

Public Interest Incorporated Foundation Shimane International Center



# Shimane Multicultural General Consultation "ONE STOP CENTER"

From June 2019, we will establish a "ONE STOP" type of consultation desk in Shimane International Center to respond to various information and consultation regarding to the daily lives of foreign residents. Consultation is free (Please pay your call charge.). We will keep your secret. Please use all means.

## Contents

Procedures for residence, employment, medical care, welfare, childbirth, child care, education of children, other things about daily life.

## How to Use

1. Call the number, and say "English, onegai shimasu."
  2. Please wait for a while to change to an interpreter.
  3. Speak with the interpreter.
  4. You can also consult a professional institution directly via the interpreter.
- \* You can also visit to receive a consultation.

## Consultation Dial:

# 0 7 0 - 3 7 7 4 - 9 3 2 9

<b>Who can use the service</b>	Foreign residents (We also provide organizations accepting foreigners with consultation for provision of information.)
<b>Supported languages</b>	English / Chinese (Beijing) / Korean / Vietnamese / Nepali / Indonesian / Tagalog / Thai / Portuguese / Spanish / Myanmar / Khmer (12 languages)
<b>Response time</b>	Monday to Friday 9:00 am to 5:00 pm (Except Saturday, Sunday, national holidays and December 29-January 3)

369-1 Higashi-Tsuda, Matsue, Shimane 690-0011

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### Maps & Directions



5 minutes by car from JR Matsue Station

5 minutes' walk from "Tsuda Shogakko Iriguchi" Bus Stop of City Bus