

# Data Working Group 2018 Q4 Case Report

## Background

The Data Working Group (DWG) filed 507 cases for the time period from 1 October 2018 to 31 December 2018. A feature on the OpenStreetMap Website that allows direct reporting of issues through the site was rolled out last quarter, so the number of issues cannot directly be compared in Q2, Q3 and Q4, and the work involved in a typical issue has also changed.

Some inquiries were handled quickly without any official action on the Data Working Group's part—usually due to the inquiry not falling under the purview of the Data Working Group.

Generally, when a complaint is brought to the DWG, the complainant is asked to first open dialogue with the user in question. This is accomplished through the channels of changeset discussions, forum and mailing list posts, or private messages as a last resort. DWG members may also choose to become directly involved in this communication immediately; otherwise, they will wait for a response from the user. Changeset discussions are viewable by everyone and are preferred as other OSM users can also provide input and so that the communication trail can be established.

If a user is unresponsive after a period of time but continues to edit the map, they will often be given a 0 hour block. This block requires them to log into the OSM website and read the block message set by a DWG member. In some cases, a user performing large-scale edits or using incompatible data sources may be blocked immediately to provide a pause for analysis and limit the amount of data added to the database.

Data that are found to be in conflict with the OSM license or community standards of practice may be reverted either by a DWG member or by a member of the community if requested. Data may also be redacted completely from the database, especially for egregious copyright violations. Occasionally the DWG receives requests or complaints from the general public through the Digital Millennium Copyright Act compliance email address; correctly mapped data is usually not modified, but small changes in classifications or representation may be made by DWG members.

In every case, the DWG gives mappers the benefit of the doubt and that they are acting with good intentions. Complaints may indeed be ruled as unfounded or incorrect if the alleged is correctly mapping. Perhaps the features added are very new, and a user surveyed that data but did not indicate this in their changeset. Alternatively, the user may be adding survey data from a holiday a few weeks prior that was greatly removed from their home. In these instances, tickets are closed out and no further action is taken.

## Case list

Created	Type	Region	Action
2018/10/01	other	Tunisia	advice given
2018/10/01	other	Japan	advice given
2018/10/01	spam or poor mapping	Canada	advice given
2018/10/02	user conflict and non-responsiveness	Europe	block issued
2018/10/02	user conflict and non-responsiveness	Germany	block issued
2018/10/02	user conflict and non-responsiveness	Germany	no action needed
2018/10/02	user conflict and non-responsiveness	Thailand	advice given
2018/10/02	spam or poor mapping	Ukraine	advice given
2018/10/03	vandalism	USA	other
2018/10/03	request to remove personal data found in OSM	France	hiding of notes or comments
2018/10/03	spam or poor mapping	Spain	reverted
2018/10/03	spam or poor mapping	USA	block issued, reverted
2018/10/03	user conflict and non-responsiveness	Curacao	block issued
2018/10/04	general request for information	Moldova	advice given
2018/10/04	user conflict and non-responsiveness	Australia	block issued
2018/10/04	spam or poor mapping	USA	reverted
2018/10/05	user conflict and non-responsiveness	Germany	block issued
2018/10/05	vandalism	Europe	reverted
2018/10/05	spam or poor mapping	USA	advice given
2018/10/05	user conflict and non-responsiveness	Worldwide	advice given, block issued
2018/10/05	request to remove personal data found in OSM	Burma	advice given
2018/10/05	spam or poor mapping	Worldwide	advice given
2018/10/07	spam or poor mapping	Worldwide	advice given, block issued
2018/10/07	other	Moldova	other
2018/10/08	other	N/A	other
2018/10/08	spam or poor mapping	Bangladesh	advice given
2018/10/08	misdirected request for changes outside OSM	Turkey	advice given
2018/10/08	general request for information	Iran	advice given
2018/10/08	spam or poor mapping	Colombia	advice given, changeset commented, reverted
2018/10/08	spam or poor mapping	Mexico	advice given, changeset commented
2018/10/08	user conflict and non-responsiveness	Germany	advice given
2018/10/08	general request for information	Netherlands	advice given
2018/10/08	spam or poor mapping	China	reverted
2018/10/08	misdirected request for changes outside OSM	USA	advice given
2018/10/08	spam or poor mapping	Mexico	advice given
2018/10/08	spam or poor mapping	Poland	advice given
2018/10/08	vandalism	Bosnia	block issued, reverted
2018/10/09	other		advice given
2018/10/09	import from potentially incompatible source	Germany	redacted, reverted
2018/10/09	other	Switzerland	no action needed
2018/10/09	spam or poor mapping	USA	hiding of notes or comments
2018/10/09	spam or poor mapping	USA	hiding of notes or comments
2018/10/09	spam or poor mapping	USA	hiding of notes or comments
2018/10/09	spam or poor mapping	Canada	hiding of notes or comments
2018/10/09	spam or poor mapping	Canada	hiding of notes or comments
2018/10/09	spam or poor mapping	Australia	hiding of notes or comments
2018/10/09	spam or poor mapping	USA	hiding of notes or comments
2018/10/09	undiscussed mechanical edit		reverted
2018/10/09	vandalism	Hong Kong	advice given
2018/10/09	general request for information	USA; Netherlands	advice given, other
2018/10/09	general request for information	Maldives	advice given, reverted
2018/10/09	vandalism	Worldwide	advice given, block issued, reverted
2018/10/10	spam or poor mapping	USA	advice given, other
2018/10/10	general request for information	Indonesia	advice given

