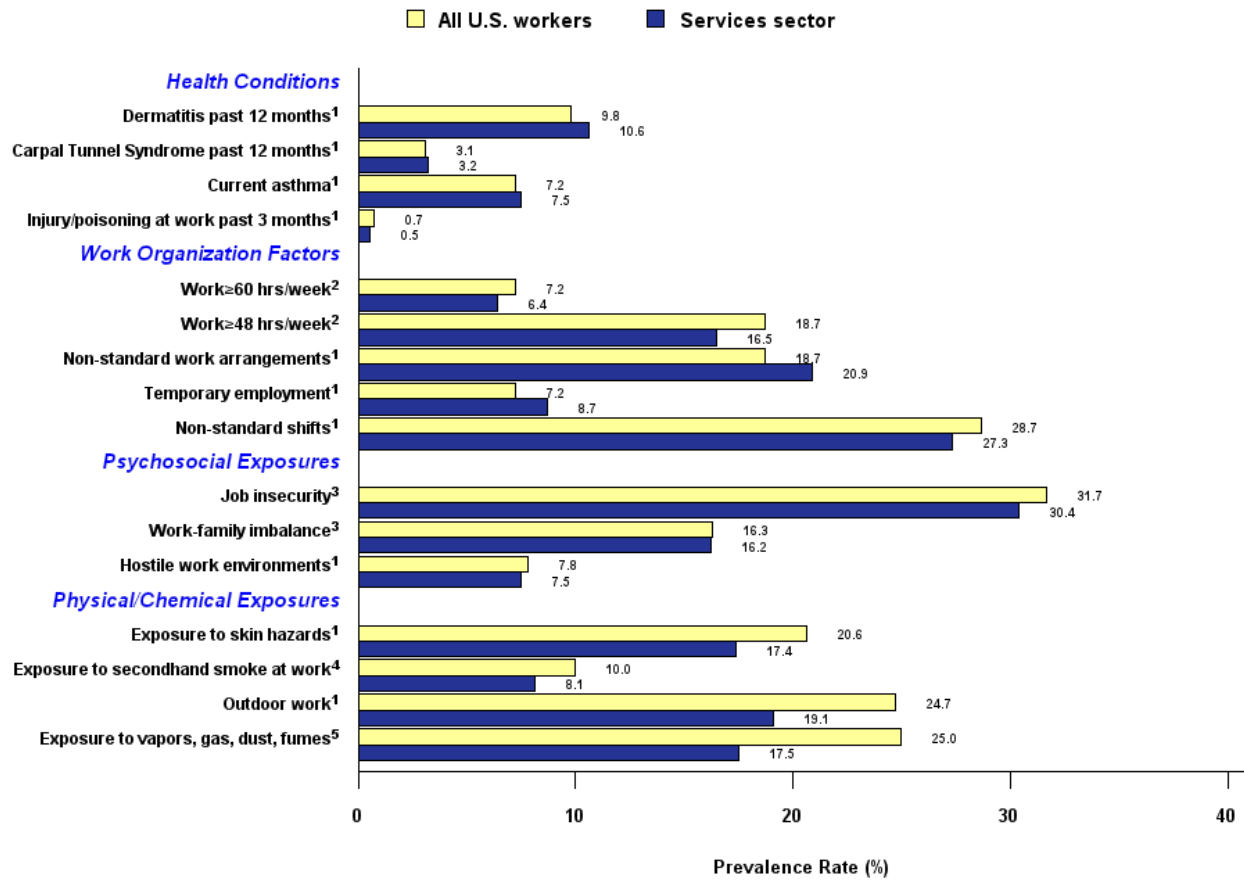
Public Administration Industries, excluding public safety workers	9370, 9380, 9390, 9470, 9480, 9490, 9570, 9590	6,414,222	8.7
Total		73,941,622	100

Table B. U.S. Services sector workers by occupational category, 2010

Occupational category	Census 2010 occupation codes	Estimated Population Represented by Sample	% of U.S. Services workforce
Management Occupations	0010-0430	8,114,861	11.0
Business and Financial Operations Occupations	0500-0950	5,293,742	7.2
Computer and Mathematical Occupations	1005-1240	3,287,937	4.5
Architecture and Engineering Occupations	1300-1560	1,460,421	2.0
Life, Physical, and Social Science Occupations	1600-1965	931,578	1.3
Community and Social Services Occupations	2000-2060	1,553,207	2.1
Legal Occupations	2100-2160	1,662,653	2.3
Education, Training, and Library Occupations	2200-2550	9,521,067	12.9
Arts, Design, Entertainment, Sports and Media Occupations	2600-2960	2,662,622	3.6
Healthcare Practitioners and Technical Occupations	3000-3540	526,392	0.7
Healthcare Support Occupations	3600-3655	258,446	0.4
Protective Service Occupations	3700-3955	1,191,518	1.6
Food Preparation and Serving Related Occupations	4000-4160	7,817,697	10.6
Building and Grounds Cleaning and Maintenance Occupations	4200-4250	4,956,809	6.7
Personal Care and Service Occupations	4300-4650	3,238,579	4.4
Sales and Related Occupations	4700-4965	4,944,010	6.7
Office and Administrative Support Occupations	5000-5940	9,743,564	13.2
Farming, Fishing, and Forestry Occupations	6005-6130	85,489	0.1
Construction and Extraction Occupations	6200-6940	685,720	0.9
Installation, Maintenance, and Repair Occupations	7000-7630	2,455,479	3.3
Production Occupations	7700-8965	1,460,147	2.0
Transportation and Material Moving Occupations	9000-9750	1,890,227	2.6
Total*		73,742,165	100

*The total number of Services workers represented by these occupational groups is slightly less than the total number of workers represented by the full industry sample due to missing values for occupation.

Figure 1. Prevalence of selected health conditions; work organization and psychosocial factors; and physical and chemical exposures among U.S. workers (Services sector vs. All U.S. workers, 2010)



¹Among U.S. adults who have worked in the past 12 months.

²Among U.S. adults who have worked in the past 12 months, who only held 1 job.

³Among U.S. adults who were employed in the week prior to interview.

⁴Among non-smoking U.S. adults who have worked in the past 12 months.

⁵Exposure during longest-held job (all other exposures refer to current or most recent job).

Table 1. Prevalence of selected health conditions; work organization and psychosocial factors; and physical and chemical exposures among U.S. workers (Services sector vs. All U.S. workers, 2010)

		All U.S. workers			Services sector		
		Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
Health Conditions	Dermatitis in the past 12 months ¹	9.8	0.3	9.2-10.3	10.6	0.4	9.8-11.5
	Carpal tunnel syndrome in the past 12 months ¹	3.1	0.2	2.8-3.4	3.2	0.2	2.8-3.6
	Current asthma ¹	7.2	0.2	6.7-7.6	7.5	0.3	6.8-8.2
	Injury or poisoning at work in the past 12 months ¹	2.8	0.4	2.0-3.4	2	0.4	1.1-2.7
Work Organization Factors	Work 60 hours a week or more ²	7.2	0.3	6.7-7.7	6.4	0.4	5.7-7.1
	Work 48 hours a week or more ²	18.7	0.4	18.0-19.5	16.5	0.6	15.4-17.6
	Non-standard work arrangements ¹	18.7	0.4	18.0-19.4	20.9	0.5	19.9-22.0
	Temporary employment ¹	7.2	0.3	6.7-7.7	8.7	0.4	8.0-9.5
	Non-standard shifts ¹	28.7	0.5	27.8-29.7	27.3	0.6	26.0-28.6
Psychosocial Exposures	Job insecurity ³	31.7	0.5	30.8-32.6	30.4	0.6	29.1-31.6
	Work-family imbalance ³	16.3	0.4	15.6-17.1	16.2	0.5	15.2-17.3
	Hostile work environments ¹	7.8	0.3	7.3-8.4	7.5	0.4	6.7-8.3
Physical/Chemical Exposures	Exposure to potential skin hazards at work ¹	20.6	0.4	19.8-21.3	17.4	0.5	16.4-18.4
	Exposure to secondhand smoke at work ⁴	10	0.3	9.3-10.6	8.1	0.4	7.3-8.9
	Exposure to outdoor work ¹	24.7	0.4	23.8-25.6	19.1	0.6	18.1-20.2
	Exposure to vapors, gas, dust, or fumes ⁵	25	0.4	24.2-25.8	17.5	0.5	16.4-18.5

¹ Among U.S. adults who have worked in the past 12 months.

² Among U.S. adults who have worked in the past 12 months, who only held 1 job.

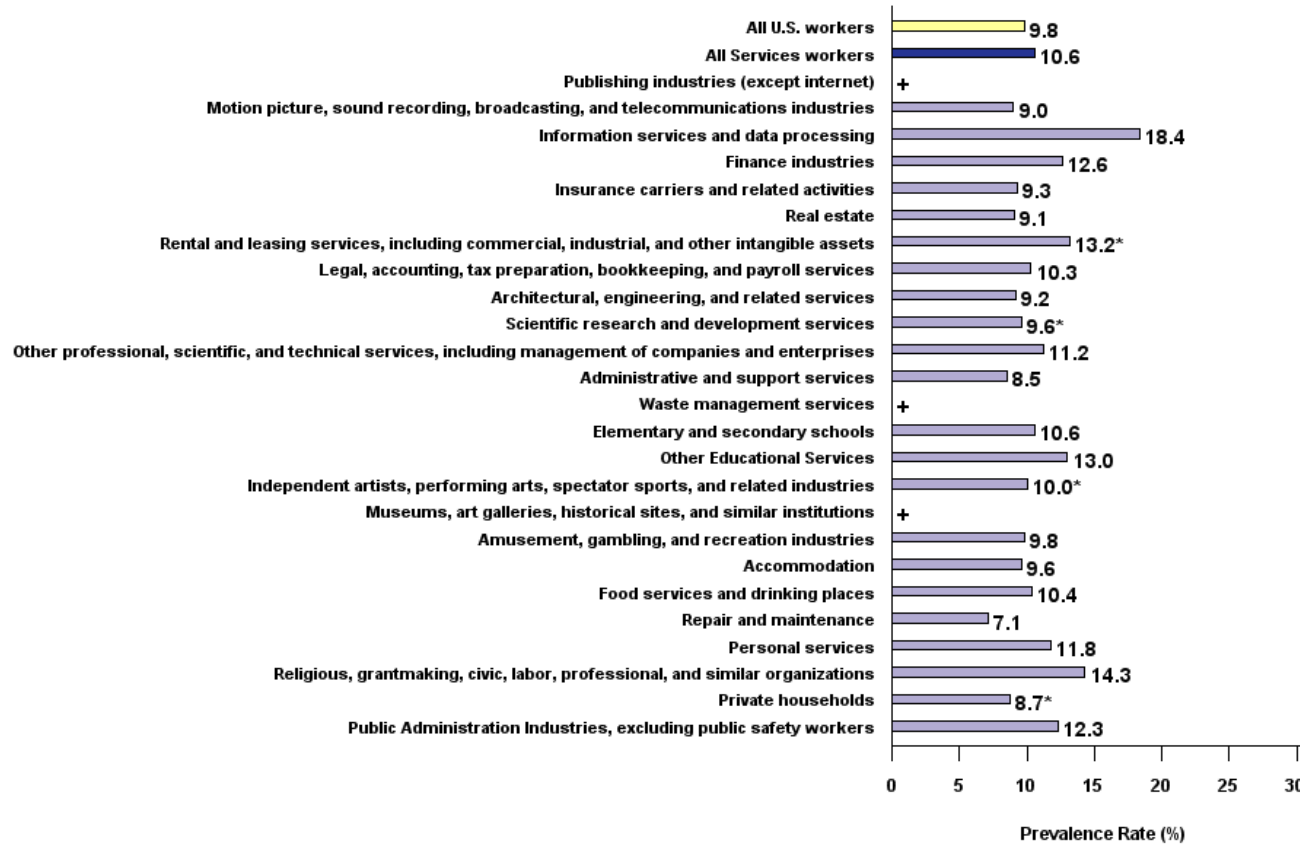
³ Among U.S. adults who were employed in the week prior to interview.

⁴ Among non-smoking U.S. adults who have worked in the past 12 months.

