

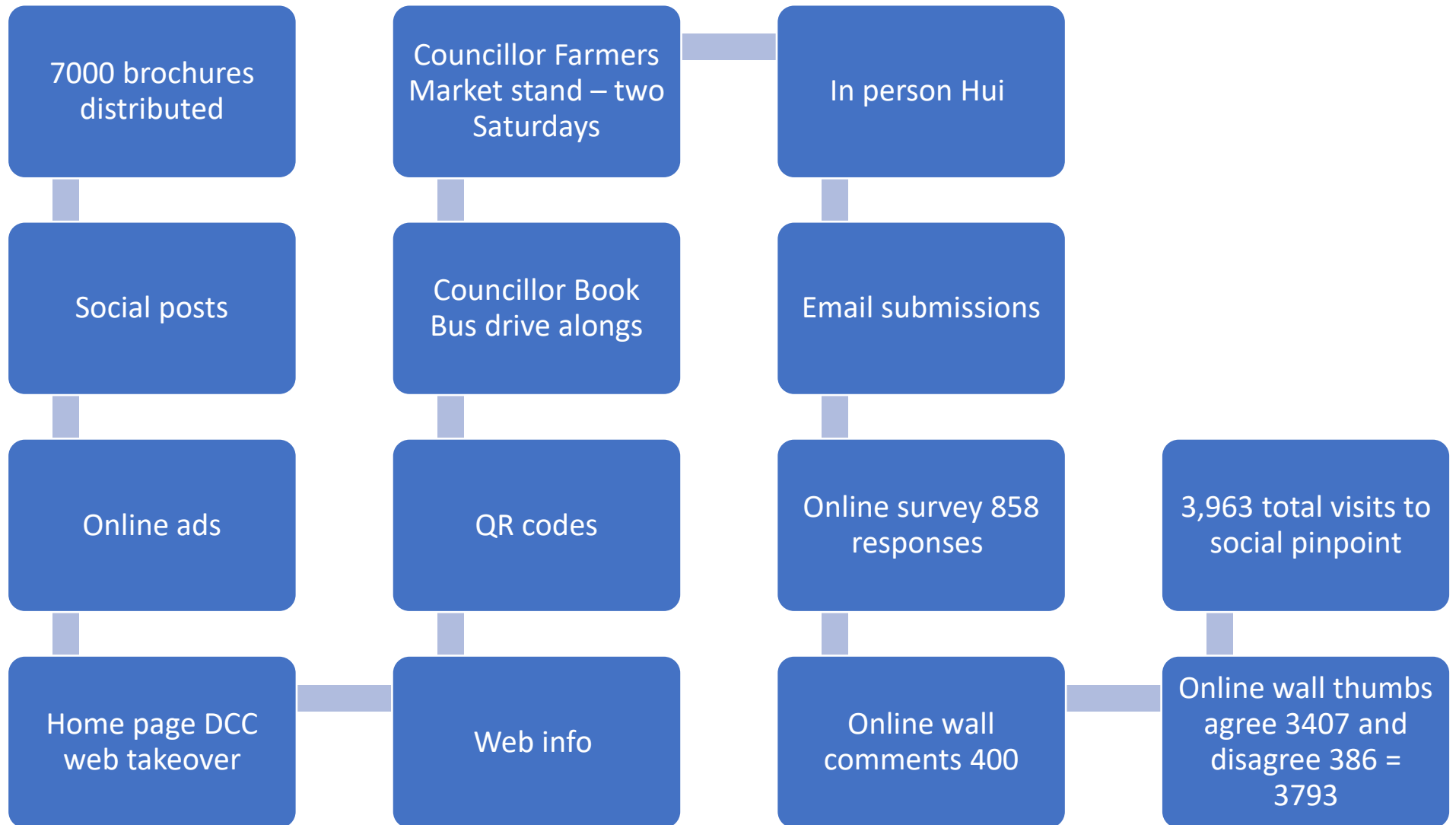


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**10 YEAR PLAN:
EARLY ENGAGEMENT FEEDBACK**

OCTOBER 2023 at a glance



OCTOBER 2023

CREATING OUR FUTURE TOGETHER

Up until October 31 2023 you can write on our comments wall and tell us what matters most to you. So, take this opportunity to tell us. What should we do more of, or less of? What makes a difference to your wellbeing? We want to know.



Libraries, Arts
and Culture



Roads, Water
and Waste
Services



Social and
Community
Wellbeing



Economic
Wellbeing



Environment
and
Sustainability



Pools, Parks,
Gardens and
Sporting
Facilities

[Creating our Future Together | Social Pinpoint
\(mysocialpinpoint.com\)](https://mysocialpinpoint.com)