Created	Type	Region	Action
2018/10/10	spam or poor mapping	USA	advice given, changeset commented
2018/10/10	spam or poor mapping	Malaysia	advice given
2018/10/10	spam or poor mapping	USA	advice given
2018/10/10	undiscussed or other problematic import	Slovakia	no action needed
2018/10/10	spam or poor mapping	Taiwan	advice given
2018/10/10	user conflict and non-responsiveness	Germany	block issued
2018/10/11	misdirected request for changes outside OSM	Canada	advice given
2018/10/12	other	Canada	no action needed
2018/10/12	international dispute	Israel	block issued, reverted
2018/10/12	vandalism	Russia	block issued, reverted
2018/10/12	other	Russia	advice given
2018/10/12	general request for information	Greece	advice given
2018/10/12	spam or poor mapping	Israel	advice given
2018/10/12	vandalism	USA	advice given
2018/10/12	user conflict and non-responsiveness	Netherlands	advice given
2018/10/12	general request for information	France	advice given
2018/10/12	user conflict and non-responsiveness	Canada	advice given
2018/10/12	user conflict and non-responsiveness	Australia	advice given, block issued
2018/10/12	spam or poor mapping	Netherlands	advice given
2018/10/12	spam or poor mapping	Worldwide	advice given, block issued
2018/10/13	spam or poor mapping	Russia	block issued
2018/10/13	general request for information	India	advice given
2018/10/13	general request for information	Argentina	advice given
2018/10/13	general request for information	United Kingdom	advice given
2018/10/13	general request for information	South Ossetia / Georgia	advice given
2018/10/14	general request for information	Worldwide	advice given
2018/10/16	import from potentially incompatible source	Brazil	changeset commented, redacted
2018/10/16	other	France	other
2018/10/16	request to remove personal data found in OSM	England	advice given
2018/10/17	other	Hungary	advice given
2018/10/17	other	France	advice given
2018/10/17	user conflict and non-responsiveness	Unknown	block issued
2018/10/17	spam or poor mapping	Germany	block issued
2018/10/17	user conflict and non-responsiveness	USA	changeset commented
2018/10/18	user conflict and non-responsiveness	France	block issued, changeset commented, community contacted, reverted
2018/10/18	spam or poor mapping	Chile	no action needed
2018/10/18	other	Great Britain	advice given
2018/10/18	other	China	advice given
2018/10/18	other	Algeria	no action needed
2018/10/18	undiscussed mechanical edit	Global	changeset commented, reverted
2018/10/19	vandalism	USA	block issued
2018/10/19	request for technical help e.g. revert	Ireland	hiding of notes or comments
2018/10/20	spam or poor mapping	France	hiding of notes or comments
2018/10/20	spam or poor mapping	India	advice given
2018/10/21	general request for information	Worldwide	advice given
2018/10/21	user conflict and non-responsiveness	Kurdistan	block issued, reverted
2018/10/22	other	Russia	other
2018/10/22	other	World	other
2018/10/22	misdirected request for changes outside OSM	Serbia	advice given
2018/10/22	general request for information	United Kingdom	advice given
2018/10/22	general request for information	Romania	advice given
2018/10/22	spam or poor mapping	Europe	reverted
2018/10/23	import from potentially incompatible source	Suriname	redacted, reverted
2018/10/23	other	Colombia	other
2018/10/23	other	Kazakhstan	no action needed
2018/10/24	other	Uzbekistan	other
2018/10/24	other	Russia	changeset commented

