Abbreviations

ABC	Australian Broadcasting Corporation
ACCC	Australian Competition and Consumer Authority
ACL	Australian Consumer Law
ADI	Authorised Deposit-taking Institution
AGND	Australian Genetic Non-Discrimination Working Group
AFA	Association of Financial Advisers
AFCA	Australian Financial Complaints Authority
AFS	Australian Financial Services
AIA	AIA Australia
ALA	Australian Lawyers Alliance
ALRC Report	ALRC Report 96, Essentially Yours: The Protection of Human Genetic Information in Australia
AMA	Australian Medical Association
APL	Approved Product List
APP	Australian Privacy Principles
APRA	Australian Prudential Regulatory Authority
ASFA	Association of Superannuation Funds Australia
ASIC	Australian Securities and Investments Commission
ASIC Act	Australian Securities and Investments Commission Act 2001
ATO	Australian Tax Office
BEAR	Banking Executive Accountability Regime
BT	BT Financial Group
CAANZ	Consumer Affairs Australia and New Zealand
Code	FSC Life Insurance Code of Practice
CIO	Credit and Investments Ombudsman
Competition and Consumer Act	Competition and Consumer Act 2010
Corporations Act	Corporations Act 2001
Disability Discrimination Act	Disability Discrimination Act 1992

EDR	External Dispute Resolution
FOFA	Future of Financial Advice
FOS	Financial Ombudsman Service
FPA	Financial Planning Association of Australia
FRLC	Financial Rights Legal Centre
FSC	Financial Services Council
FSI	Financial Systems Inquiry
Genetic information	Predictive genetic information
GDP	Global Domestic Product
GP	General Practitioner
IDR	Internal Dispute Resolution
IME	Independent Medical Examiner
Insurance Contracts Act	Insurance Contracts Act 1984
ISWG	Insurance in Superannuation Working Group
LCCC	Life Code Compliance Committee
Life Insurance Act	Life Insurance Act 1995
LIF Reforms	Corporations Amendment (Life Insurance Remuneration Arrangements) Act 2017
Maurice Blackburn	Maurice Blackburn Lawyers
MySuper	Default superannuation account
OAIC	Office of the Australian Information Commissioner
PI	Professional Indemnity
PIAC	Public Interest Advocacy Centre
Privacy Act	Privacy Act 1988
PwC	Price Waterhouse Coopers
RACGP	Royal Australian College of General Practitioners
RANZCP	Royal Australian and New Zealand College of Psychiatrists
Report 413	ASIC, Report 413: Review of Retail Life Insurance Advice
Report 454	ASIC, Report 454: Funeral insurance: A snapshot
Report 470	ASIC, Report 470: Buying add-on insurance in car

Report 471	ASIC, <i>Report 471: The sale of life insurance through car dealers: Taking consumers for a ride.</i>
Report 498	ASIC, Report 498: Life insurance claims: An industry review
Report 499	ASIC, Report 499: Financial advice: Fees for no service
RG 175	Regulatory Guide 175: Licensing: Financial product advisers—conduct and disclosure
RG183	Regulatory Guide 183 Approval of financial service sector codes of conduct
SCT	Superannuation Complaints Tribunal
SIS Act	Superannuation Industry (Supervision) Act 1993
Super Code	draft Insurance in Superannuation Code of Practice
Supermatch(2)	ATO system which provides trustees with information to assist with consolidating members accounts
Taskforce	ASIC Enforcement Review Taskforce
TPD	Total and Permanent Disability
Trowbridge review	Mr John Trowbridge, <i>Review of Retail Life Insurance Advice</i> , March 2015
UCT	Unfair Contract Terms
Zurich	Zurich Financial Services Australia Limited