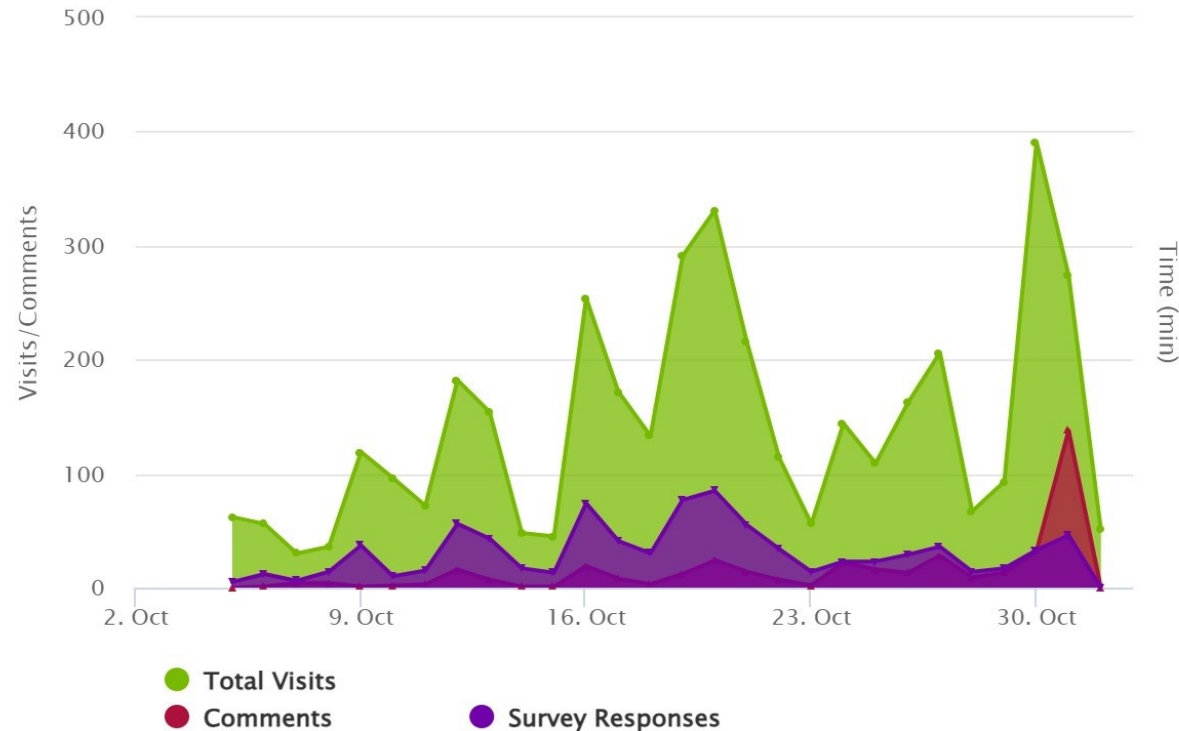
5 to 31 OCTOBER 2023

Wall and survey 2,710 comments

3963
Total Visits

859
Survey Responses

400
Comments



3407



386



SURVEY FORMAT 859 responses

Nau mai, haere mai

Welcome to our Creating Our Future Together survey

Our 10 Year Plan is a long, hard look at what we have done, what we are doing and what we should be doing from 2024 to 2034. It's about striking the right balance between investing in our city and keeping things affordable. It's time to tell us what you think.

The survey should take 5 minutes to complete and is anonymous, meaning we don't ask for your name. All questions are optional, so if you don't want to answer something just skip it and go onto the next question. All survey responses will form part of a report to Councillors. What the community tells us via this survey will inform Councillors in their decision making and planning for the next 10 years.

We know that rates increases are concerning, especially given the cost of living increases we have seen over the last 18 months. We are actively looking for ways to minimise increases. One way to do that is to reduce the work we do, or how often we do certain things.

It's easy to understand when we do more, it costs more and that will affect rates. It's a balance between doing enough, keeping rates manageable and delivering the range and quality of services you want. Most of these questions are about you telling us what that balance should be.

We really value and appreciate your feedback.

Thank you.

What should we do more of, or less of, over the next 10 years?

6 topics:

- Roads, Water and Waste Services
- Libraries, Arts and Culture
- Social and Community Wellbeing
- Economic Wellbeing
- Pools, Parks, Gardens and Sporting facilities
- Environment and Sustainability

Council information delivery

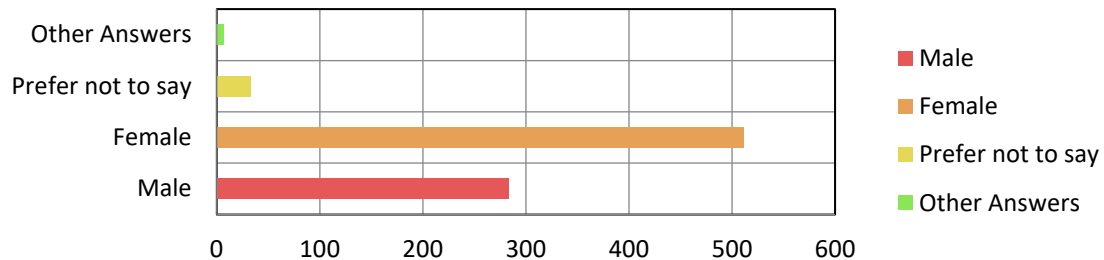
2 questions:

- How do you find information?
- How would you like to find information?

