

## Introduction of Telephone Consultation Service for Foreign Workers

The Japan Ministry of Health, Labor and Welfare has established a "Consultation Line for Foreign Employees" to consult in the following 13 languages including English and Chinese.

This line provides introductions to relevant organizations regarding issues related to working conditions, and explanation of laws and regulations.

Call rates will apply to consults within "Telephone Consultation for Foreign Workers". Landlines will be charged by 8.5 yen per 180 sec. (tax included). For mobile phone will be 10 yen per 20 sec. (tax included).

Language	Open Days	Business Hours	Phone Number
English	Mon. to Fri.	10am to 3pm (with lunch break 12am to 1pm)	0570-001-701
Chinese			0570-001-702
Portuguese			0570-001-703
Spanish			0570-001-704
Tagalog			0570-001-705
Vietnamese			0570-001-706
Burmese	Mon.		0570-001-707
Nepali	Mon. to Thu.		0570-001-708
Korean	Thu., Fri.		0570-001-709
Thai	Wed.		0570-001-712
Indonesian			0570-001-715
Cambodian (Khmer)			0570-001-716
Mongolian	Fri.		0570-001-718

## Introduction of Working Condition Consultation Hotline

"Working Condition Consultation Hotline" is a project commissioned by the Japan Ministry of Health, Labor and Welfare. This is a toll free number that allows to make free phonecalls from anywhere in Japan. In form of: landlines, mobile phones and public phones.

"Working Condition Consultation Hotline" offers 14 different languages to consult including Japanese, English and Chinese. This hotline provides introductions to relevant organizations regarding issues related to working conditions, and explanation of laws and regulations.

Language	Open Days	Business Hours	Phone Number
Japanese	Mon. to Sun.	○Weekdays (Mon. to Fri.) From 5pm to 10pm  ○Sat., Sun., Public Holidays From 9am to 9pm	0120-811-610
English			0120-531-401
Chinese			0120-531-402
Portuguese	Mon. to Sat.		0120-531-403
Spanish	Thu., Fri., Sat.		0120-531-404
Tagalog	Tue., Wed., Sat.		0120-531-405
Vietnamese	Tue., Wed., Fri. to Sun.		0120-531-406
Burmese	Wed., Sun.		0120-531-407
Nepali			0120-531-408
Korean	Thu., Sun.		0120-613-801
Thai			0120-613-802
Indonesian			0120-613-803
Cambodian (Khmer)	Mon., Sat.		0120-613-804
Mongolian			0120-613-805