Created	Type	Region	Action
2018/10/25	user conflict and non-responsiveness	Russia	no action needed
2018/10/26	vandalism	Russia	changeset commented, reverted
2018/10/26	other	Indonesia	no action needed
2018/10/26	vandalism	Czechia	no action needed
2018/10/26	misdirected request for changes outside OSM	Mexico	advice given
2018/10/26	import from potentially incompatible source	global	changeset commented
2018/10/26	other	United Kingdom	other
2018/10/26	general request for information	Ukraine	advice given
2018/10/26	spam or poor mapping	Poland	advice given
2018/10/27	other	China	advice given
2018/10/27	other	China	advice given
2018/10/27	other	Tunisia	no action needed
2018/10/27	other	Ukraine	other
2018/10/27	spam or poor mapping	Russia	changeset commented
2018/10/27	spam or poor mapping	Null island	block issued, reverted
2018/10/27	international dispute	Armenia/Azerbaijan/Artsakh Republic	changeset commented, reverted
2018/10/28	request to remove personal data found in OSM	Malta	hiding of notes or comments
2018/10/28	other	France	other
2018/10/28	import from potentially incompatible source	Russia	no action needed
2018/10/29	user conflict and non-responsiveness	Austria	block issued
2018/10/30	spam or poor mapping	China	advice given
2018/10/30	import from potentially incompatible source	Russia	no action needed
2018/10/30	spam or poor mapping	Russia	reverted
2018/10/30	user conflict and non-responsiveness	Russia	block issued, changeset commented
2018/10/30	user conflict and non-responsiveness	Hungary	advice given
2018/10/31	other	Canada	advice given
2018/10/31	spam or poor mapping	Russia	block issued
2018/10/31	import from potentially incompatible source	Laos	changeset commented
2018/10/31	import from potentially incompatible source	Russia	redacted, reverted
2018/10/31	import from potentially incompatible source	Russia	redacted, reverted
2018/10/31	import from potentially incompatible source	Russia	redacted, reverted
2018/10/31	spam or poor mapping	Indonesia	advice given
2018/10/31	spam or poor mapping	USA	advice given, other, reverted
2018/10/31	spam or poor mapping	Russia	advice given
2018/10/31	spam or poor mapping	Thailand	advice given
2018/10/31	spam or poor mapping	Canada	advice given
2018/10/31	general request for information	Ecuador	advice given
2018/10/31	user conflict and non-responsiveness	Iran	advice given, changeset commented
2018/10/31	spam or poor mapping	Philippines	advice given
2018/10/31	user conflict and non-responsiveness	Austria	changeset commented
2018/10/31	spam or poor mapping	Greenland	block issued
2018/10/31	spam or poor mapping	Yemen	advice given, changeset commented
2018/10/31	spam or poor mapping	India	advice given, block issued, changeset commented
2018/10/31	spam or poor mapping	Iran	advice given
2018/10/31	user conflict and non-responsiveness	USA	advice given
2018/11/01	vandalism	Australia	block issued
2018/11/01	international dispute	Macedonia	no action needed
2018/11/01	other	JOSM	no action needed
2018/11/01	user conflict and non-responsiveness	Russia	block issued
2018/11/01	user conflict and non-responsiveness	Russia	block issued
2018/11/02	request to remove personal data found in OSM	India	redacted, reverted
2018/11/02	other	Ecuador	advice given
2018/11/02	other	Brazil	no action needed
2018/11/02	other	Indonesia	advice given
2018/11/02	other	Russia	block issued
2018/11/02	misdirected request for changes outside OSM	Canada	advice given
2018/11/02	general request for information	Indonesia	advice given