⁵ Exposure during longest-held job (all other exposures refer to current or most recent job).

Figure 2. Prevalence of dermatitis in the past 12 months among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: During the past 12 months, have you had dermatitis, eczema or any other red, inflamed skin rash?



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 2. Prevalence of dermatitis in the past 12 months among U.S. adults who worked in the past 12 months by Services subsector, 2010

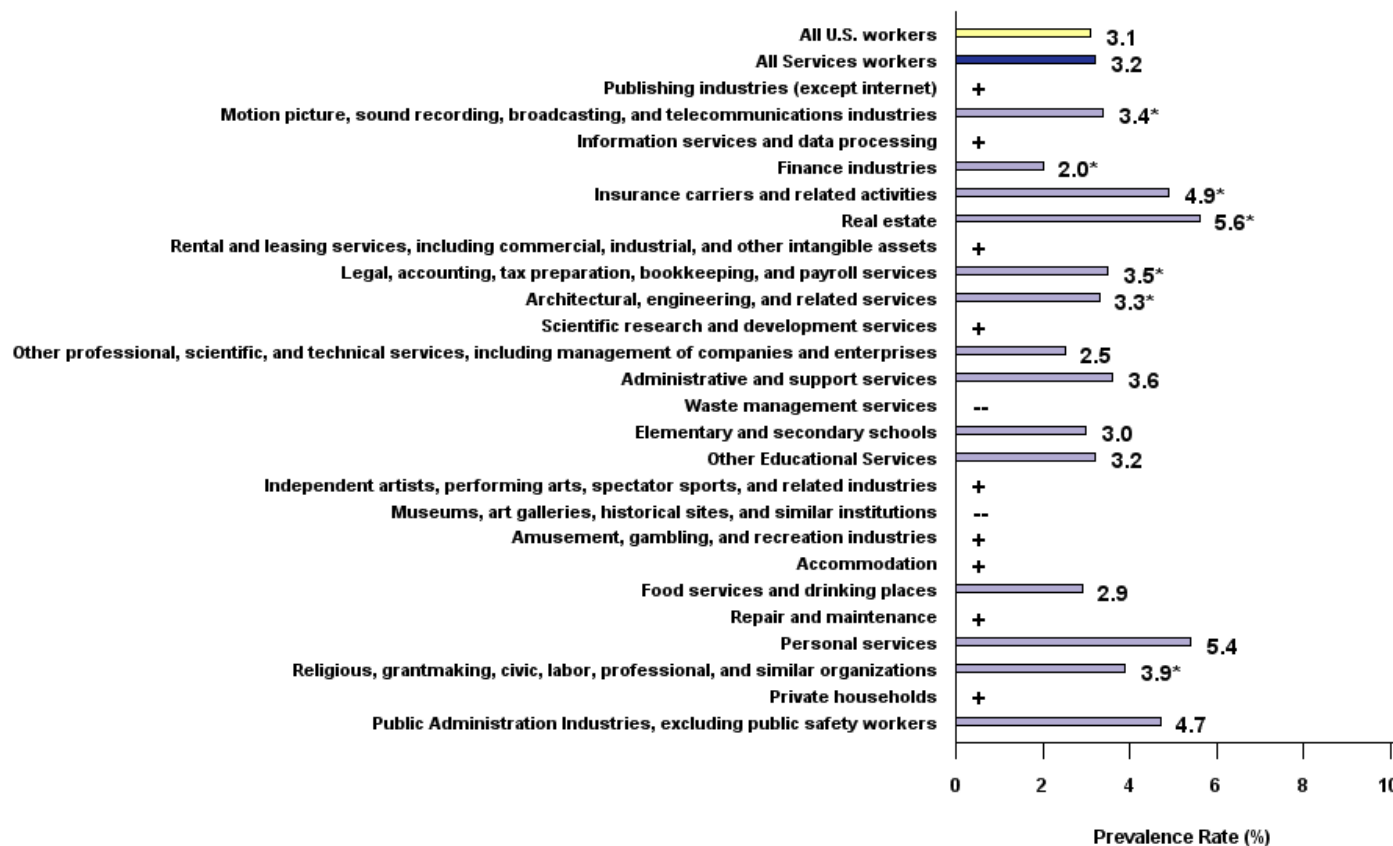
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	9.8	0.3	9.2-10.3
Services	10.6	0.4	9.8-11.5
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	9.0	2.1	4.9-13.1
Information services and data processing	18.4	5.0	8.5-28.3
Finance industries	12.6	1.8	9.1-16.2
Insurance carriers and related activities	9.3	1.8	5.8-12.7
Real estate	9.1	1.8	5.5-12.8
Rental and leasing services, including commercial, industrial, and other intangible assets	13.2*	5.9	1.5-24.8
Legal, accounting, tax preparation, bookkeeping, and payroll services	10.3	1.9	6.5-14.1
Architectural, engineering, and related services	9.2	2.2	4.9-13.6
Scientific research and development services	9.6*	3.2	3.2-15.9
Other professional, scientific, and technical services, including management of companies and enterprises	11.2	1.5	8.3-14.1
Administrative and support services	8.5	1.1	6.3-10.7
Waste management services	+	+	+
Elementary and secondary schools	10.6	1.1	8.4-12.7
Other Educational Services	13.0	1.7	9.7-16.2
Independent artists, performing arts, spectator sports, and related industries	10.0*	3.3	3.5-16.6
Museums, art galleries, historical sites, and similar institutions	+	+	+
Amusement, gambling, and recreation industries	9.8	2.9	4.0-15.5
Accommodation	9.6	2.6	4.4-14.8
Food services and drinking places	10.4	1.4	7.7-13.1
Repair and maintenance	7.1	1.9	3.3-10.8
Personal services	11.8	2.3	7.2-16.3
Religious, grantmaking, civic, labor, professional, and similar organizations	14.3	2.7	9.0-19.6
Private households	8.7*	2.7	3.4-14.1
Public Administration Industries, excluding public safety workers	12.3	1.3	9.8-14.9

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Figure 3. Prevalence of carpal tunnel syndrome in the past 12 months among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: Have you ever been told by a doctor or other health professional that you have a condition affecting the wrist/hand called carpal tunnel syndrome? During the past 12 months, have you had carpal tunnel syndrome?



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-- No cases detected, likely due to insufficient sample size.

Table 3. Prevalence of carpal tunnel syndrome in the past 12 months among U.S. adults who worked in the past 12 months by Services subsector, 2010

	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	3.1	0.2	2.8-3.4
Services	3.2	0.2	2.8-3.6
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	3.4*	1.3	0.9-5.9
Information services and data processing	+	+	+
Finance industries	2.0*	0.6	0.8-3.3
Insurance carriers and related activities	4.9*	1.5	1.9-7.8
Real estate	5.6*	2.5	0.8-10.5
Rental and leasing services, including commercial, industrial, and other intangible assets	+	+	+
Legal, accounting, tax preparation, bookkeeping, and payroll services	3.5*	1.1	1.4-5.7
Architectural, engineering, and related services	3.3*	1.3	0.7-5.9
Scientific research and development services	+	+	+
Other professional, scientific, and technical services, including management of companies and enterprises	2.5	0.7	1.2-3.9
Administrative and support services	3.6	0.9	2.0-5.3
Waste management services	--	--	--
Elementary and secondary schools	3.0	0.6	1.8-4.1
Other Educational Services	3.2	0.8	1.6-4.8
Independent artists, performing arts, spectator sports, and related industries	+	+	+
Museums, art galleries, historical sites, and similar institutions	--	--	--
Amusement, gambling, and recreation industries	+	+	+
Accommodation	+	+	+
Food services and drinking places	2.9	0.6	1.7-4.0
Repair and maintenance	+	+	+
Personal services	5.4	1.6	2.3-8.5
Religious, grantmaking, civic, labor, professional, and similar organizations	3.9*	1.4	1.1-6.7
Private households	+	+	+
Public Administration Industries, excluding public safety workers	4.7	0.8	3.2-6.2

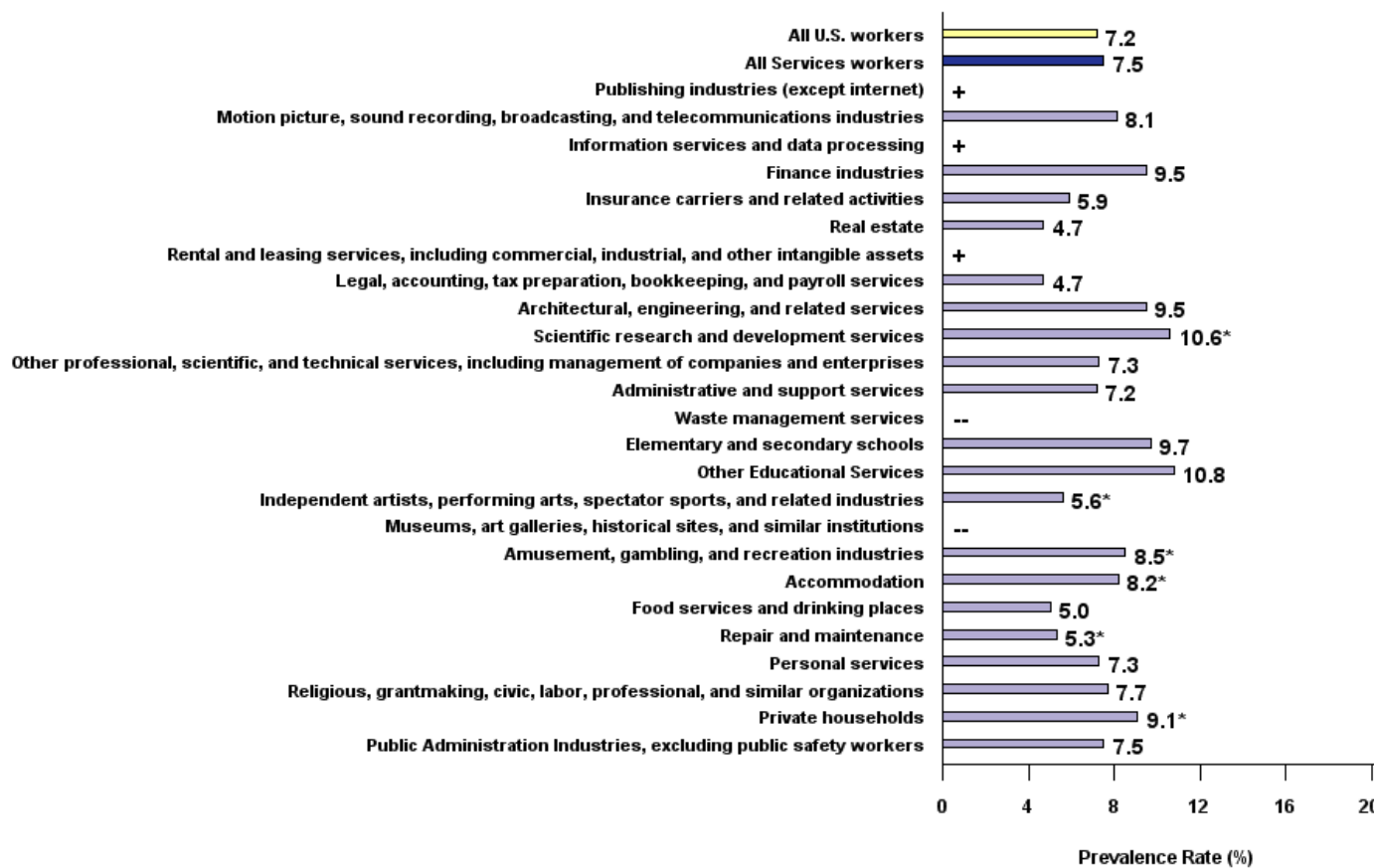
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-- No cases detected, likely due to insufficient sample size.

Figure 4. Prevalence of current asthma among U.S. adults who worked in the past 12 months by Services subsector, 2010

*NHIS Question: Have you ever been told by a doctor or health professional that you had asthma?
Do you still have asthma?*



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-- No cases detected, likely due to insufficient sample size.