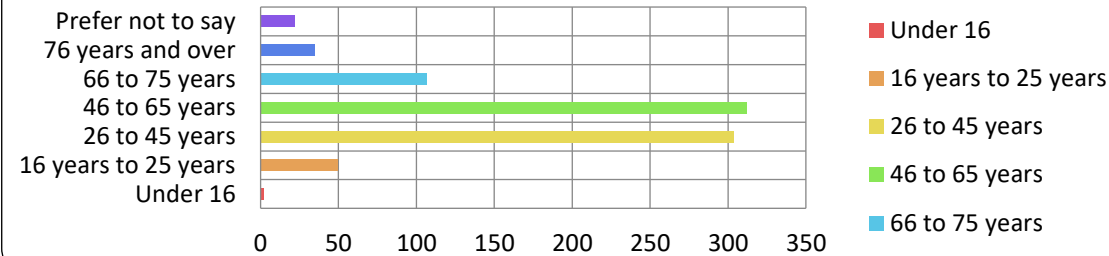


Who responded to the survey

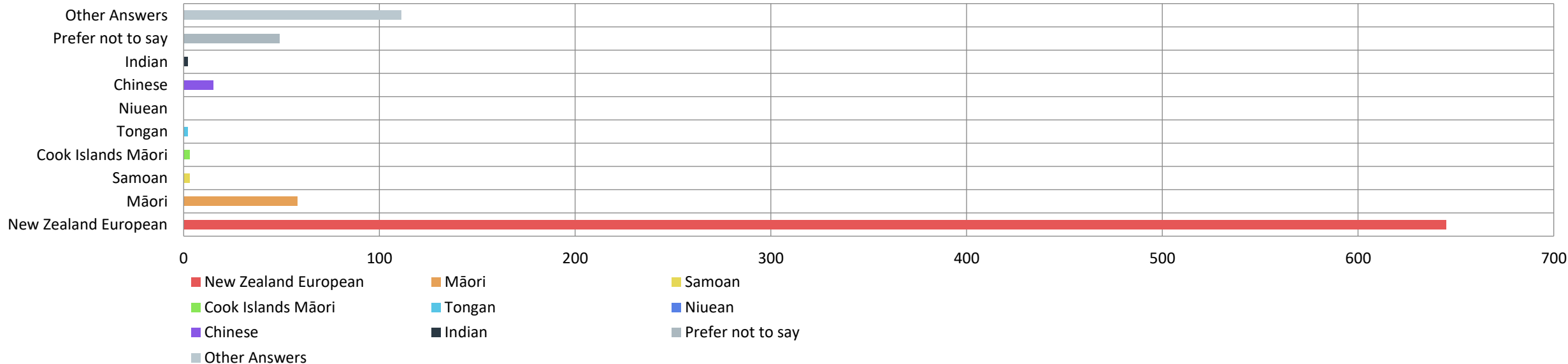
Gender



Age

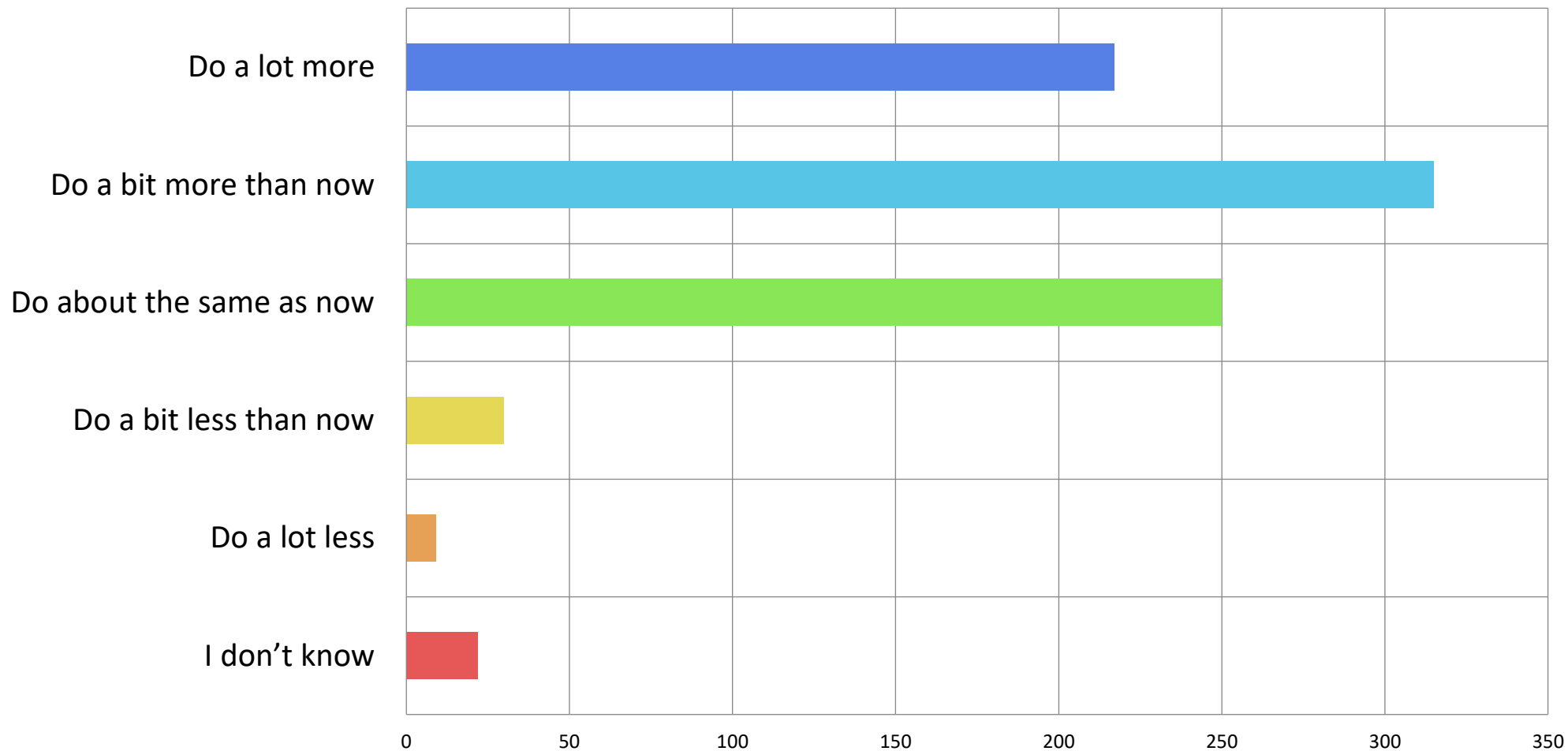


I identify as





Roads, Water and Waste Services





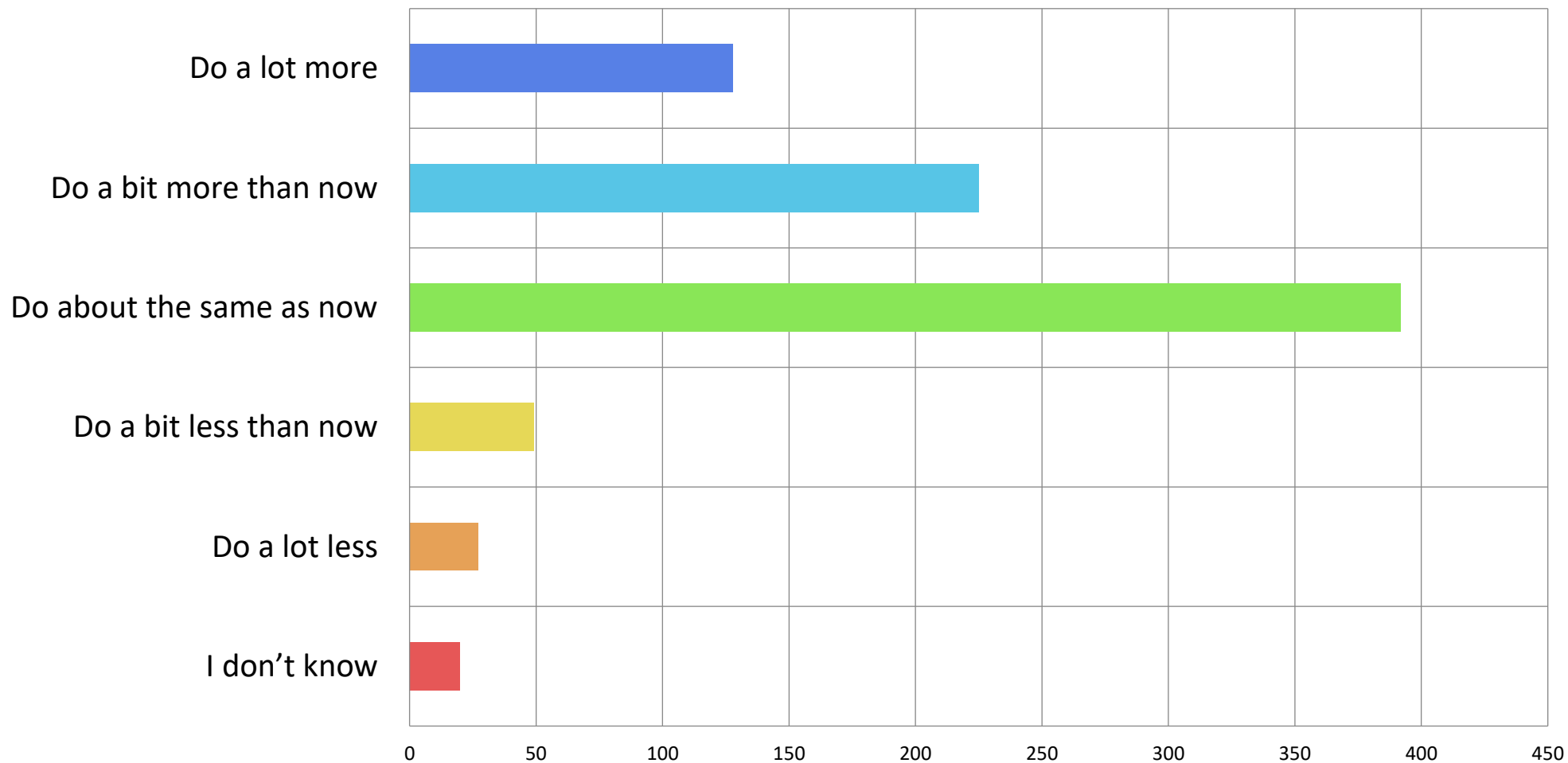
Roads, Water and Waste Services 414 responses

- Infrastructure maintenance and improvements - fixtures and adaptation to climate change