Created	Type	Region	Action
2018/11/03	other	Italy	advice given
2018/11/04	vandalism	USA	block issued, reverted
2018/11/04	general request for information	United Kingdom	advice given, hiding of notes or comments
2018/11/04	international dispute	Azerbaijan	changeset commented, reverted
2018/11/04	user conflict and non-responsiveness	Algeria	changeset commented
2018/11/04	general request for information	Spain	advice given
2018/11/04	other	Brazil	advice given
2018/11/04	import from potentially incompatible source	Germany	redacted
2018/11/05	other	Germany	hiding of notes or comments
2018/11/05	spam or poor mapping	USA	reverted
2018/11/05	other	Russia	block issued
2018/11/05	other	Russia	no action needed
2018/11/05	spam or poor mapping	USA	advice given, block issued
2018/11/06	import from potentially incompatible source	USA	reverted
2018/11/06	other	Russia	other
2018/11/06	general request for information	Israel	advice given
2018/11/07	general request for information	French Guyana	advice given
2018/11/07	general request for information	England	no action needed
2018/11/07	general request for information		advice given
2018/11/07	spam or poor mapping	Czech Republic	advice given, block issued, changeset commented
2018/11/07	spam or poor mapping	Slovakia	advice given, reverted
2018/11/07	user conflict and non-responsiveness	Poland	advice given, changeset commented
2018/11/07	spam or poor mapping	Portugal	advice given
2018/11/07	spam or poor mapping	Italy	advice given
2018/11/08	user conflict and non-responsiveness	Canada	advice given, block issued, changeset commented
2018/11/09	general request for information		advice given
2018/11/09	international dispute	Worldwide	advice given
2018/11/09	spam or poor mapping	Germany	hiding of notes or comments
2018/11/09	spam or poor mapping	Great Britain	hiding of notes or comments
2018/11/09	other	USA	advice given
2018/11/10	spam or poor mapping	Cyprus	no action needed
2018/11/10	spam or poor mapping	Cyprus	no action needed
2018/11/10	spam or poor mapping	Cyprus	no action needed
2018/11/10	user conflict and non-responsiveness	Romania	advice given, block issued
2018/11/10	user conflict and non-responsiveness	Russia	block issued, reverted
2018/11/11	other	Moldova	advice given
2018/11/12	other	Greece	no action needed
2018/11/12	other	Greece	advice given
2018/11/12	general request for information	Germany	advice given
2018/11/13	user conflict and non-responsiveness	Netherlands	advice given
2018/11/13	spam or poor mapping	Iran	advice given
2018/11/14	spam or poor mapping	Thailand	advice given
2018/11/14	spam or poor mapping	USA	block issued
2018/11/14	import from potentially incompatible source	Russia	redacted
2018/11/14	spam or poor mapping	United Kingdom	advice given, changeset commented
2018/11/14	request for technical help e.g. revert	Germany	advice given
2018/11/15	non-international external complaint about data	United Kingdom	advice given, reverted
2018/11/16	vandalism	USA	block issued, reverted
2018/11/16	international dispute	South China Sea	reverted
2018/11/16	user conflict and non-responsiveness	Russia	block issued
2018/11/16	user conflict and non-responsiveness	Germany	block issued
2018/11/16	spam or poor mapping	Aruba	advice given
2018/11/16	spam or poor mapping	USA	advice given
2018/11/16	spam or poor mapping	Thailand	advice given
2018/11/17	spam or poor mapping	Thailand	advice given
2018/11/17	user conflict and non-responsiveness	n/a	advice given
2018/11/17	user conflict and non-responsiveness	Worldwide	block issued