Table 4. Prevalence of current asthma among U.S. adults who worked in the past 12 months by Services subsector, 2010

	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	7.2	0.2	6.7-7.6
Services	7.5	0.3	6.8-8.2
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	8.1	2.0	4.1-12.0
Information services and data processing	+	+	+
Finance industries	9.5	1.8	6.0-13.0
Insurance carriers and related activities	5.9	1.2	3.5-8.3
Real estate	4.7	1.3	2.1-7.3
Rental and leasing services, including commercial, industrial, and other intangible assets	+	+	+
Legal, accounting, tax preparation, bookkeeping, and payroll services	4.7	1.3	2.2-7.3
Architectural, engineering, and related services	9.5	2.8	4.1-14.9
Scientific research and development services	10.6*	3.5	3.7-17.5
Other professional, scientific, and technical services, including management of companies and enterprises	7.3	1.3	4.7-9.9
Administrative and support services	7.2	1.2	4.9-9.6
Waste management services	--	--	--
Elementary and secondary schools	9.7	1.1	7.5-11.8
Other Educational Services	10.8	1.5	7.8-13.9
Independent artists, performing arts, spectator sports, and related industries	5.6*	2.0	1.7-9.5
Museums, art galleries, historical sites, and similar institutions	--	--	--
Amusement, gambling, and recreation industries	8.5*	2.6	3.3-13.7
Accommodation	8.2*	2.5	3.2-13.1
Food services and drinking places	5.0	0.8	3.4-6.6
Repair and maintenance	5.3*	1.7	1.9-8.7
Personal services	7.3	1.8	3.7-11.0
Religious, grantmaking, civic, labor, professional, and similar organizations	7.7	1.7	4.4-11.1
Private households	9.1*	4.3	0.7-17.5
Public Administration Industries, excluding public safety workers	7.5	1.0	5.5-9.5

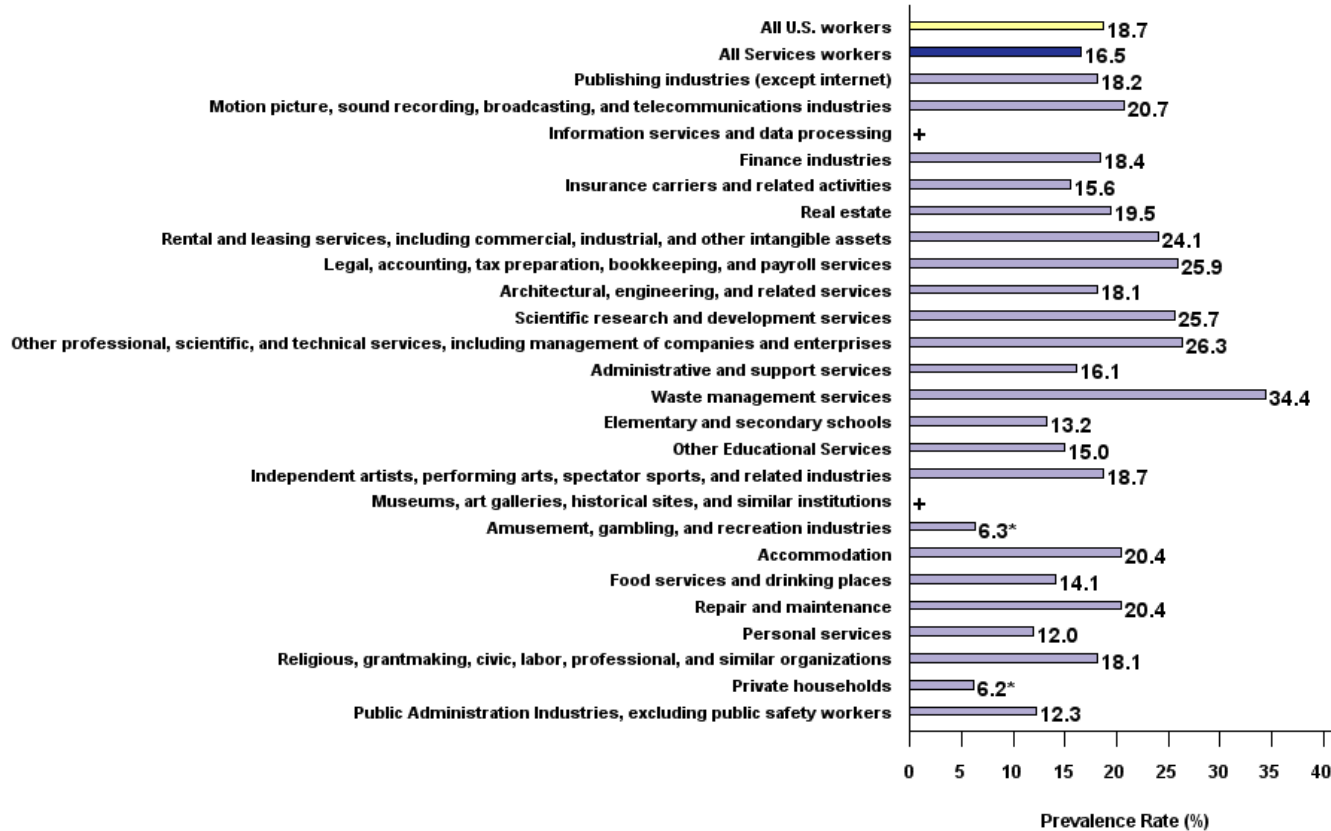
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-- No cases detected, likely due to insufficient sample size.

Figure 5. Prevalence of working 48 hours a week or more among U.S. adults working one job at the time of interview by Services subsector, 2010

*NHIS Question: How many hours did [person] work last week?
(This question may have been answered by proxy because it was part of the Family Questionnaire. If the person was not at work last week, the person/proxy was asked about average work hours per week.)*



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Table 5. Prevalence of working 48 hours a week or more among U.S. adults working one job at the time of interview by Services subsector, 2010

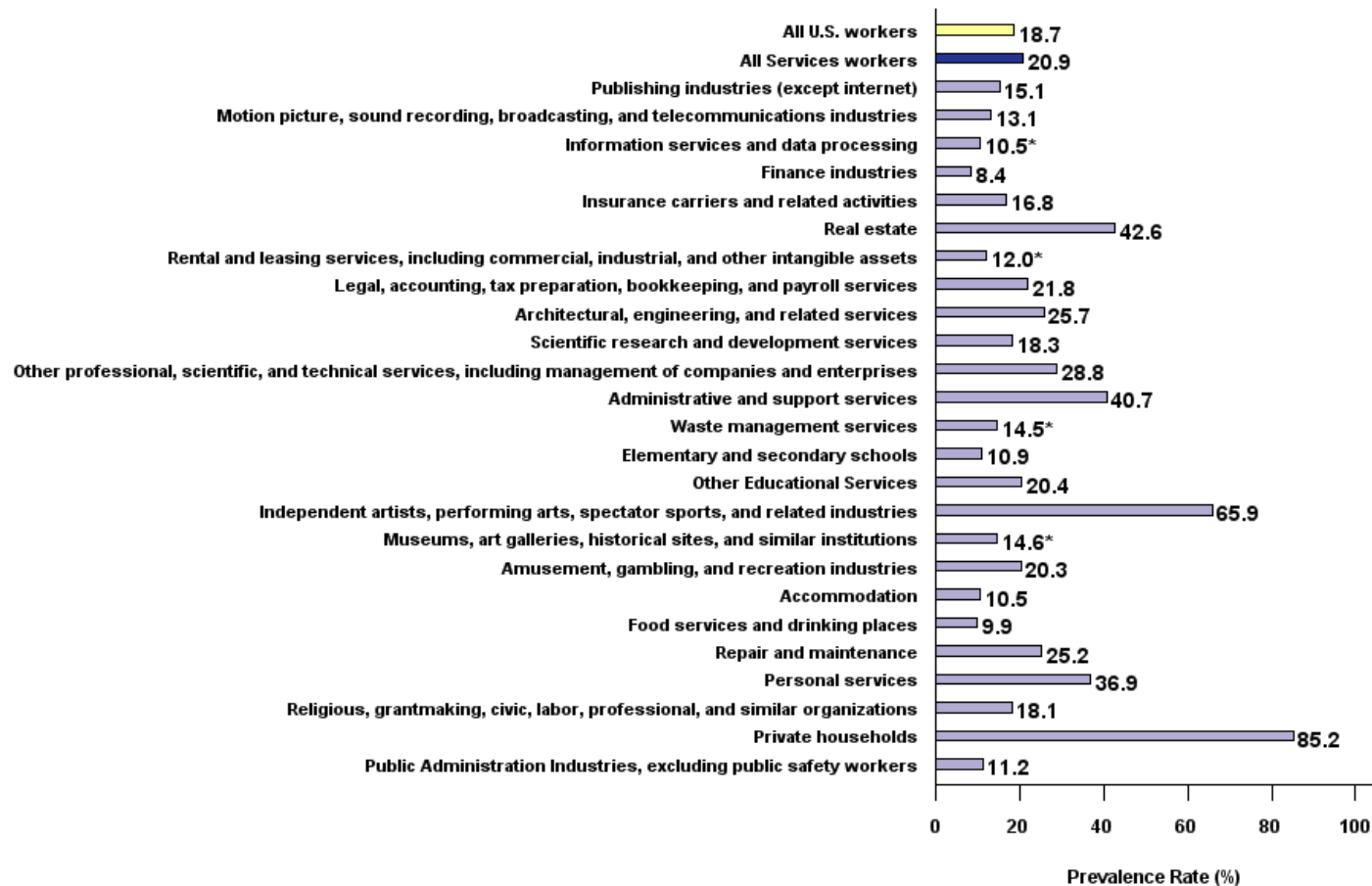
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	18.7	0.4	18.0-19.5
Services	16.5	0.6	15.4-17.6
Publishing industries (except internet)	18.2	4.6	9.0-27.3
Motion picture, sound recording, broadcasting, and telecommunications industries	20.7	3.0	14.9-26.6
Information services and data processing	+	+	+
Finance industries	18.4	2.3	13.9-23.0
Insurance carriers and related activities	15.6	2.8	10.0-21.1
Real estate	19.5	3.6	12.4-26.6
Rental and leasing services, including commercial, industrial, and other intangible assets	24.1	6.3	11.6-36.6
Legal, accounting, tax preparation, bookkeeping, and payroll services	25.9	3.4	19.2-32.7
Architectural, engineering, and related services	18.1	3.5	11.2-25.0
Scientific research and development services	25.7	5.4	15.1-36.4
Other professional, scientific, and technical services, including management of companies and enterprises	26.3	2.6	21.1-31.5
Administrative and support services	16.1	1.7	12.7-19.4
Waste management services	34.4	8.5	17.7-51.2
Elementary and secondary schools	13.2	1.4	10.5-15.9
Other Educational Services	15.0	1.8	11.4-18.6
Independent artists, performing arts, spectator sports, and related industries	18.7	4.5	9.7-27.6
Museums, art galleries, historical sites, and similar institutions	+	+	+
Amusement, gambling, and recreation industries	6.3*	2.3	1.7-10.8
Accommodation	20.4	3.8	12.9-27.9
Food services and drinking places	14.1	1.6	11.0-17.1
Repair and maintenance	20.4	3.6	13.4-27.4
Personal services	12.0	2.2	7.7-16.3
Religious, grantmaking, civic, labor, professional, and similar organizations	18.1	3.4	11.3-24.9
Private households	6.2*	2.1	2.1-10.4
Public Administration Industries, excluding public safety workers	12.3	1.5	9.3-15.3

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Figure 6. Prevalence of non-standard work arrangements among U.S. adults who worked in the past 12 months by Services subsector, 2010

*NHIS Question: Which of the following best [describes/described] your work arrangement?
 (Non-standard work arrangement = independent contractor, independent consultant, or freelance worker;
 on-call, and [work/worked] only when called to work; paid by a temporary agency;
 or [work/worked] for a contractor who provides workers and services to others under contract)*



