



Amtrak Fact Sheet Fiscal Year 2022 State of Missouri

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated 16 trains per day in Missouri, as part of the following routes:

- **Long Distance**
Texas Eagle (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the *Sunset Limited* to Los Angeles)
- **State Supported**
Lincoln (four roundtrips daily Chicago-Springfield-St. Louis)
Missouri River Runner (two roundtrips daily St. Louis-Jefferson City-Kansas City)

Stations Served

During FY 2022, Amtrak trains served the following locations in Missouri.

City (Code)	Ridership
Arcadia (ACD)	876
Hermann (HEM)	17,007
Independence (IDP)	4,167
Jefferson City (JEF)	25,190
Kansas City (KCY)	110,232
Kirkwood (KWD)	31,063
La Plata (LAP)	6,870
Lee's Summit (LEE)	17,215
Poplar Bluff (PBF)	2,835
Sedalia (SED)	6,558
St. Louis (STL)	293,338
Warrensburg (WAR)	6,103
Washington (WAH)	9,210
Total Missouri Station Usage:	530,664

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Missouri with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	49%
<i>Lincoln</i>	Canadian National, Union Pacific	72%
<i>Missouri River Runner</i>	Union Pacific	60%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 172,512 members listing an address in Missouri. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Missouri, Amtrak spent \$38,208,259, broken down in the following locations:

City	Amount (\$)
Chesterfield	107,991
Crystal City	102,414
Grain Valley	3,319,841
Independence	847,198
Kansas City	4,212,847
North Kansas City	1,431,700
Platte City	165,110
Riverside	192,783
Salisbury	117,188
Springfield	251,825
St. Louis	27,599,083

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 84 Missouri residents. Total FY 2022 wages were \$1.92 billion, of which Missouri residents earned \$7,728,375.

Additional Information

Amtrak MidwestSM Services

Amtrak operates two daily trains between St. Louis and Kansas City, the *Missouri River Runners*, under contract with the State of Missouri. These trains are part of the four-state Amtrak MidwestSM network of services, including routes operated under contract for Illinois, Michigan, and Wisconsin with hubs at St. Louis and Chicago.

Expansion Planning & Improvements

Amtrak initiated, in cooperation with the Missouri and Illinois DOTs, new through service between Chicago and Kansas City via St. Louis. The new service combines trains on the Lincoln Service and *Missouri River Runner* for a one-seat ride for customers traveling between Illinois and Missouri destinations.

Carrollton: Amtrak is working with local officials to develop design plans for a new station stop in this west-central Missouri community. Amtrak analysis indicates a positive revenue contribution to the *Southwest Chief* route. These service improvements are two components of the Amtrak Connects US vision for expansion.

Station Improvements

Jefferson City: Amtrak has begun construction to achieve compliance with the Americans with Disabilities Act. Once complete, features will include a new boarding platform, and a compliant path of travel between the public right-of-way and the station, lighting, and signage.

Kansas City: Amtrak has plans to provide train information and visual messaging in the station and/or on the platform to provide dual-mode ADA-compliant communications.

Kirkwood: Amtrak is performing design activities to address the non-ADA-compliant passenger boarding platform, including retaining the architectural historical elements and achieving safe, compliant boarding for all customers on the busy Union Pacific Railroad, double track mainline. Additional components will include new station identifier signs. Amtrak is coordinating with the City of Kirkwood on their rehabilitation of their historic station building and platform canopies.

La Plata: Amtrak has completed construction on a multi-year project to bring the busy passenger station into compliance with the Americans with Disabilities Act (ADA). The project included an interior restored to its 1950s mid-century modern aesthetic, new parking spaces with striping, signage and wheel stops, an accessible path from parking to the station, renovated restrooms, and a new passenger boarding platform with ramps, stairs, railing and signage. LaPlata serves as the station for Kirksville, home of Truman State University.

Lees Summit, Sedalia, and Washington: Amtrak has FY 2023 plans to modify the station to ensure ADA compliance. This will include providing an accessible route from the public right of way to the platform and station, constructing a new platform with associated ramps, stairs, railings, and signage, modifying station entrances to meet ADA requirements, ensuring that the waiting area is ADA compliant, and providing platform city identifier signs and ADA-required signage for the station as well as the parking area.

Warrensburg: Amtrak completed construction on a multi-year project to bring the busy passenger station into compliance with the Americans with Disabilities Act (ADA). The project included new parking spaces, an accessible path from the parking to the new passenger boarding platform, and new lighting and signage. Warrensburg serves as the station for Central Missouri State University.

Amtrak and the Katy Trail

The *Missouri River Runner* trains have long been the last mile or first mile of adventurers accessing the nationally popular Katy Trail State Park. The train route parallels much of the 240-mile bicycle and recreation trail between Clinton and Machens. Amtrak supports bicycle-themed tourism in the communities along the route by allowing cyclists to travel farther, one way, on the trail, with the return trip made via Amtrak. *Missouri River Runner* service has become an integral component of many enjoyable two-wheeled trips across Missouri.

AMTRAK ROUTES IN MISSOURI