Created	Type	Region	Action
2018/11/17	general request for information	USA	advice given
2018/11/17	request to remove personal data found in OSM	USA	redacted, reverted
2018/11/17	import from potentially incompatible source	China	advice given
2018/11/17	request to remove personal data found in OSM	Russia	hiding of notes or comments
2018/11/18	import from potentially incompatible source	Russia	redacted
2018/11/18	spam or poor mapping	Slovakia	advice given
2018/11/18	spam or poor mapping	Slovakia	advice given
2018/11/18	spam or poor mapping	Iran	advice given
2018/11/18	spam or poor mapping	Iran	advice given
2018/11/18	international dispute	South China Sea	advice given
2018/11/18	spam or poor mapping	Brazil	advice given, block issued
2018/11/18	user conflict and non-responsiveness	Worldwide	advice given, block issued
2018/11/18	international dispute	Georgia, Abkhazia, South Ossetia	advice given
2018/11/18	international dispute	Crimea	advice given
2018/11/19	request to remove personal data found in OSM	India	advice given, redacted, reverted
2018/11/19	international dispute	South China Sea	advice given
2018/11/19	general request for information	Germany	advice given, hiding of notes or comments
2018/11/19	spam or poor mapping	USA	advice given
2018/11/19	undiscussed or other problematic import	Italy	advice given
2018/11/19	spam or poor mapping	Russia	block issued, reverted
2018/11/20	other	Japan	advice given
2018/11/20	international dispute	Crimea	block issued, changeset commented, reverted
2018/11/20	international dispute	Crimea	no action needed
2018/11/21	international dispute	Crimea	advice given
2018/11/21	international dispute	Crimea	advice given
2018/11/21	international dispute	Crimea	advice given
2018/11/21	international dispute	Crimea	advice given
2018/11/21	international dispute	Crimea	advice given
2018/11/21	international dispute	Crimea	advice given
2018/11/21	international dispute	Crimea	advice given
2018/11/21	misdirected request for changes outside OSM	Australia	advice given
2018/11/22	misdirected request for changes outside OSM		advice given
2018/11/22	import from potentially incompatible source	Russia	reverted
2018/11/22	other	Taiwan	advice given
2018/11/22	other	Poland	advice given
2018/11/22	other	Turkey	advice given
2018/11/22	spam or poor mapping	Turkey	hiding of notes or comments
2018/11/22	international dispute	Crimea	advice given
2018/11/22	international dispute	Abkhsaia	advice given
2018/11/23	user conflict and non-responsiveness	Wiki	advice given
2018/11/23	non-international external complaint about data	USA	advice given
2018/11/23	international dispute	Crimea	advice given
2018/11/24	other	Greece	advice given
2018/11/25	general request for information	Iraq	advice given
2018/11/25	spam or poor mapping	Poland	advice given
2018/11/25	spam or poor mapping	Indonesia	advice given
2018/11/25	vandalism	Denmark	advice given
2018/11/25	spam or poor mapping	Latvia	advice given
2018/11/26	general request for information	England	advice given
2018/11/27	international dispute	Crimea	advice given
2018/11/27	international dispute	Crimea	advice given
2018/11/27	international dispute	Macedonia	advice given
2018/11/27	request to remove personal data found in OSM	Brazil	hiding of notes or comments
2018/11/28	international dispute	Crimea	no action needed
2018/11/28	international dispute	Crimea	advice given
2018/11/28	international dispute	Crimea	advice given
2018/11/28	international dispute	Crimea	advice given
2018/11/28	international dispute	Crimea	advice given

Created	Type	Region	Action
2018/11/28	international dispute	Crimea	no action needed
2018/11/28	international dispute	Crimea	advice given
2018/11/28	vandalism	Germany	no action needed
2018/11/28	vandalism	Russia	block issued, reverted
2018/11/28	spam or poor mapping	Brasil	advice given, hiding of notes or comments
2018/11/28	other	USA	advice given
2018/11/29	international dispute	Crimea	advice given
2018/11/29	other	Zimbabwe	advice given
2018/11/29	international dispute	Crimea	advice given
2018/11/29	import from potentially incompatible source	Switzerland	redacted
2018/11/29	request to remove personal data found in OSM	Germany	hiding of notes or comments
2018/11/29	user conflict and non-responsiveness	Australia	no action needed
2018/11/29	international dispute	Crimea	advice given
2018/11/29	spam or poor mapping	Pakistan	reverted
2018/11/30	spam or poor mapping	Vietnam	hiding of notes or comments
2018/11/30	international dispute	Crimea	advice given
2018/11/30	spam or poor mapping	UK	advice given
2018/11/30	international dispute	Crimea	advice given
2018/11/30	user conflict and non-responsiveness	Vietnam	advice given
2018/11/30	international dispute	Crimea	advice given, reverted
2018/12/01	request for technical help e.g. revert	Scotland	advice given
2018/12/01	vandalism		hiding of notes or comments
2018/12/01	user conflict and non-responsiveness	Germany	reverted
2018/12/01	spam or poor mapping	Germany	hiding of notes or comments
2018/12/01	user conflict and non-responsiveness	Austria	advice given
2018/12/01	vandalism		hiding of notes or comments
2018/12/01	spam or poor mapping	USA	reverted
2018/12/01	other	Argentina	advice given
2018/12/02	spam or poor mapping	USA	no action needed
2018/12/02	vandalism	Romania	advice given, changeset commented
2018/12/02	user conflict and non-responsiveness	world-wide	block issued
2018/12/02	user conflict and non-responsiveness	Deutschland	advice given
2018/12/02	spam or poor mapping	USA	block issued, reverted
2018/12/03	vandalism	USA	block issued
2018/12/03	user conflict and non-responsiveness	Slovakia	block issued
2018/12/04	vandalism	USA	block issued
2018/12/05	user conflict and non-responsiveness	Thailand	advice given, changeset commented
2018/12/05	vandalism	Italy	advice given
2018/12/05	user conflict and non-responsiveness	France	advice given, hiding of notes or comments
2018/12/05	spam or poor mapping	Iran	advice given
2018/12/05	import from potentially incompatible source	Indonesia	changeset commented
2018/12/05	spam or poor mapping	Slovakia	advice given
2018/12/05	spam or poor mapping	India	block issued, reverted
2018/12/06	user conflict and non-responsiveness	Brazil	block issued
2018/12/06	international dispute	Crimea	advice given
2018/12/07	spam or poor mapping	Australia	no action needed
2018/12/07	spam or poor mapping	Russia	changeset commented, reverted
2018/12/07	general request for information	USA	advice given
2018/12/07	general request for information	Iraq	advice given
2018/12/08	spam or poor mapping	Worldwide	advice given, changeset commented
2018/12/08	spam or poor mapping	Russia	block issued, reverted
2018/12/08	general request for information	Iraq	advice given
2018/12/08	user conflict and non-responsiveness	USA	advice given, block issued
2018/12/08	spam or poor mapping	Korea	advice given
2018/12/09	user conflict and non-responsiveness	Ukraine	block issued
2018/12/09	import from potentially incompatible source	Russia	changeset commented, redacted
2018/12/09	undiscussed or other problematic import	Russia	reverted