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

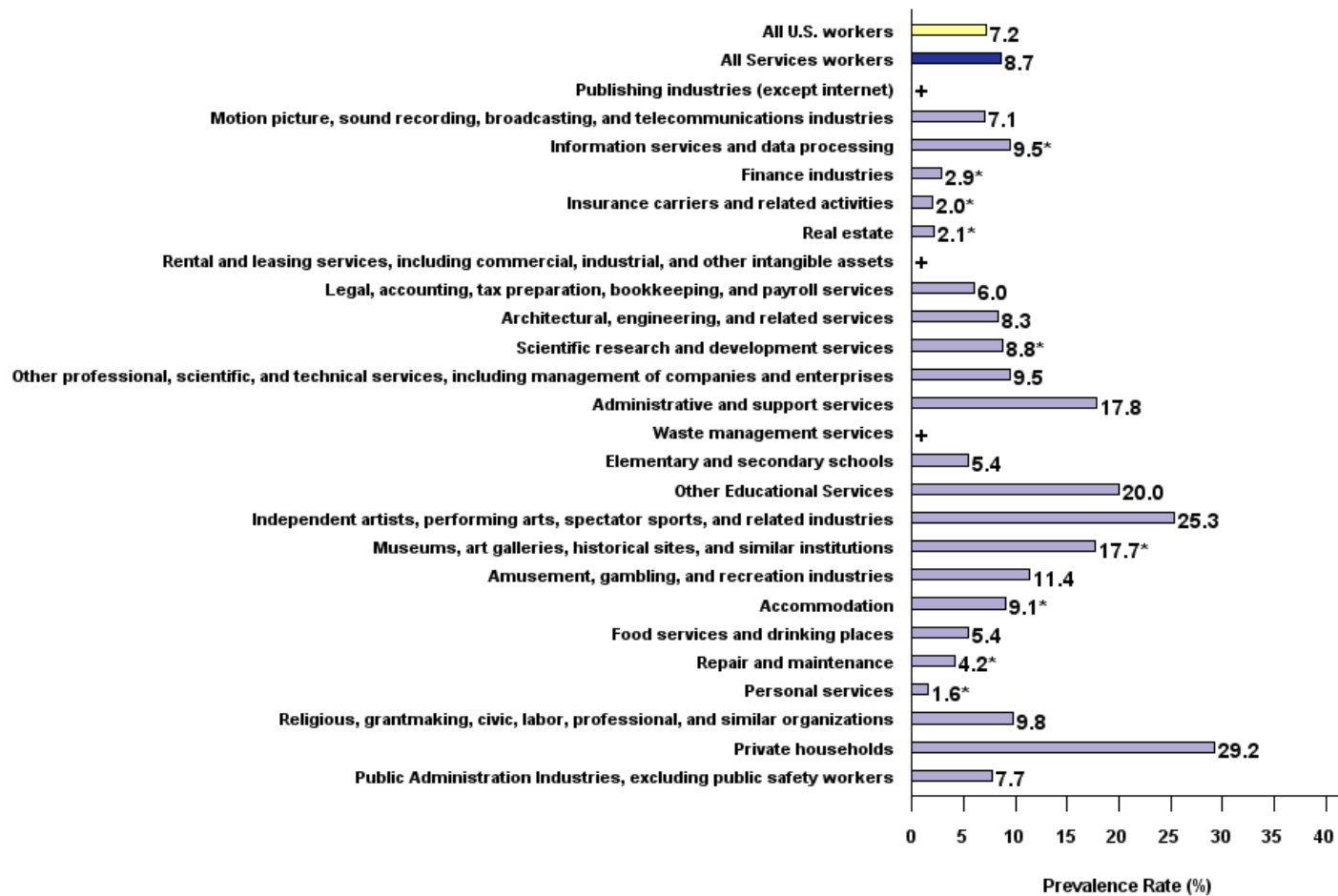
Table 6. Prevalence of non-standard work arrangements among U.S. adults who worked in the past 12 months by Services subsector, 2010

	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	18.7	0.4	18.0-19.4
Services	20.9	0.5	19.9-22.0
Publishing industries (except internet)	15.1	4.4	6.5-23.8
Motion picture, sound recording, broadcasting, and telecommunications industries	13.1	2.4	8.3-17.9
Information services and data processing	10.5*	4.7	1.3-19.8
Finance industries	8.4	1.4	5.7-11.0
Insurance carriers and related activities	16.8	2.4	12.1-21.5
Real estate	42.6	3.5	35.8-49.5
Rental and leasing services, including commercial, industrial, and other intangible assets	12.0*	4.7	2.8-21.1
Legal, accounting, tax preparation, bookkeeping, and payroll services	21.8	2.9	16.1-27.6
Architectural, engineering, and related services	25.7	4.0	17.8-33.6
Scientific research and development services	18.3	4.5	9.5-27.1
Other professional, scientific, and technical services, including management of companies and enterprises	28.8	2.3	24.2-33.4
Administrative and support services	40.7	2.1	36.6-44.9
Waste management services	14.5*	5.5	3.8-25.3
Elementary and secondary schools	10.9	1.1	8.7-13.2
Other Educational Services	20.4	2.0	16.5-24.2
Independent artists, performing arts, spectator sports, and related industries	65.9	4.9	56.3-75.6
Museums, art galleries, historical sites, and similar institutions	14.6*	6.0	2.7-26.4
Amusement, gambling, and recreation industries	20.3	3.5	13.5-27.1
Accommodation	10.5	2.8	5.1-16.0
Food services and drinking places	9.9	1.3	7.4-12.3
Repair and maintenance	25.2	3.2	18.8-31.5
Personal services	36.9	3.4	30.3-43.5
Religious, grantmaking, civic, labor, professional, and similar organizations	18.1	3.2	11.9-24.4
Private households	85.2	3.2	78.8-91.6
Public Administration Industries, excluding public safety workers	11.2	1.4	8.4-14.0

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

Figure 7. Prevalence of temporary employment among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: [Is your/was your] job temporary?



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 7. Prevalence of temporary employment among U.S. adults who worked in the past 12 months by Services subsector, 2010

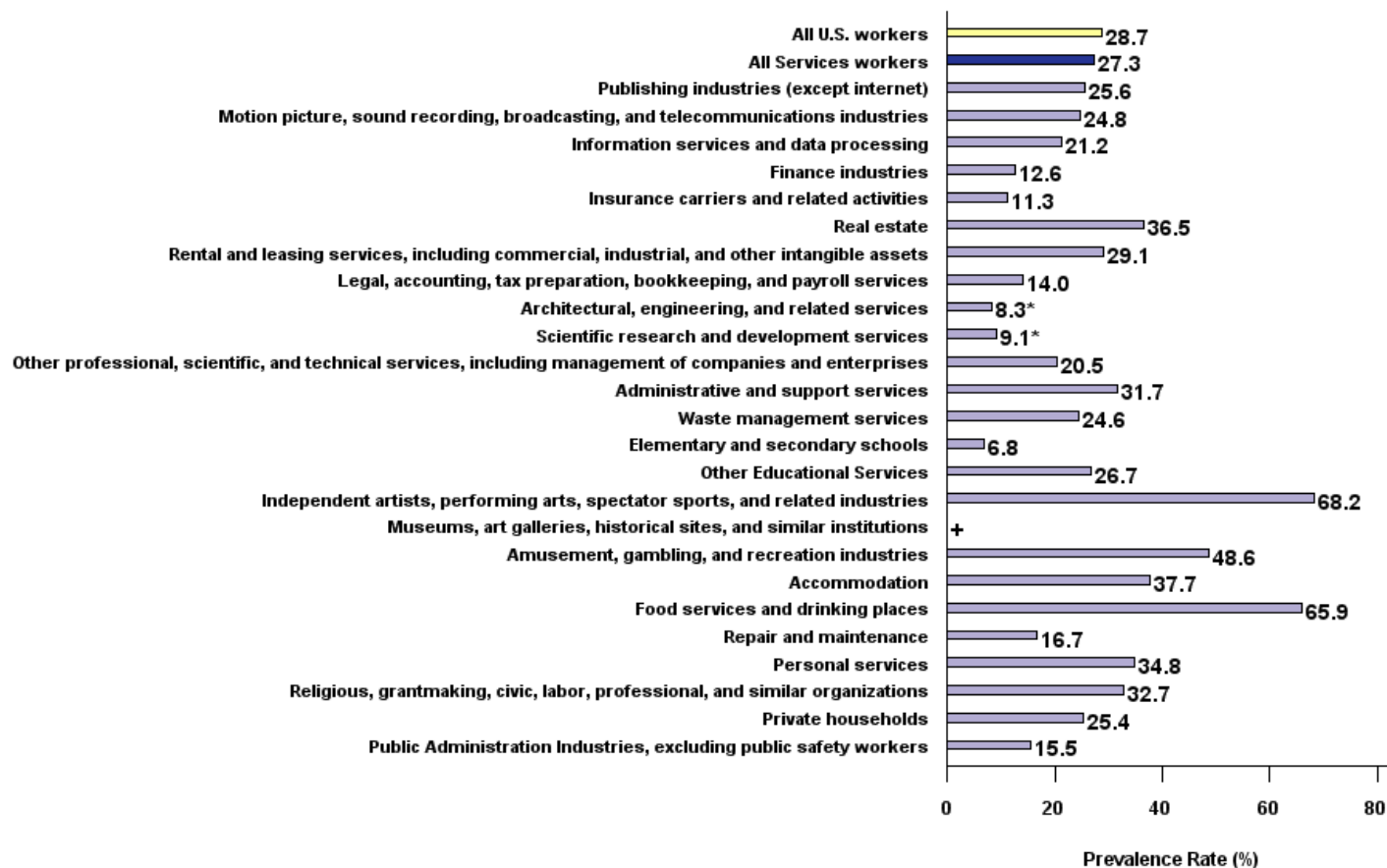
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	7.2	0.3	6.7-7.7
Services	8.7	0.4	8.0-9.5
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	7.1	1.7	3.7-10.5
Information services and data processing	9.5*	4.2	1.1-17.8
Finance industries	2.9*	1.0	1.0-4.8
Insurance carriers and related activities	2.0*	0.8	0.5-3.5
Real estate	2.1*	0.8	0.4-3.7
Rental and leasing services, including commercial, industrial, and other intangible assets	+	+	+
Legal, accounting, tax preparation, bookkeeping, and payroll services	6.0	1.5	3.0-9.0
Architectural, engineering, and related services	8.3	2.5	3.5-13.2
Scientific research and development services	8.8*	2.9	3.1-14.4
Other professional, scientific, and technical services, including management of companies and enterprises	9.5	1.6	6.4-12.5
Administrative and support services	17.8	1.7	14.5-21.2
Waste management services	+	+	+
Elementary and secondary schools	5.4	0.9	3.7-7.0
Other Educational Services	20.0	2.2	15.7-24.3
Independent artists, performing arts, spectator sports, and related industries	25.3	4.5	16.4-34.3
Museums, art galleries, historical sites, and similar institutions	17.7*	6.7	4.6-30.8
Amusement, gambling, and recreation industries	11.4	3.0	5.5-17.3
Accommodation	9.1*	3.8	1.6-16.5
Food services and drinking places	5.4	0.9	3.6-7.2
Repair and maintenance	4.2*	1.6	1.1-7.4
Personal services	1.6*	0.8	0.1-3.1
Religious, grantmaking, civic, labor, professional, and similar organizations	9.8	2.4	5.1-14.4
Private households	29.2	5.5	18.3-40.1
Public Administration Industries, excluding public safety workers	7.7	1.1	5.5-10.0

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Figure 8. Prevalence of non-standard shifts among U.S. adults who worked in the past 12 months by Services subsector, 2010

*NHIS Question: Which of the following best describes the hours you usually [work/worked]?
 (Non-standard shift = a regular evening shift; a regular night shift; a rotating shift;
 or some other schedule not including a regular daytime schedule)*



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 8. Prevalence of non-standard shifts among U.S. adults who worked in the past 12 months by Services subsector, 2010