- Waste reduction - introduction of compost bins, improved recycling system and additional recycling facilities
- Footpath and cycleways - requests for more and safer cycleways/footpath, better connection between existing cycleways





Libraries, Arts and Culture





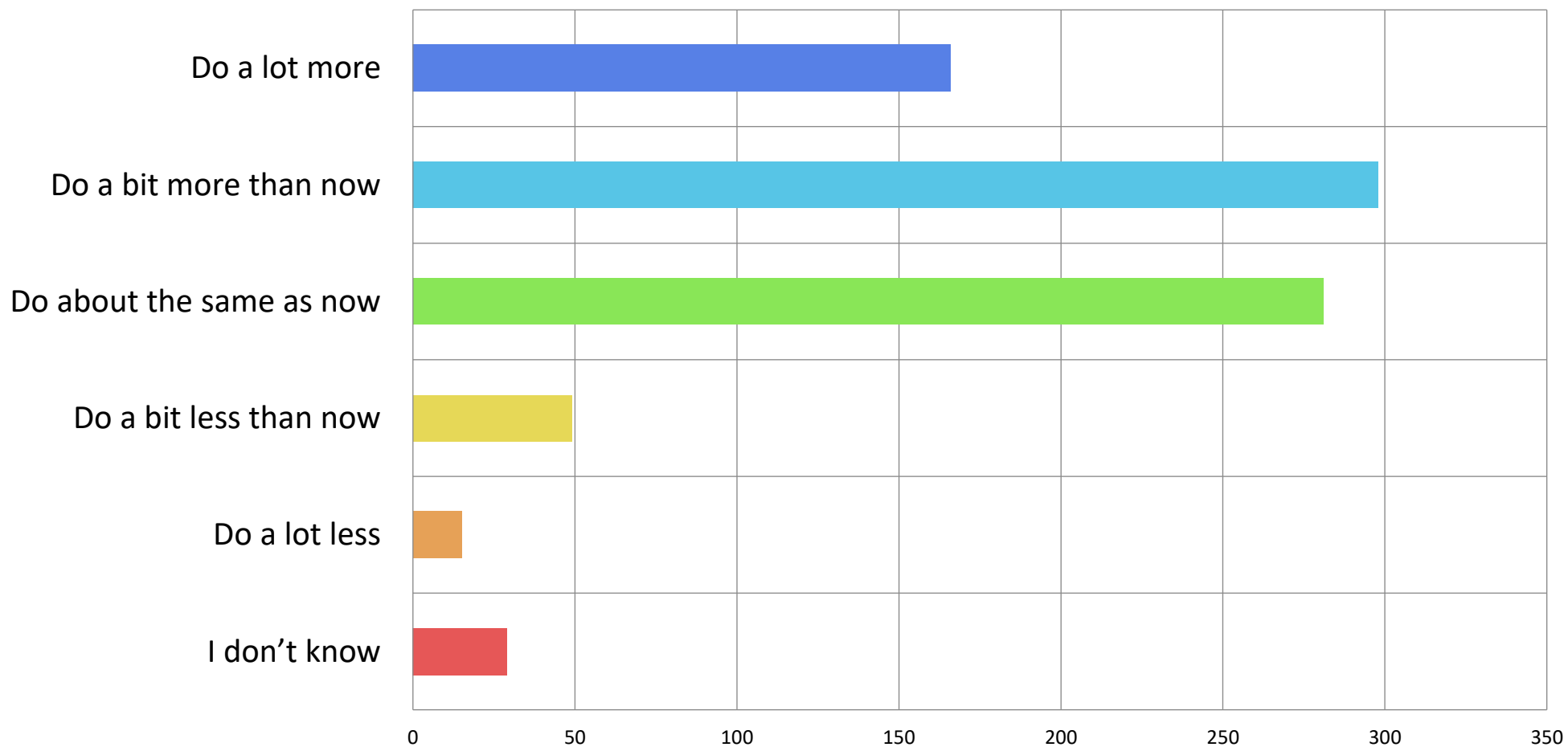
Libraries, Arts and Culture 291 responses