Created	Type	Region	Action
2018/12/09	spam or poor mapping	USA	hiding of notes or comments
2018/12/10	spam or poor mapping	Europe	block issued, changeset commented, community contacted
2018/12/10	other	Ukraine	no action needed
2018/12/11	other	None	no action needed
2018/12/11	import from potentially incompatible source	Russia	block issued, redacted
2018/12/11	user conflict and non-responsiveness	Russia	block issued
2018/12/12	spam or poor mapping	Thailand	block issued, reverted
2018/12/12	import from potentially incompatible source	Russia	changeset commented, redacted
2018/12/12	import from potentially incompatible source	Canada	changeset commented
2018/12/13	vandalism	Tanzania	advice given, other
2018/12/13	other	Ireland	advice given
2018/12/13	user conflict and non-responsiveness	Argentina	block issued
2018/12/13	spam or poor mapping	USA	advice given
2018/12/13	vandalism	USA	advice given, reverted
2018/12/13	request for technical help e.g. revert	Philippines	advice given
2018/12/13	spam or poor mapping	Japan	advice given
2018/12/14	user conflict and non-responsiveness	Ukraine	advice given, changeset commented
2018/12/14	spam or poor mapping	Iran	advice given
2018/12/15	vandalism	Global	block issued, reverted
2018/12/15	other		no action needed
2018/12/15	international dispute	India	advice given
2018/12/15	other	Lithuania	advice given
2018/12/15	vandalism	USA	hiding of notes or comments
2018/12/15	spam or poor mapping	Phillipines	block issued
2018/12/15	spam or poor mapping	USA	block issued
2018/12/16	user conflict and non-responsiveness	Colombia	advice given
2018/12/16	vandalism	New Zealand	advice given, block issued, changeset commented, community contacted
2018/12/16	user conflict and non-responsiveness	Germany	hiding of notes or comments
2018/12/16	user conflict and non-responsiveness	Belgium	advice given
2018/12/16	general request for information	Worldwide	advice given
2018/12/17	user conflict and non-responsiveness	Brazil	block issued, hiding of notes or comments
2018/12/17	other		hiding of notes or comments
2018/12/17	other		hiding of notes or comments
2018/12/17	spam or poor mapping	Russia	advice given
2018/12/17	spam or poor mapping	Russia	block issued, changeset commented, reverted
2018/12/17	spam or poor mapping	Ukraine	block issued
2018/12/17	non-international external complaint about data	USA	other
2018/12/17	other	USA	advice given
2018/12/18	request to remove personal data found in OSM	USA	hiding of notes or comments
2018/12/18	international dispute	Macedonia	advice given
2018/12/18	request for technical help e.g. revert	USA	advice given
2018/12/18	spam or poor mapping	Russia	hiding of notes or comments
2018/12/18	vandalism	Somalia	block issued, reverted
2018/12/19	spam or poor mapping	China	hiding of notes or comments
2018/12/19	spam or poor mapping	Italy	hiding of notes or comments
2018/12/20	other		no action needed
2018/12/20	other	Russia	no action needed
2018/12/21	import from potentially incompatible source	Russia	changeset commented, redacted
2018/12/21	spam or poor mapping	Germany	advice given
2018/12/21	other	Finland	advice given
2018/12/21	spam or poor mapping	Worldwide	advice given
2018/12/22	spam or poor mapping	USA	hiding of notes or comments
2018/12/22	other	Brazil	advice given
2018/12/22	request to remove personal data found in OSM	France	hiding of notes or comments
2018/12/22	misdirected request for changes outside OSM	USA	advice given
2018/12/23	request for technical help e.g. revert	Norway	hiding of notes or comments
2018/12/24	other	Sweden	no action needed