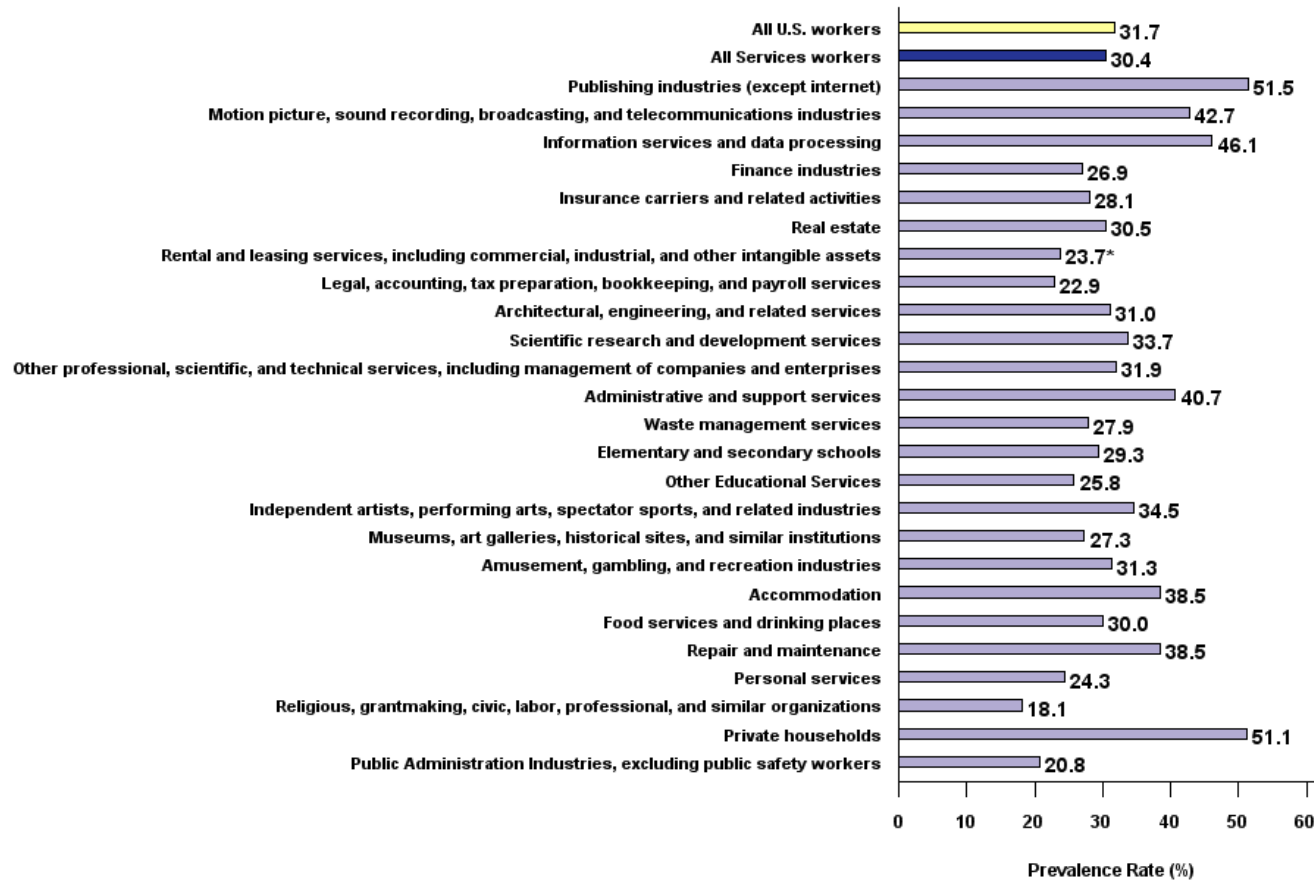
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	28.7	0.5	27.8-29.7
Services	27.3	0.6	26.0-28.6
Publishing industries (except internet)	25.6	5.5	14.8-36.4
Motion picture, sound recording, broadcasting, and telecommunications industries	24.8	2.9	19.0-30.6
Information services and data processing	21.2	6.2	8.9-33.4
Finance industries	12.6	2.0	8.6-16.6
Insurance carriers and related activities	11.3	2.3	6.8-15.8
Real estate	36.5	3.6	29.5-43.5
Rental and leasing services, including commercial, industrial, and other intangible assets	29.1	7.4	14.6-43.7
Legal, accounting, tax preparation, bookkeeping, and payroll services	14.0	2.5	9.0-19.0
Architectural, engineering, and related services	8.3*	2.5	3.3-13.3
Scientific research and development services	9.1*	3.2	2.8-15.3
Other professional, scientific, and technical services, including management of companies and enterprises	20.5	2.2	16.3-24.8
Administrative and support services	31.7	1.9	27.9-35.4
Waste management services	24.6	6.8	11.3-37.9
Elementary and secondary schools	6.8	0.9	4.9-8.6
Other Educational Services	26.7	2.2	22.4-30.9
Independent artists, performing arts, spectator sports, and related industries	68.2	5.1	58.1-78.3
Museums, art galleries, historical sites, and similar institutions	+	+	+
Amusement, gambling, and recreation industries	48.6	4.3	40.1-57.1
Accommodation	37.7	4.8	28.4-47.1
Food services and drinking places	65.9	1.8	62.4-69.4
Repair and maintenance	16.7	3.1	10.7-22.7
Personal services	34.8	3.5	27.8-41.7
Religious, grantmaking, civic, labor, professional, and similar organizations	32.7	3.8	25.2-40.1
Private households	25.4	4.4	16.7-34.1
Public Administration Industries, excluding public safety workers	15.5	1.5	12.5-18.5

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

**Figure 9. Prevalence of job insecurity among working U.S. adults
by Services subsector, 2010**

*NHIS Question: I [am/was] worried about becoming unemployed.
(Job insecurity = strongly agree or agree)*



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

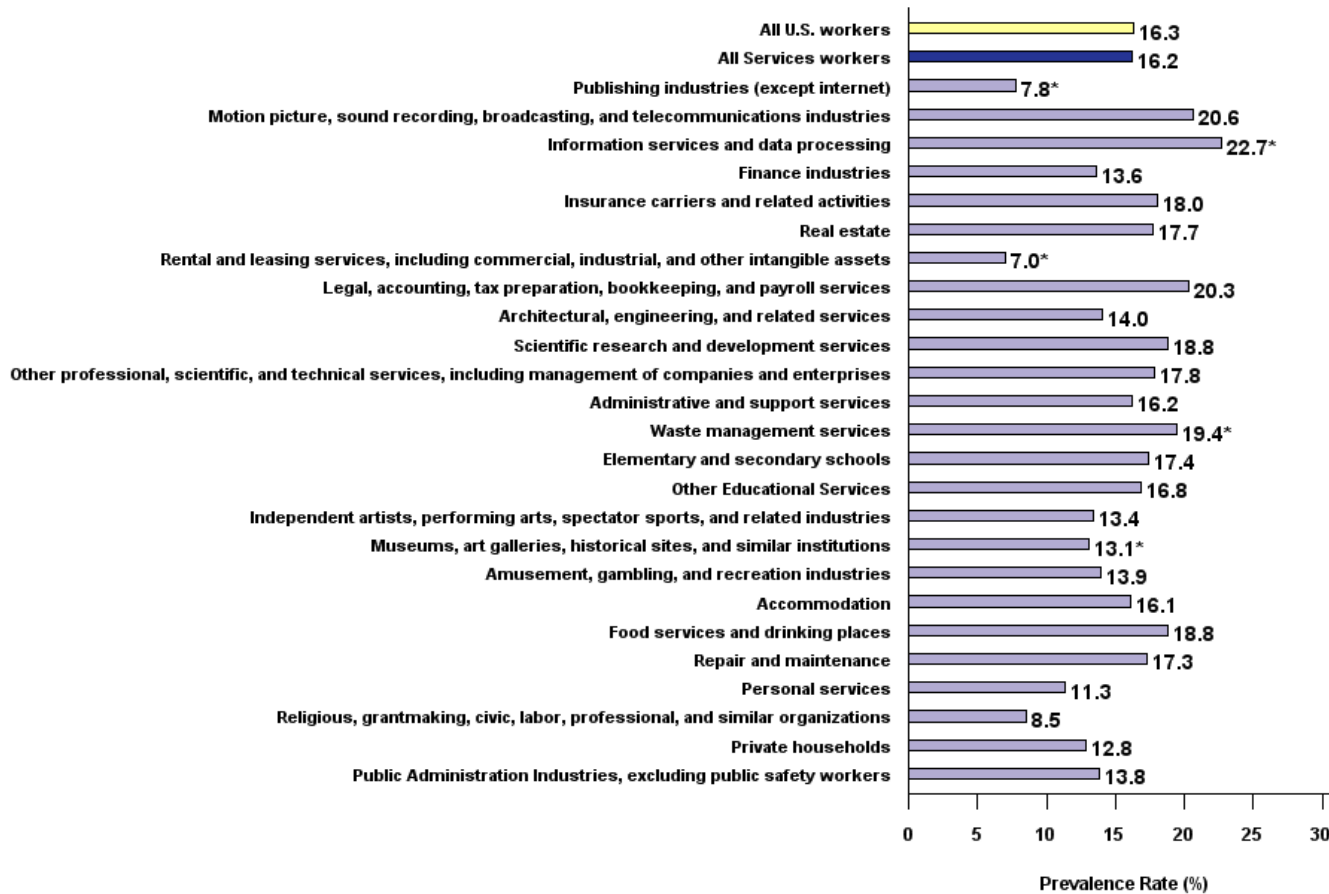
Table 9. Prevalence of job insecurity among working U.S. adults by Services subsector, 2010

	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	31.7	0.5	30.8-32.6
Services	30.4	0.6	29.1-31.6
Publishing industries (except internet)	51.5	5.9	39.9-63.1
Motion picture, sound recording, broadcasting, and telecommunications industries	42.7	3.6	35.7-49.8
Information services and data processing	46.1	8.3	29.9-62.4
Finance industries	26.9	2.7	21.6-32.2
Insurance carriers and related activities	28.1	3.1	22.0-34.2
Real estate	30.5	3.6	23.5-37.6
Rental and leasing services, including commercial, industrial, and other intangible assets	23.7*	7.6	8.8-38.6
Legal, accounting, tax preparation, bookkeeping, and payroll services	22.9	3.1	16.9-28.9
Architectural, engineering, and related services	31.0	4.0	23.1-38.9
Scientific research and development services	33.7	5.6	22.8-44.7
Other professional, scientific, and technical services, including management of companies and enterprises	31.9	2.7	26.7-37.1
Administrative and support services	40.7	2.3	36.2-45.3
Waste management services	27.9	7.7	12.7-43.0
Elementary and secondary schools	29.3	1.8	25.7-32.9
Other Educational Services	25.8	2.3	21.3-30.2
Independent artists, performing arts, spectator sports, and related industries	34.5	5.7	23.4-45.7
Museums, art galleries, historical sites, and similar institutions	27.3	7.7	12.0-42.5
Amusement, gambling, and recreation industries	31.3	3.7	23.9-38.7
Accommodation	38.5	5.0	28.7-48.4
Food services and drinking places	30.0	1.8	26.4-33.7
Repair and maintenance	38.5	4.0	30.6-46.4
Personal services	24.3	2.7	19.0-29.6
Religious, grantmaking, civic, labor, professional, and similar organizations	18.1	2.8	12.6-23.7
Private households	51.1	5.1	41.1-61.2
Public Administration Industries, excluding public safety workers	20.8	1.8	17.4-24.2

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

Figure 10. Prevalence of work-family imbalance among working U.S. adults by Services subsector, 2010

*NHIS Question: It [is/was] easy for me to combine work with family responsibilities.
(Work-family imbalance = disagree or strongly disagree)*