- GLAM facilities - satisfaction, more dynamic with events, South Dunedin Library
- Live music - additional options, support and promotion for performances, a mid-size venue
- Arts and Culture - seen as a feature of Dunedin, but respondents had conflicting views on funding





Social and Community Wellbeing





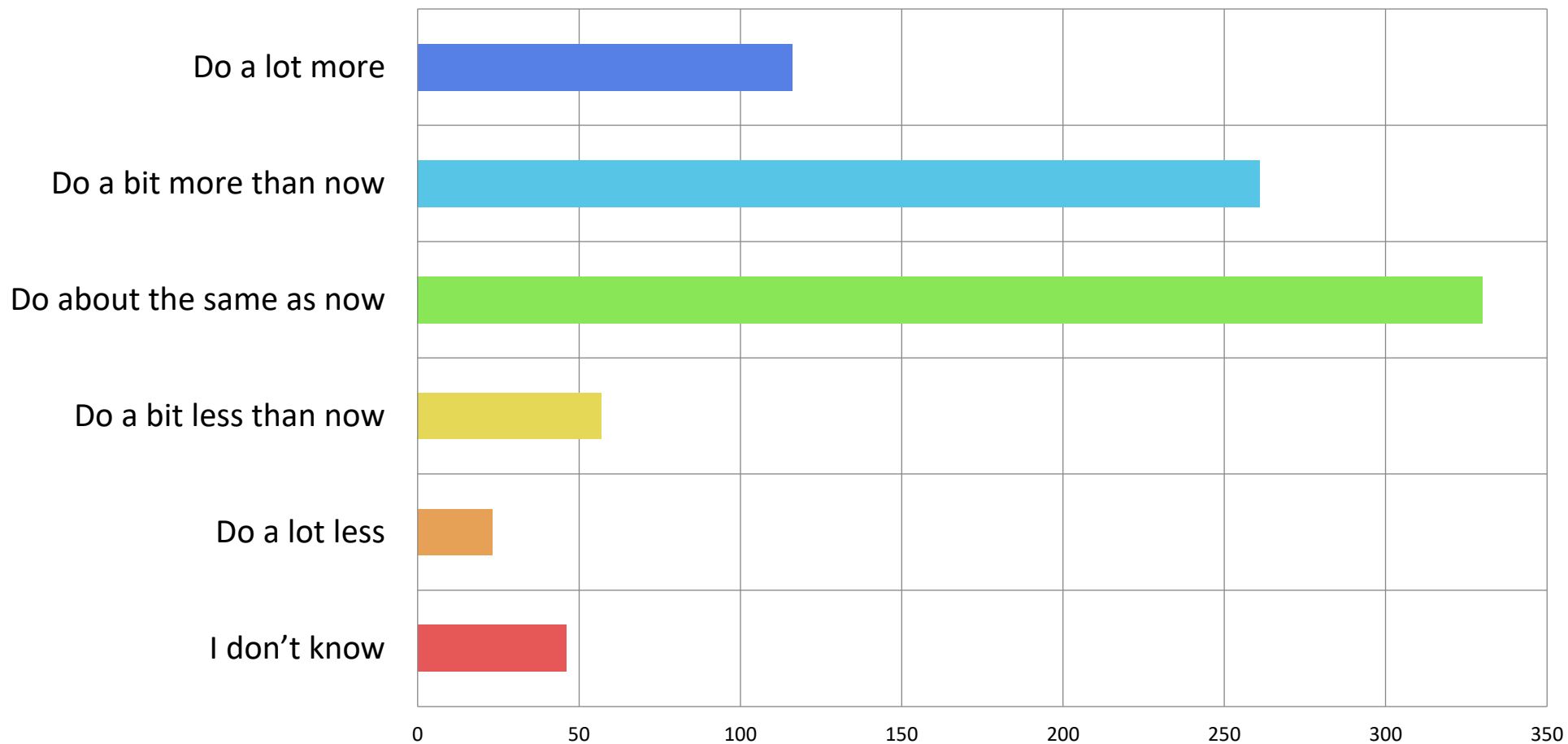
Social and Community Wellbeing 271 comments

- Community housing - need additional, homelessness identified as a significant and rising issue
- Community events - satisfaction with festivals and other events, encouragement for more, need for modernisation and support for organisations, community hall maintenance and upgrades
- Community grants - comments in support, make them easier to access
- Community Wellbeing - the importance of community wellbeing and expressed a need to focus spendings on the less fortunate.