Created	Type	Region	Action
2018/12/24	spam or poor mapping	Taiwan	hiding of notes or comments
2018/12/26	request to remove personal data found in OSM	France	hiding of notes or comments
2018/12/26	other	Australia	advice given
2018/12/27	other	Iran	advice given
2018/12/27	user conflict and non-responsiveness	Ukraine	block issued
2018/12/27	spam or poor mapping	Saudi Arabia	advice given, reverted
2018/12/27	user conflict and non-responsiveness	Italy	advice given
2018/12/27	spam or poor mapping	Spain	advice given, reverted
2018/12/27	user conflict and non-responsiveness	Japan	advice given
2018/12/28	other	Malaysia	advice given
2018/12/28	request for technical help e.g. revert	Indonesia	advice given, changeset commented
2018/12/28	spam or poor mapping	Russia	changeset commented
2018/12/28	request to remove personal data found in OSM	China	hiding of notes or comments
2018/12/28	general request for information	USA	advice given
2018/12/28	vandalism	Kenya	changeset commented
2018/12/28	user conflict and non-responsiveness	Netherlands	block issued
2018/12/29	international dispute	China	block issued
2018/12/29	user conflict and non-responsiveness	Turkmenistan	no action needed
2018/12/29	user conflict and non-responsiveness	Poland	changeset commented
2018/12/30	spam or poor mapping	India	hiding of notes or comments
2018/12/30	undiscussed or other problematic import	Russia	block issued, reverted
2018/12/31	other		no action needed

## Reporting methodology

Each case listed is identified by the creation date of the ticket, the type of issue or complaint, the region affected, and DWG action on the case.

Cases are manually coded into the following **highly** generalized categories:

- API misuse: user abusing API for editing.
- DMCA notice: legal entity filing a Digital Millennium Copyright Act takedown notice.
- General request for information: a query about a data type, a process, or other at least semi-DWG related matter.
- Import from incompatible source: user adding copyrighted or otherwise incompatibly licensed data.
- International dispute: mapping dispute related to international issues, such as border representations or international attributes on objects.
- Non-international external complaint about data: an outside entity with a data issue (e.g. private property, incorrect tag).
- Request for technical help: community request for DWG expertise, usually in reverting a complex set of data.
- Request to remove personal data: complaint about identifying information added to the database, whether on objects or notes.
- Spam or poor mapping: a user adding spam data or generally degrading data quality.
- Undiscussed mechanical edit: user employing technical means to edit OSM with limited or no human intervention and not following the automated edits code of conduct.
- Undiscussed or other problematic import: user importing data without following the guidelines.
- User conflict or non-responsiveness: a conflict between one or more mappers, possibly due to non-responsiveness in discussions about the mapping occurring.
- Other: issue that does not necessarily fit into one of these categories.

Reporting methodologies differed from the current system prior to 2017, so the listed action may be only one of the many DWG actions for the case. Nevertheless, action definitions are:

- Advice given: information is provided to the party.
- Block issued: a user block is issued for a user.
- Changeset commented: a DWG member reached out in a comment on an involved changeset.
- Hiding of notes or comments: in the case of personal data or spam, the note or comment was hidden from public view.
- No action needed: the community resolved the case, the suspected violation was indeed not actually true, or the case required no intervention.
- Reverted: data in question were reverted and possibly redacted.
- Other: action does not necessarily fit into one of these categories.

The OpenStreetMap website gained the ability to report changesets to the DWG within the site itself, so the number and composition of reports may not be comparable before and after this date.

The use of region names in this report is not an endorsement of any particular claim of sovereignty or statehood.

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