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

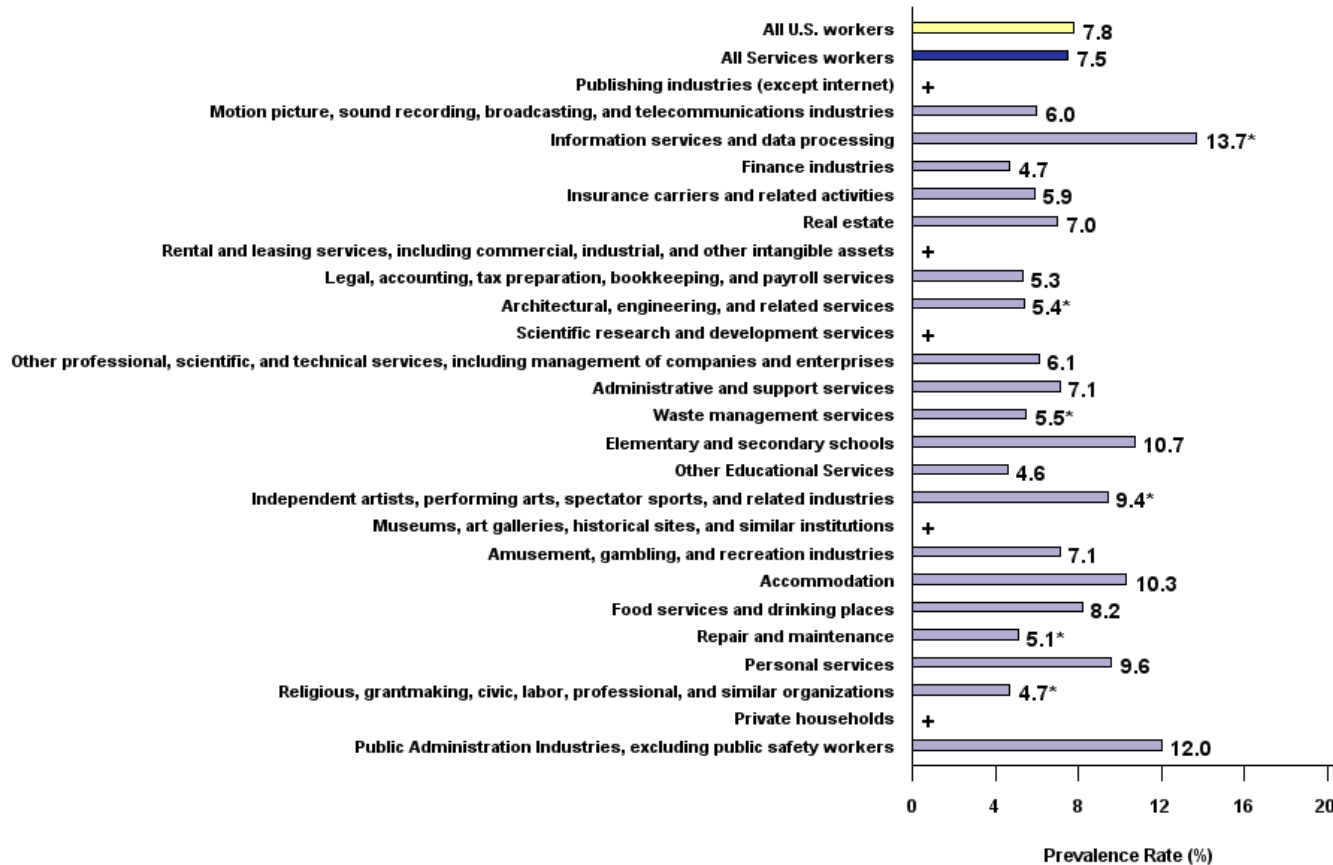
Table 10. Prevalence of work-family imbalance among working U.S. adults by Services subsector, 2010

	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	16.3	0.4	15.6-17.1
Services	16.2	0.5	15.2-17.3
Publishing industries (except internet)	7.8*	2.9	2.1-13.5
Motion picture, sound recording, broadcasting, and telecommunications industries	20.6	2.9	14.9-26.3
Information services and data processing	22.7*	7.6	7.7-37.7
Finance industries	13.6	2.0	9.6-17.6
Insurance carriers and related activities	18.0	2.6	12.8-23.1
Real estate	17.7	3.4	11.1-24.3
Rental and leasing services, including commercial, industrial, and other intangible assets	7.0*	3.2	0.7-13.2
Legal, accounting, tax preparation, bookkeeping, and payroll services	20.3	2.8	14.9-25.8
Architectural, engineering, and related services	14.0	3.0	8.0-19.9
Scientific research and development services	18.8	4.1	10.7-26.8
Other professional, scientific, and technical services, including management of companies and enterprises	17.8	2.2	13.5-22.1
Administrative and support services	16.2	1.7	12.9-19.5
Waste management services	19.4*	6.7	6.1-32.6
Elementary and secondary schools	17.4	1.5	14.4-20.3
Other Educational Services	16.8	1.9	13.0-20.6
Independent artists, performing arts, spectator sports, and related industries	13.4	3.9	5.8-21.0
Museums, art galleries, historical sites, and similar institutions	13.1*	6.3	0.6-25.5
Amusement, gambling, and recreation industries	13.9	3.3	7.5-20.3
Accommodation	16.1	3.6	8.9-23.2
Food services and drinking places	18.8	1.5	15.8-21.8
Repair and maintenance	17.3	2.8	11.8-22.8
Personal services	11.3	2.5	6.3-16.3
Religious, grantmaking, civic, labor, professional, and similar organizations	8.5	2.0	4.7-12.4
Private households	12.8	3.7	5.6-20.1
Public Administration Industries, excluding public safety workers	13.8	1.6	10.6-17.0

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

Figure 11. Prevalence of hostile work environments among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: During the past 12 months, were you threatened, bullied, or harassed by anyone while you were on the job?



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 11. Prevalence of hostile work environments among U.S. adults who worked in the past 12 months by Services subsector, 2010

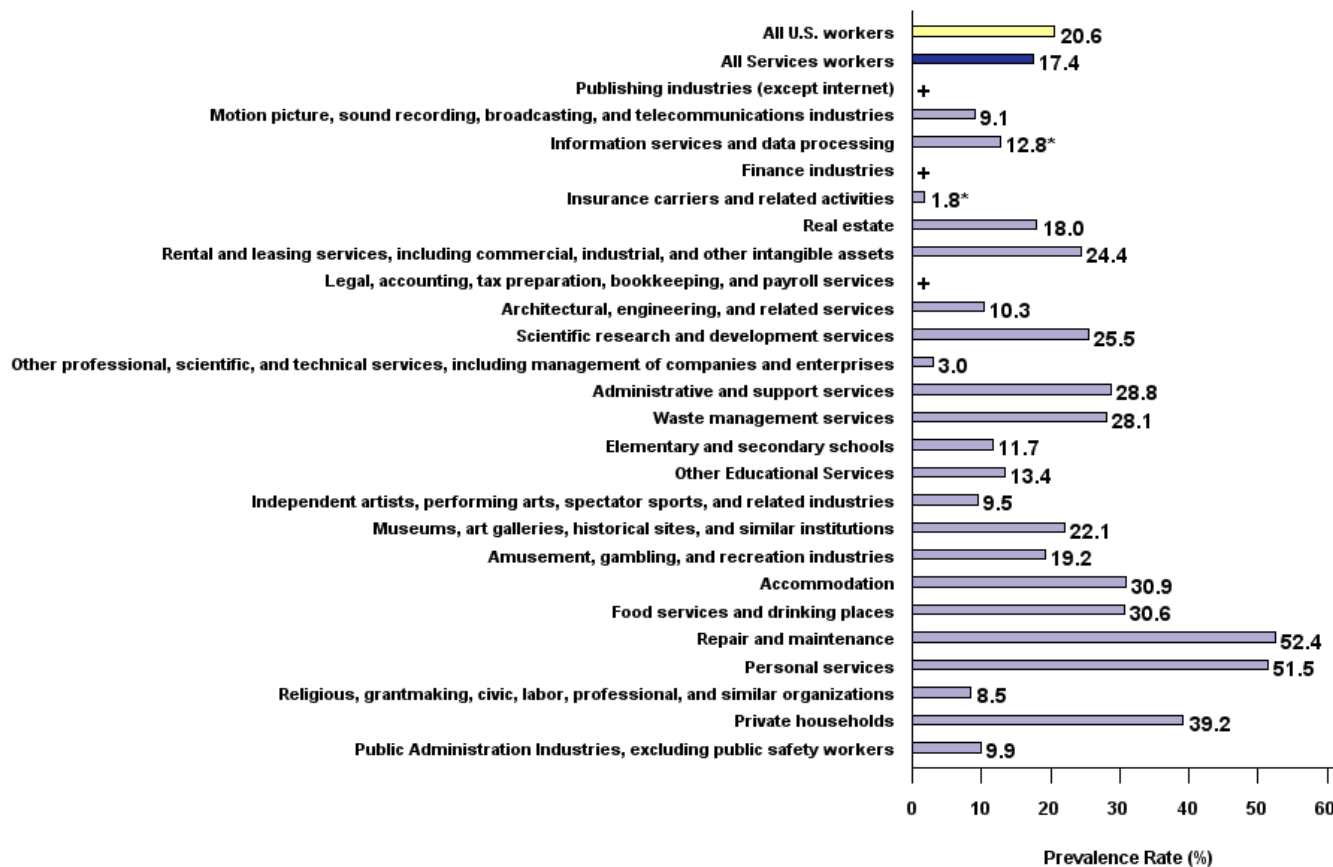
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	7.8	0.3	7.3-8.4
Services	7.5	0.4	6.7-8.3
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	6.0	1.5	3.0-9.1
Information services and data processing	13.7*	6.4	1.0-26.3
Finance industries	4.7	1.0	2.8-6.6
Insurance carriers and related activities	5.9	1.6	2.8-9.1
Real estate	7.0	1.7	3.6-10.4
Rental and leasing services, including commercial, industrial, and other intangible assets	+	+	+
Legal, accounting, tax preparation, bookkeeping, and payroll services	5.3	1.5	2.4-8.3
Architectural, engineering, and related services	5.4*	1.7	2.2-8.7
Scientific research and development services	+	+	+
Other professional, scientific, and technical services, including management of companies and enterprises	6.1	1.2	3.8-8.4
Administrative and support services	7.1	1.1	5.0-9.1
Waste management services	5.5*	2.2	1.1-9.9
Elementary and secondary schools	10.7	1.2	8.4-13.0
Other Educational Services	4.6	1.0	2.7-6.6
Independent artists, performing arts, spectator sports, and related industries	9.4*	2.8	3.9-15.0
Museums, art galleries, historical sites, and similar institutions	+	+	+
Amusement, gambling, and recreation industries	7.1	2.1	3.0-11.2
Accommodation	10.3	2.6	5.2-15.3
Food services and drinking places	8.2	1.0	6.2-10.2
Repair and maintenance	5.1*	1.6	1.9-8.2
Personal services	9.6	2.8	4.0-15.1
Religious, grantmaking, civic, labor, professional, and similar organizations	4.7*	1.4	1.9-7.5
Private households	+	+	+
Public Administration Industries, excluding public safety workers	12.0	1.4	9.3-14.8

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Figure 12. Prevalence of exposure to potential skin hazards at work among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: During the past 12 months, did you regularly handle or were you in skin contact with chemical products or substances at work twice a week or more?