Economic Wellbeing





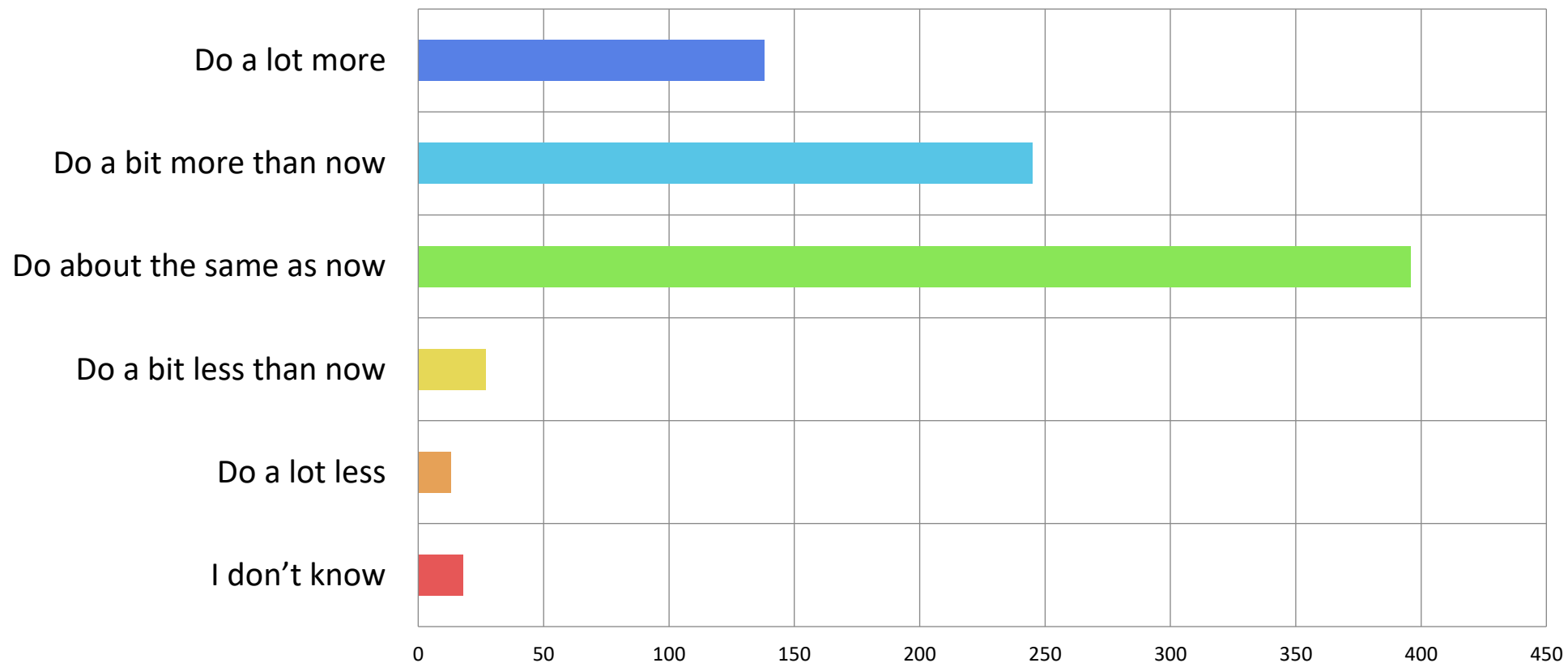
Economic Wellbeing 213 responses

- Economic development - support for small scale businesses, initiatives, measures to attract and retain businesses, waterfront development
- Economic resilience - sustainable economy, cheaper/free public transport,
- Economic growth - conflicting views on growth
- Skills - support toward education and training, as well as pathway for students to the job market
- Tourism sector - conflicting views, some requesting more emphasis and improvement of some touristic amenities, and some wanting to shift the focus.
- Economic wellbeing - unsure about the DCC's activities for Economic wellbeing





Pools, Parks, Gardens and Sporting facilities





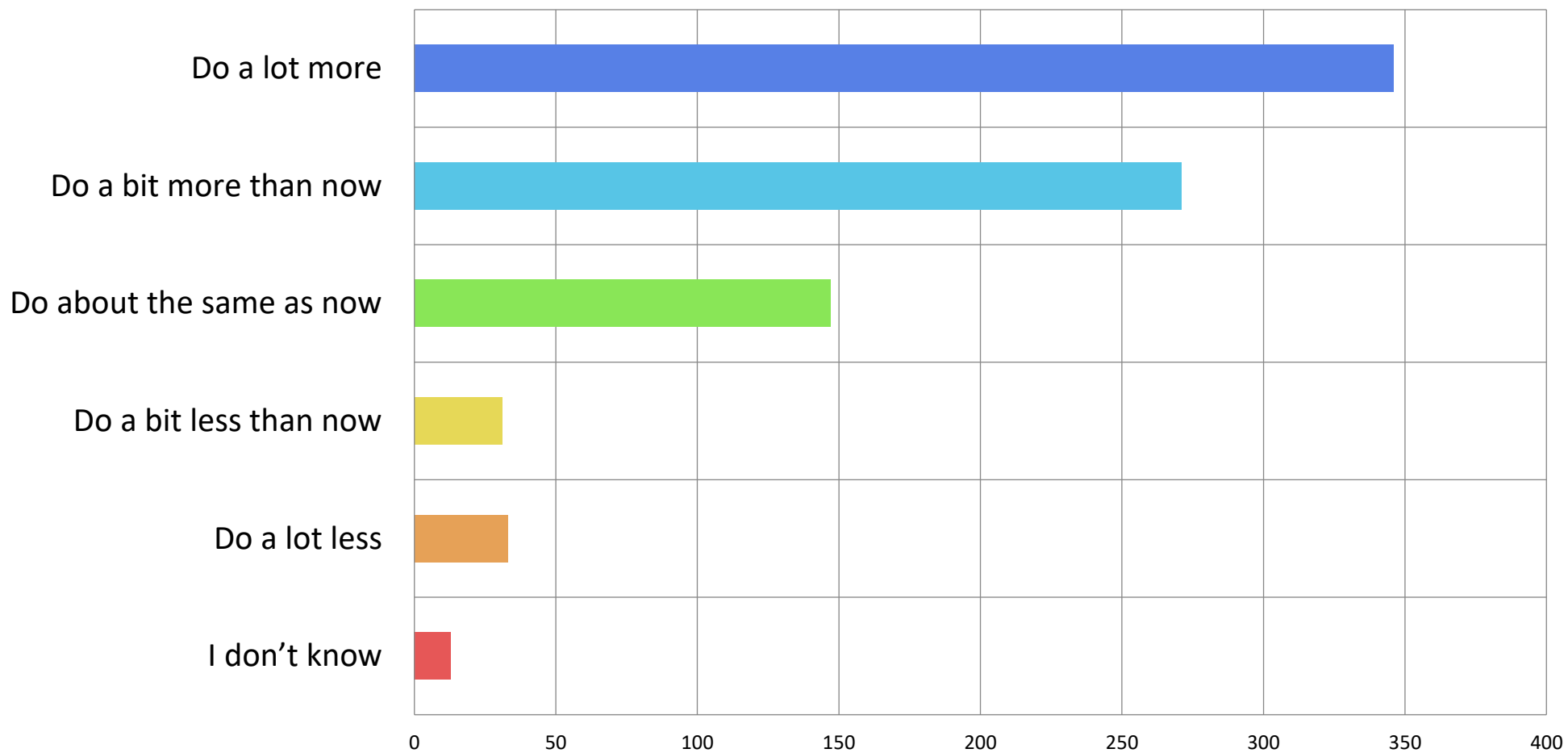
Pools, Parks, Gardens and Sporting Facilities 333 responses

- Parks and Gardens - upgrade of existing amenities with fences, fixtures or toilets, new destination playground, planting food trees
- Sport facilities - request for table tennis and gymnastics infrastructure and bike trails
- Aquatics - support, need for upgrade, request for a physio pool