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 12. Prevalence of exposure to potential skin hazards at work among U.S. adults who worked in the past 12 months by Services subsector, 2010

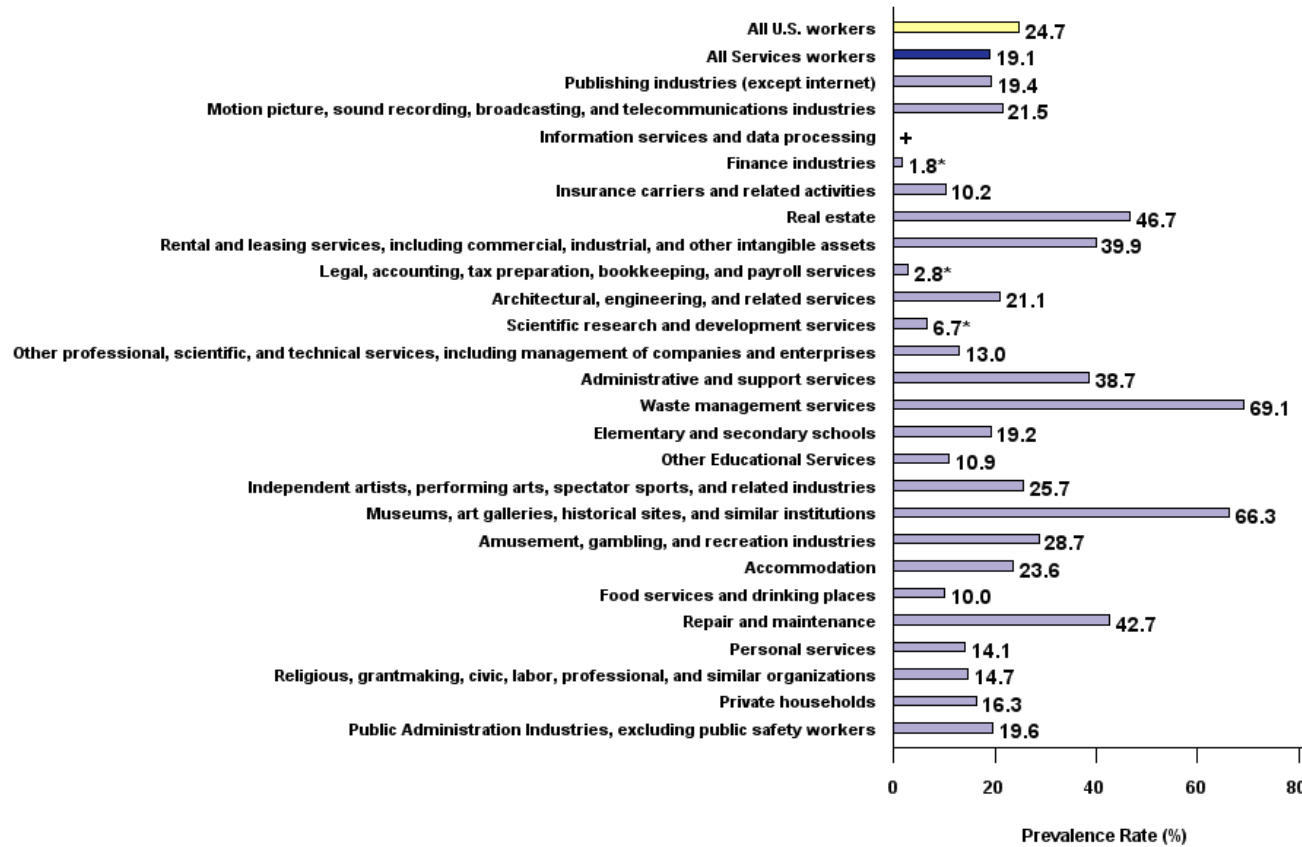
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	20.6	0.4	19.8-21.3
Services	17.4	0.5	16.4-18.4
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	9.1	2.4	4.4-13.7
Information services and data processing	12.8*	5.8	1.3-24.3
Finance industries	+	+	+
Insurance carriers and related activities	1.8*	0.9	0.1-3.5
Real estate	18.0	3.0	12.0-24.0
Rental and leasing services, including commercial, industrial, and other intangible assets	24.4	6.9	10.7-38.1
Legal, accounting, tax preparation, bookkeeping, and payroll services	+	+	+
Architectural, engineering, and related services	10.3	2.7	5.0-15.5
Scientific research and development services	25.5	5.7	14.4-36.7
Other professional, scientific, and technical services, including management of companies and enterprises	3.0	0.8	1.4-4.6
Administrative and support services	28.8	2.0	25.0-32.7
Waste management services	28.1	7.0	14.2-42.0
Elementary and secondary schools	11.7	1.1	9.5-14.0
Other Educational Services	13.4	1.9	9.8-17.1
Independent artists, performing arts, spectator sports, and related industries	9.5	2.3	5.0-13.9
Museums, art galleries, historical sites, and similar institutions	22.1	5.8	10.7-33.6
Amusement, gambling, and recreation industries	19.2	3.7	12.0-26.4
Accommodation	30.9	4.2	22.6-39.2
Food services and drinking places	30.6	1.7	27.2-34.0
Repair and maintenance	52.4	3.6	45.4-59.5
Personal services	51.5	3.4	44.8-58.1
Religious, grantmaking, civic, labor, professional, and similar organizations	8.5	1.9	4.7-12.3
Private households	39.2	5.3	28.9-49.6
Public Administration Industries, excluding public safety workers	9.9	1.2	7.5-12.4

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Figure 13. Prevalence of exposure to outdoor work among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: During the past 12 months, did you regularly work outdoors twice a week or more?



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 13. Prevalence of exposure to outdoor work among U.S. adults who worked in the past 12 months by Services subsector, 2010

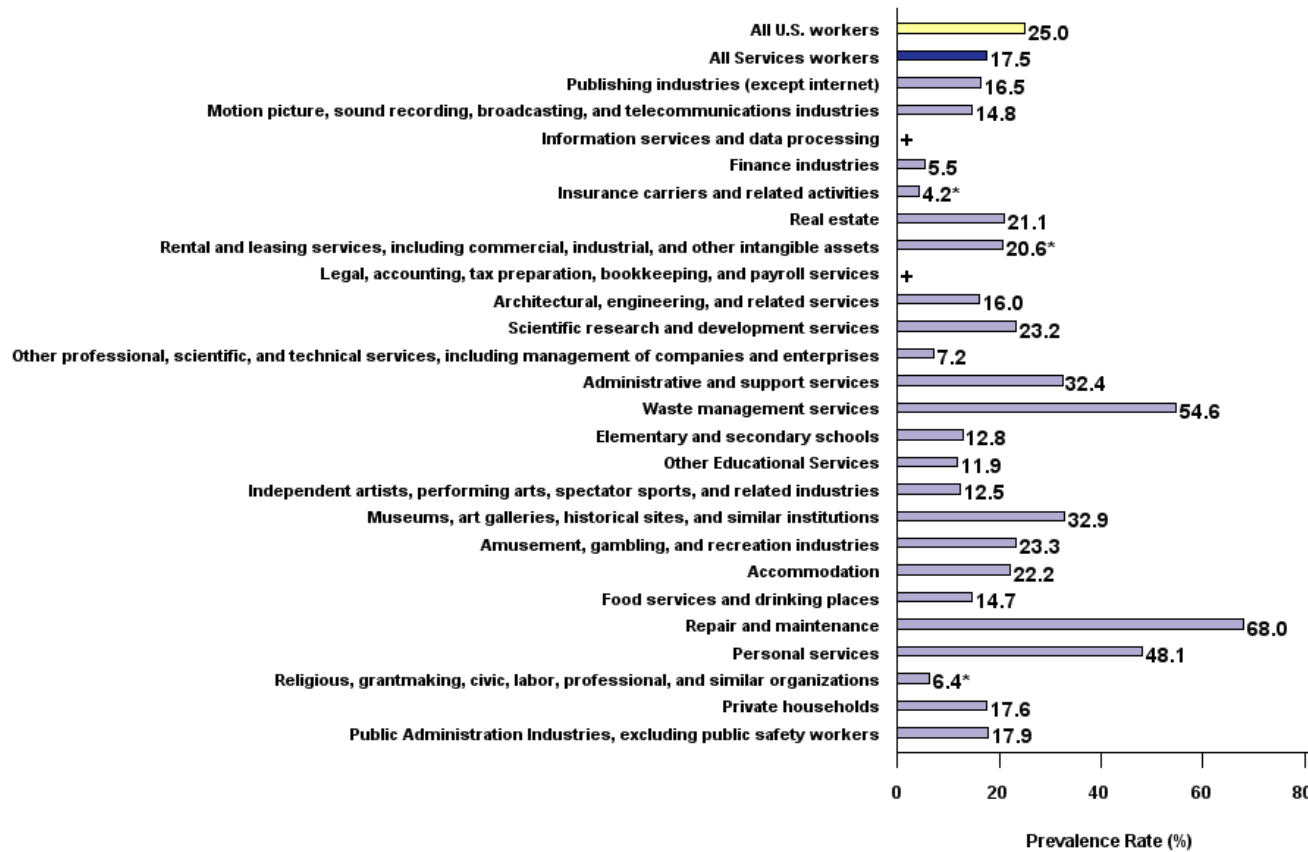
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	24.7	0.4	23.8-25.6
Services	19.1	0.6	18.1-20.2
Publishing industries (except internet)	19.4	5.8	8.0-30.8
Motion picture, sound recording, broadcasting, and telecommunications industries	21.5	2.8	16.0-27.0
Information services and data processing	+	+	+
Finance industries	1.8*	0.6	0.6-3.0
Insurance carriers and related activities	10.2	2.4	5.4-14.9
Real estate	46.7	3.7	39.5-54.0
Rental and leasing services, including commercial, industrial, and other intangible assets	39.9	7.6	24.9-55.0
Legal, accounting, tax preparation, bookkeeping, and payroll services	2.8*	1.2	0.4-5.2
Architectural, engineering, and related services	21.1	3.7	13.8-28.4
Scientific research and development services	6.7*	2.6	1.7-11.7
Other professional, scientific, and technical services, including management of companies and enterprises	13.0	1.9	9.3-16.8
Administrative and support services	38.7	2.2	34.3-43.0
Waste management services	69.1	6.5	56.2-81.9
Elementary and secondary schools	19.2	1.4	16.5-21.9
Other Educational Services	10.9	1.6	7.8-14.0
Independent artists, performing arts, spectator sports, and related industries	25.7	4.6	16.7-34.8
Museums, art galleries, historical sites, and similar institutions	66.3	7.3	51.8-80.7
Amusement, gambling, and recreation industries	28.7	4.1	20.5-36.8
Accommodation	23.6	4.3	15.2-32.0
Food services and drinking places	10.0	1.1	7.8-12.1
Repair and maintenance	42.7	3.9	35.0-50.5
Personal services	14.1	2.4	9.3-18.9
Religious, grantmaking, civic, labor, professional, and similar organizations	14.7	2.5	9.7-19.7
Private households	16.3	3.7	9.1-23.5
Public Administration Industries, excluding public safety workers	19.6	1.7	16.2-23.0

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Figure 14. Prevalence of exposure to vapors, gas, dust, or fumes among U.S. adults who worked in the past 12 months by Services subsector, 2010

*NHIS Question: This next question refers to the job you held the longest.
Were you regularly exposed to vapors, gas, dust, or fumes at work twice a week or more?*



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 14. Prevalence of exposure to vapors, gas, dust, or fumes among U.S. adults who worked in the past 12 months by Services subsector, 2010