Environment and Sustainability





Environment and Sustainability 374 responses

- Alternative modes of transport - cycleways, buses, trains
- Waste reduction - more and improved recycling, green recycling, incentives for businesses
- Restoring biodiversity - planting natives, restoring forests and wetlands, support for the Wildlife Hospital
- Climate change - a critical issue that needed immediate attention and action.
- South Dunedin - various opinions on the appropriate approach





What else do you want us to know? 414 responses

- Sustainable and resilient city - resilience to climate change, wildlife and environment protection
- Transport - alternative mode of transport – buses, cycleways, trains, parking in the CDB
- Rates and fees - increase concerns

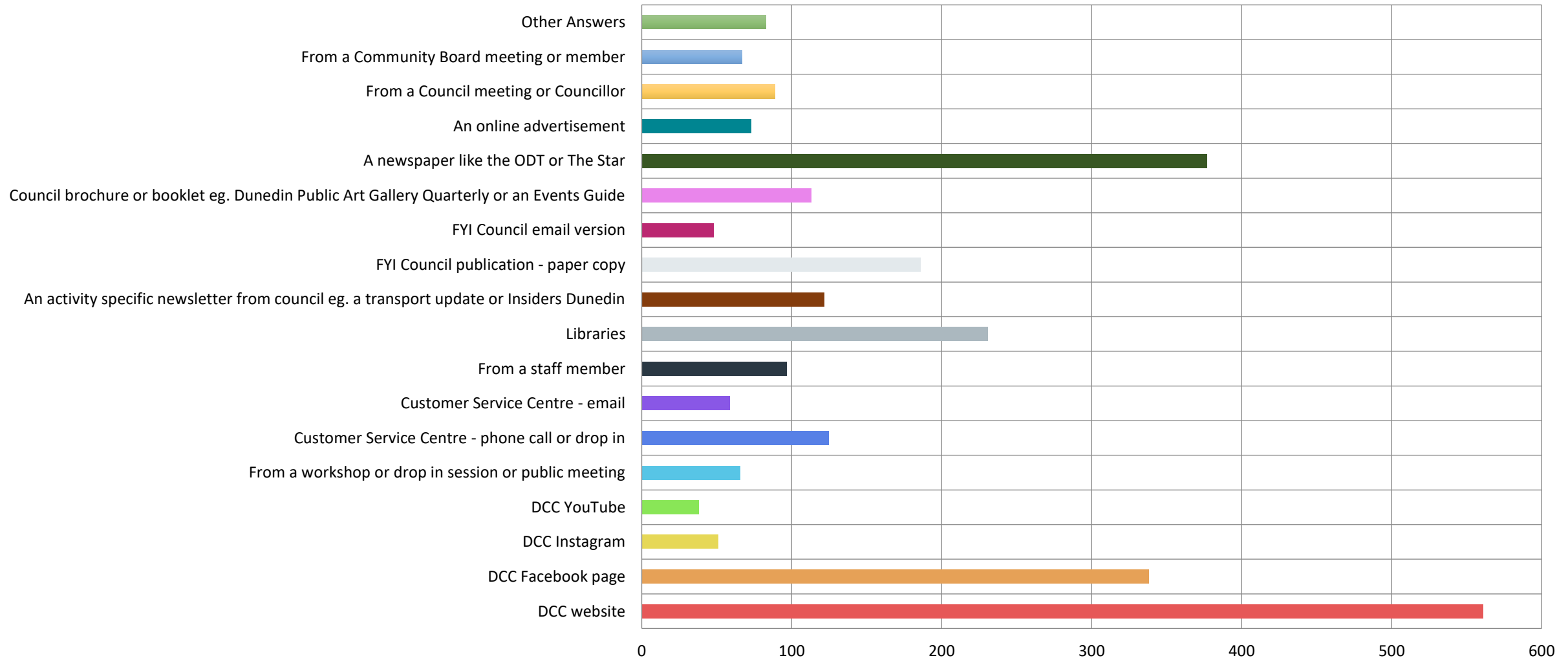


Top two responses

Response	Topic	Number - estimate	Percentage
Do a bit more + about the same	Roads, Water and Waste	570	66%
	Social and Community Wellbeing	565	65%
Do about the same + a bit more	Libraries, Art and Culture	705	82%
	Economic Wellbeing	590	68%
	Parks, Pools, Gardens and Sports Facilities	630	73%
Do a lot more + a bit more	Environment and Sustainability	610	71%