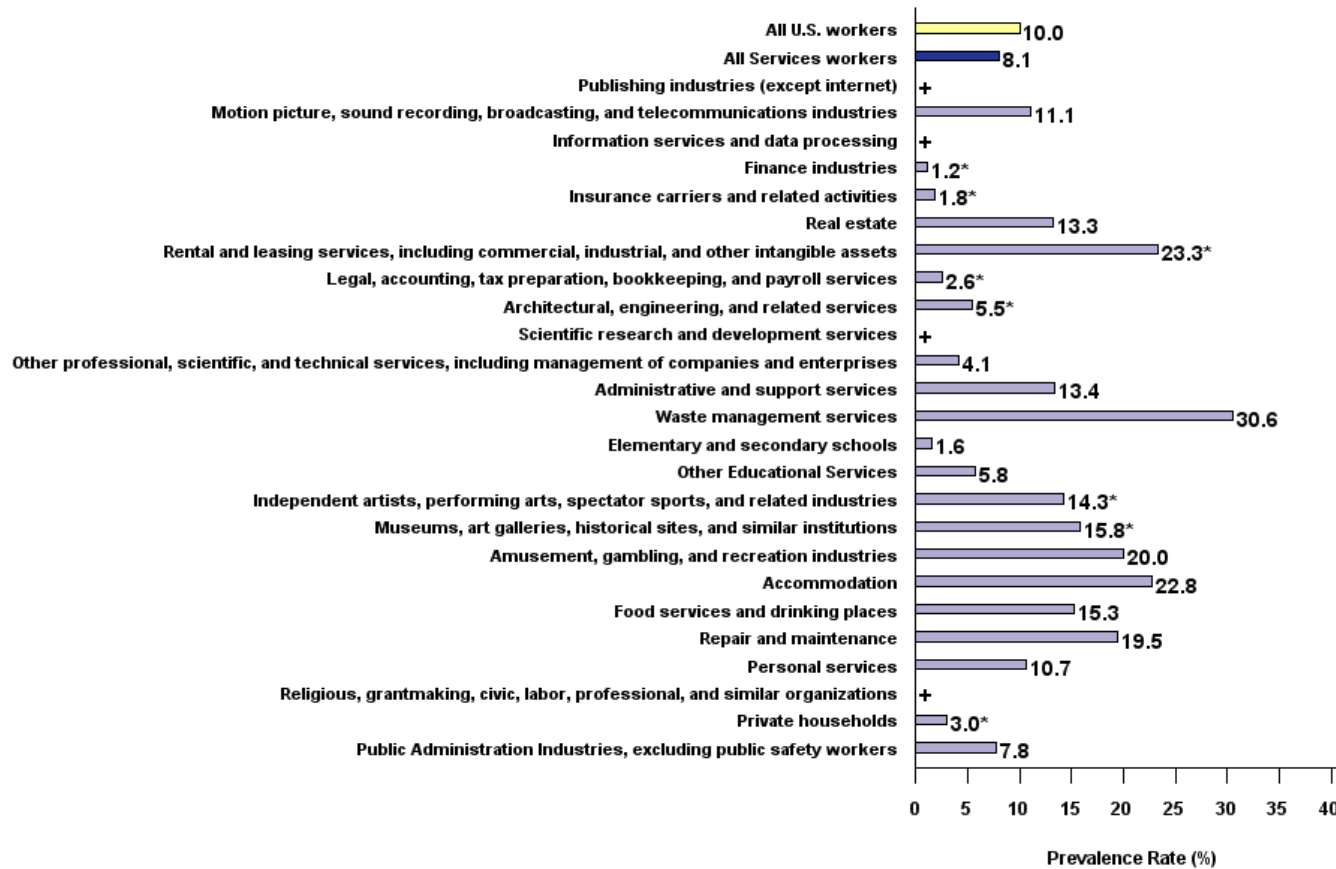
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	25.0	0.4	24.2-25.8
Services	17.5	0.5	16.4-18.5
Publishing industries (except internet)	16.5	4.6	7.4-25.7
Motion picture, sound recording, broadcasting, and telecommunications industries	14.8	2.6	9.7-20.0
Information services and data processing	+	+	+
Finance industries	5.5	1.3	3.1-8.0
Insurance carriers and related activities	4.2*	1.4	1.4-7.0
Real estate	21.1	3.3	14.7-27.5
Rental and leasing services, including commercial, industrial, and other intangible assets	20.6*	6.6	7.7-33.6
Legal, accounting, tax preparation, bookkeeping, and payroll services	+	+	+
Architectural, engineering, and related services	16.0	3.0	10.1-21.9
Scientific research and development services	23.2	5.9	11.6-34.8
Other professional, scientific, and technical services, including management of companies and enterprises	7.2	1.5	4.2-10.1
Administrative and support services	32.4	2.5	27.5-37.3
Waste management services	54.6	8.1	38.7-70.5
Elementary and secondary schools	12.8	1.4	10.2-15.5
Other Educational Services	11.9	1.7	8.5-15.3
Independent artists, performing arts, spectator sports, and related industries	12.5	3.6	5.6-19.5
Museums, art galleries, historical sites, and similar institutions	32.9	8.2	16.6-49.1
Amusement, gambling, and recreation industries	23.3	3.4	16.5-30.0
Accommodation	22.2	4.0	14.4-29.9
Food services and drinking places	14.7	1.3	12.2-17.2
Repair and maintenance	68.0	3.7	60.8-75.3
Personal services	48.1	3.4	41.5-54.8
Religious, grantmaking, civic, labor, professional, and similar organizations	6.4*	2.3	1.9-10.9
Private households	17.6	5.1	7.7-27.6
Public Administration Industries, excluding public safety workers	17.9	1.6	14.7-21.1

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Figure 15a. Prevalence of exposure to secondhand smoke at work among non-smoking U.S. adults by Services subsector, 2010

NHIS Question: During the past 12 months, were you regularly exposed to tobacco smoke from other people at work twice a week or more?



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+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Table 15a. Prevalence of exposure to secondhand smoke at work among non-smoking U.S. adults by Services subsector, 2010

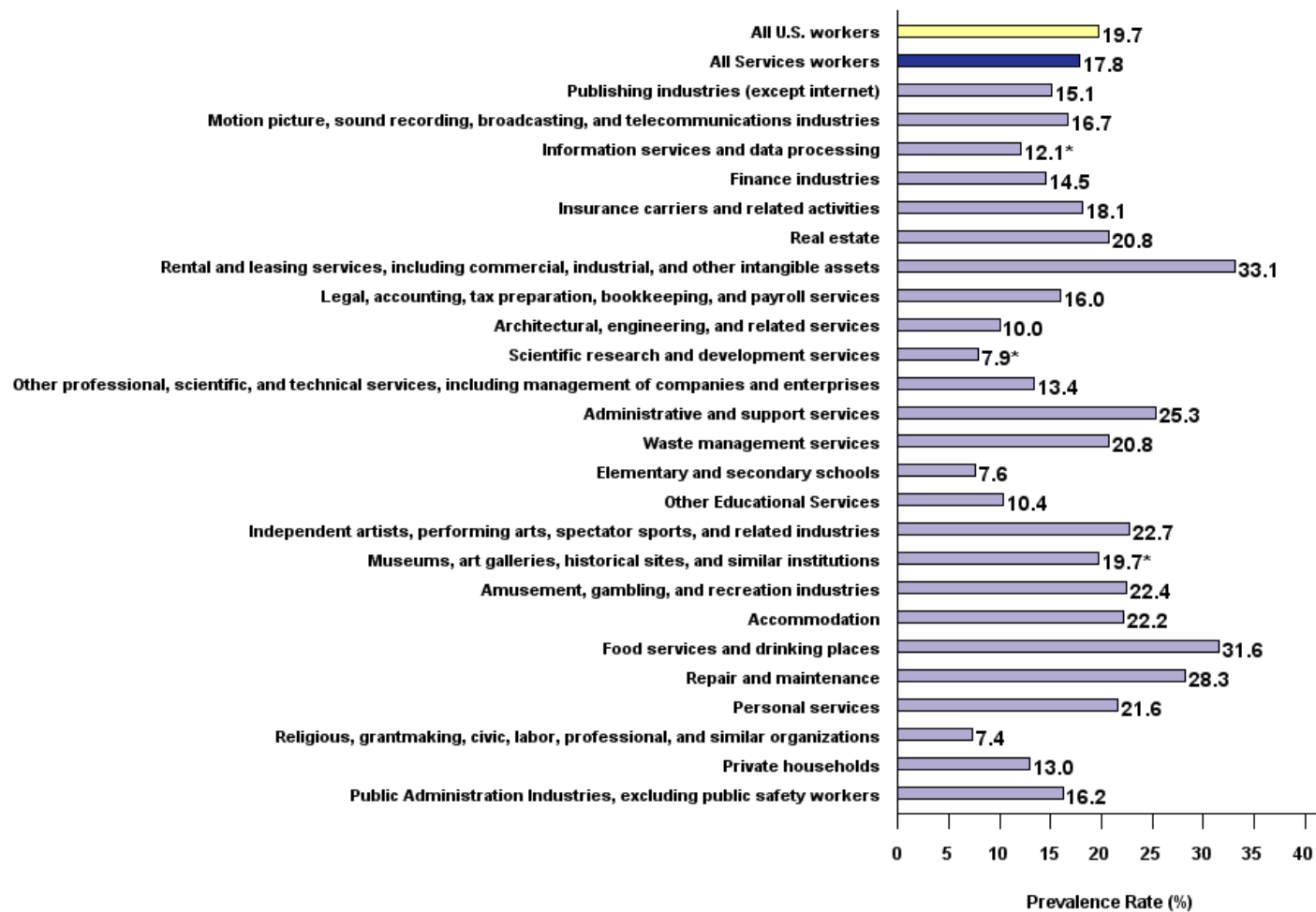
	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	10.0	0.3	9.3-10.6
Services	8.1	0.4	7.3-8.9
Publishing industries (except internet)	+	+	+
Motion picture, sound recording, broadcasting, and telecommunications industries	11.1	2.3	6.5-15.6
Information services and data processing	+	+	+
Finance industries	1.2*	0.5	0.2-2.2
Insurance carriers and related activities	1.8*	0.7	0.4-3.2
Real estate	13.3	3.5	6.4-20.3
Rental and leasing services, including commercial, industrial, and other intangible assets	23.3*	9.4	4.9-41.7
Legal, accounting, tax preparation, bookkeeping, and payroll services	2.6*	1.0	0.7-4.6
Architectural, engineering, and related services	5.5*	2.2	1.1-9.8
Scientific research and development services	+	+	+
Other professional, scientific, and technical services, including management of companies and enterprises	4.1	1.0	2.1-6.1
Administrative and support services	13.4	1.9	9.6-17.1
Waste management services	30.6	8.6	13.7-47.6
Elementary and secondary schools	1.6	0.4	0.9-2.4
Other Educational Services	5.8	1.1	3.6-8.0
Independent artists, performing arts, spectator sports, and related industries	14.3*	4.3	5.8-22.8
Museums, art galleries, historical sites, and similar institutions	15.8*	7.1	1.8-29.8
Amusement, gambling, and recreation industries	20.0	4.0	12.2-27.8
Accommodation	22.8	4.5	13.8-31.7
Food services and drinking places	15.3	1.5	12.3-18.3
Repair and maintenance	19.5	4.0	11.7-27.4
Personal services	10.7	2.7	5.5-15.9
Religious, grantmaking, civic, labor, professional, and similar organizations	+	+	+
Private households	3.0*	1.4	0.3-5.8
Public Administration Industries, excluding public safety workers	7.8	1.2	5.5-10.1

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

+ Estimates with a relative standard error >50% are not shown as they do not meet NCHS reliability/precision standards.

Figure 15b. Prevalence of smoking among U.S. adults who worked in the past 12 months by Services subsector, 2010

NHIS Question: Do you now smoke cigarettes every day, some days or not at all?



* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.

Table 15b. Prevalence of smoking among U.S. adults who worked in the past 12 months by Services subsector, 2010

	Prevalence (%)	Standard Error of Prevalence	95% Confidence Interval
All U.S. workers	19.7	0.4	18.9-20.4
Services	17.8	0.5	16.9-18.7
Publishing industries (except internet)	15.1	4.0	7.2-23.0
Motion picture, sound recording, broadcasting, and telecommunications industries	16.7	2.4	11.9-21.4
Information services and data processing	12.1*	4.5	3.3-20.8
Finance industries	14.5	2.0	10.6-18.3
Insurance carriers and related activities	18.1	2.7	12.7-23.5
Real estate	20.8	2.9	15.1-26.6
Rental and leasing services, including commercial, industrial, and other intangible assets	33.1	7.3	18.7-47.5
Legal, accounting, tax preparation, bookkeeping, and payroll services	16.0	2.3	11.4-20.6
Architectural, engineering, and related services	10.0	2.5	5.0-15.0
Scientific research and development services	7.9*	3.2	1.6-14.2
Other professional, scientific, and technical services, including management of companies and enterprises	13.4	1.5	10.3-16.4
Administrative and support services	25.3	1.9	21.5-29.1
Waste management services	20.8	5.7	9.6-32.1
Elementary and secondary schools	7.6	0.8	6.0-9.3
Other Educational Services	10.4	1.5	7.5-13.3
Independent artists, performing arts, spectator sports, and related industries	22.7	4.5	13.9-31.6
Museums, art galleries, historical sites, and similar institutions	19.7*	6.5	7.0-32.5
Amusement, gambling, and recreation industries	22.4	3.9	14.8-30.0
Accommodation	22.2	3.7	15.1-29.4
Food services and drinking places	31.6	1.9	27.9-35.3
Repair and maintenance	28.3	3.7	20.9-35.6
Personal services	21.6	2.9	15.9-27.3
Religious, grantmaking, civic, labor, professional, and similar organizations	7.4	1.6	4.3-10.4
Private households	13.0	3.4	6.3-19.7
Public Administration Industries, excluding public safety workers	16.2	1.4	13.5-18.9

* These estimates have a relative standard error >30% and <50% and should be used with caution as they do not meet NCHS reliability/precision standards.