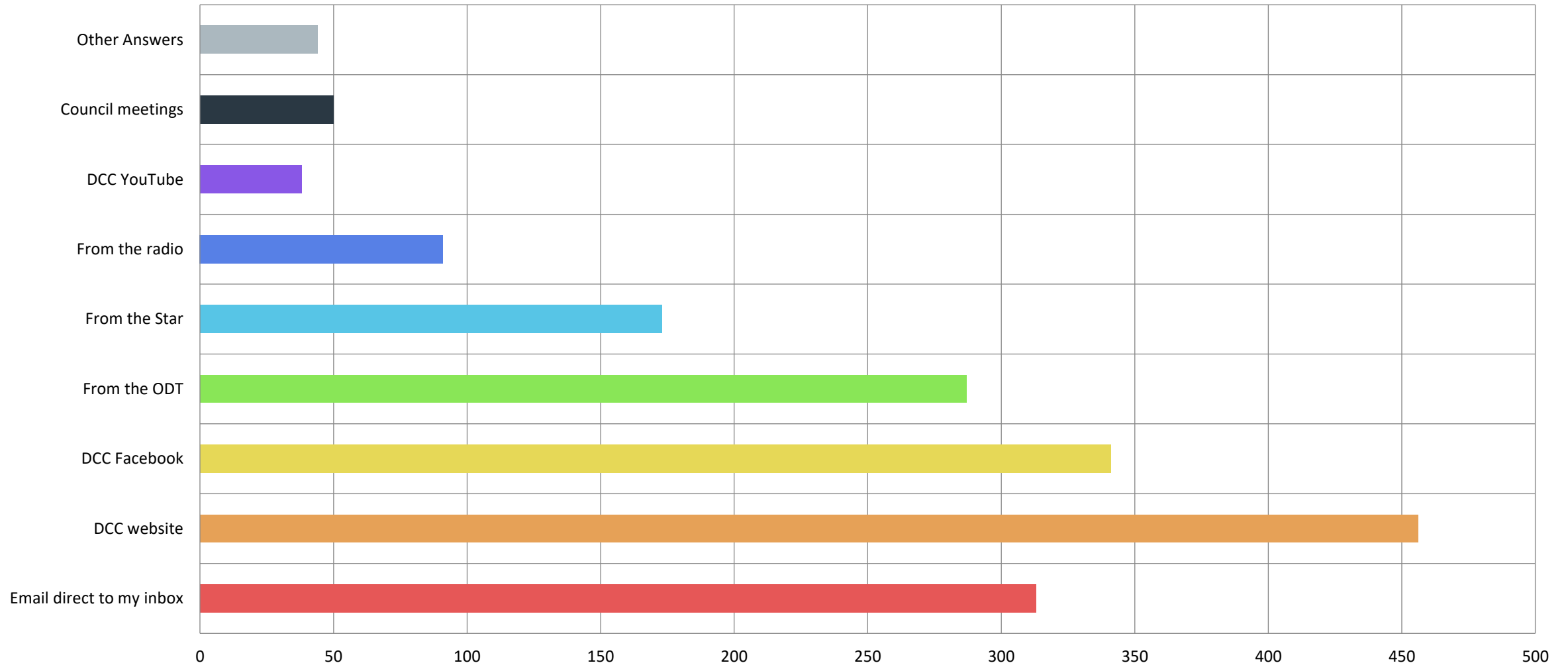
Information delivery - currently

We'd like to know how you find out information about Council services and activities.



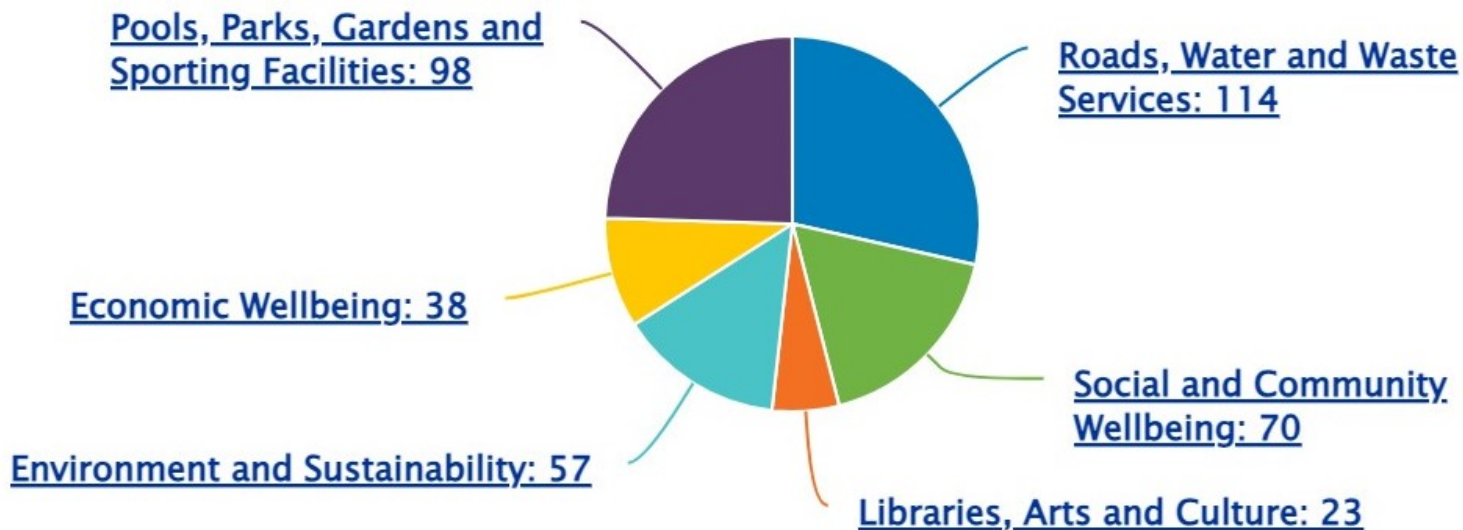
Information delivery – preferred

How would you like to receive information about council services?





WALL 400 comments



- Roads, Water and Waste Services
- Social and Community Wellbeing
- Libraries, Arts and Culture
- Environment and Sustainability
- Economic Wellbeing
- Pools, Parks, Gardens and Sporting Facilities





WALL MAIN TOPICS

The comments on the wall matched some priorities identified in the survey

- Wildlife hospital support
- Sport facilities - including for gymnastics and table tennis
- Alternative modes of transport

One noticeable difference

- Dog control comments are the most popular – could be linked to the recently released early engagement on the review of the Dog control Policy and Dog control Bylaw.





MĀORI FEEDBACK

Received from

- Māori residents
- Te Kāika
- Te Rūnanga o Ōtākou

Through

- In person hui
- Email input

Main themes

- Services for rural communities: safe water, Peninsula connection and extended corridors (Koputai/Port Chalmers, Blueskin), infrastructure that supports the establishment of businesses
- Housing: development plans, affordability, emergency and social housing shortage





OTHER STAKEHOLDERS

Four written contributions from

- *Pacific Trust Otago*: need for more suitable housing, Moana Nui Festival recognition, Pacific-by-Pacific health hub, better communication delivered to Pasifika by Pasifika.
- *Orokunui Eco Sanctuary*: funding request.
- *Te Whatu Ora*: better accessibility in general, especially in regard to an ageing population, active transport promotion, improvements of parks and reserves, investment in social capital, community housing focus, better treaty partnership, social inclusion, quality water systems.
- *Sports Otago*: sporting recreation infrastructure concerns.





BIG THANKYOU!

- **856 SURVEY RESPONDENTS**
- **400 WALL COMMENT WRITERS**
- **MĀORI COMMUNITIES**
- **PASIFICA COMMUNITIES**
- **SUBMITTERS**
- **COUNCILLORS ON THE BOOK BUS AND AT THE FARMERS MARKET**
- **COUNCILLOR CONVERSATIONS VIA SOCIALS AND NETWORKS**
- **COMMUNITY BOARD MEMBERS**
- **OUR OFFICERS VIA NEWSLETTERS, FYI, CLICK ON EVENTS AND MORE**



